



## Visa section processing times against targets

October - December 2009

Please click on the location where UK Border Agency staff make a decision from the list below:

[For more information on visa processing targets and the information displayed please click here.](#)

Abu Dhabi.....	4	Colombo .....	30	Minsk .....	58	Tehran.....	86
Abuja.....	5	Copenhagen .....	31	Moscow .....	59	Tirana .....	87
Accra.....	6	Dhaka .....	32	Mumbai.....	60	Tokyo.....	88
Addis Ababa.....	7	Doha .....	33	Muscat.....	61	Tripoli.....	89
Algiers.....	8	Dublin .....	34	Nairobi.....	62	Tunis .....	90
Almaty.....	9	Dushanbe .....	35	New Delhi .....	63	UK Hub.....	91
Amman .....	10	Dusseldorf.....	36	New York.....	64	Warsaw .....	92
Ankara .....	11	Freetown.....	37	Nicosia.....	65	Wellington.....	93
Ashgabat.....	11	Geneva .....	38	Ottawa .....	66	Yerevan .....	94
Asmara .....	12	Guangzhou .....	39	Paris .....	67		
Athens.....	12	Hanoi .....	40	Port Louis .....	68		
Baghdad.....	13	Harare.....	41	Port Moresby .....	69		
Baku.....	14	Havana .....	42	Pretoria.....	70		
Bandar Seri Begawan ..	15	Islamabad .....	43	Rabat.....	71		
Bangkok.....	16	Istanbul .....	44	Rangoon.....	72		
Banjul.....	17	Jakarta.....	45	Reykjavik .....	73		
Beijing .....	18	Khartoum .....	46	Rio De Janeiro.....	74		
Beirut .....	19	Kiev.....	47	Riyadh .....	75		
Belgrade.....	20	Kingston.....	48	Rome .....	76		
Berlin.....	21	Kuala Lumpur .....	49	Sanaa .....	77		
Bogota .....	22	Kuwait City.....	50	Sarajevo .....	78		
Bucharest.....	23	Lagos.....	51	Shanghai .....	79		
Cairo .....	24	Lilongwe.....	52	Skopje .....	80		
Canberra.....	25	Los Angeles.....	53	Stockholm.....	81		
Chennai .....	26	Luanda.....	54	Suva .....	82		
Chicago.....	27	Lusaka .....	55	Taipei.....	83		
Chisinau.....	28	Madrid.....	56	Tashkent.....	84		
Chongqing.....	29	Manila .....	57	Tbilisi .....	85		



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## Visa processing standards

The UK Border Agency's performance against the standards set for visa processing is shown for the last quarter within this report. The targets are:

- To complete 90% of **straightforward, non-settlement applications** in not more than 5 working days, 98% in not more than 10 working days, and 100% in not more than 60 days
- To complete 90% of **non-straightforward, non-settlement applications** in not more than 15 working days, 98% in not more than 30 working days and 100% in not more than 60 working days
- To complete 95% of applications for **settlement** visas in not more than 12 weeks (60 working days) and 100% in not more than 120 working days.

A straightforward application can be decided on the basis of the application and the supporting documents submitted without the need for further enquiries or more detailed scrutiny. A non-straightforward application requires more time to be decided, for example if further enquiries or a personal interview are needed. Any application that requires greater than four days worth of transportation between application point and processing centre will also be treated as non-straightforward in recognition of the reduced time to make a decision. We may change these standards without prior notice due to exceptional circumstances, changes in government policy or operational reasons.

## How to use this report

This report is based on the time it takes for an application to be processed:

- The processing time starts when the application, passport and complete set of supporting documents are received at the visa application centre
- The processing time ends when the decision on the application is ready for them to collect in person from the visa application centre or has been sent to the applicant via courier.

The information is listed by visa processing centre where the decision is made – presented alphabetically by location. Quick links to the relevant visa processing centres are provided on the previous page. For each main visa type the report gives the percentage of applications by visa type that were completed within specific **working day** time periods in the **quarter** given. Only applications submitted after the completion of the roll-out of biometric enrolment on 1<sup>st</sup> January 2008 are considered. Please note that local public holidays, other non-working days and the time taken to obtain an appointment, where required, for a biometric finger scan and photograph are not included.

Where a target has been met the information is shown in **green**, where it has not been met it is shown in **red**. Additional processing information which is not part of the formal target is not coloured.

## The visa application handling process



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Visa applications are processed under one of the following three models:

### **Applications submitted to Commercial Partners**

The application, passport, complete set of supporting documents, biometric finger scans and photograph are submitted to a visa application centre operated by one of our two Commercial Partners, VFS Global or WorldBridge. The Commercial Partners pass the application to UK Border Agency visa staff at a British Embassy, High Commission, Deputy High Commission or Consulate General to decide on the application. In a few instances the visa applicant sends the documents to the visa application centre by post or courier. The decision on the application may be taken by UK Border Agency visa staff at a location in a different city or country from the location of the visa application centre.

### **Applications submitted direct to the UK Border Agency**

The application, passport, complete set of supporting documents and biometric finger scans are submitted to a visa application centre at a British Embassy, High Commission, Deputy High Commission or Consulate

General. The application may be decided locally by UK Border Agency visa staff in the city where the application has been made or by staff located in another city or country. In a few instances the visa applicant sends the documents by post or courier direct to the location where UK Border Agency visa staff will make the decision.

### **Applications for United States and New Zealand**

The biometric finger scans are submitted at a **non-UK** Government office operating on behalf of the UK Border Agency. The application, passport and complete set of supporting documents are then sent by post or courier to the location where UK Border Agency visa staff will make the decision. This service is currently offered in the United States by the US Department of Homeland Security and in New Zealand by Immigration New Zealand.

*For the purposes of this guide, a visa application centre refers to any location at which you submit your application.*



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## Abu Dhabi

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	68%	78%	94%	99%	99%	99%	100%	2150
General Visit (6 months or less)	64%	75%	95%	99%	99%	100%	100%	1992
Business Visit (6 months or less)	61%	74%	95%	99%	99%	100%	100%	487
Family Visit (6 months or less)	58%	71%	88%	93%	94%	95%	98%	311
Transit (6 months or less)	33%	33%	33%	33%	50%	100%	100%	12
Other Visit (6 months or less)	71%	82%	96%	99%	100%	100%	100%	1008
Other Non-Settlement	37%	42%	80%	95%	95%	97%	100%	76
<b>All</b>	<b>65%</b>	<b>77%</b>	<b>94%</b>	<b>98%</b>	<b>99%</b>	<b>99%</b>	<b>100%</b>	<b>6036</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	19%	26%	38%	50%	55%	66%	93%	6613
General Visit (6 months or less)	29%	42%	59%	73%	78%	85%	97%	4393
Business Visit (6 months or less)	25%	34%	49%	64%	70%	82%	97%	1774
Family Visit (6 months or less)	6%	9%	20%	43%	58%	76%	95%	9173
Transit (6 months or less)	4%	8%	12%	27%	32%	56%	95%	77
Other Visit (6 months or less)	27%	36%	47%	63%	71%	80%	94%	2794
Student	4%	5%	13%	33%	46%	74%	83%	119
EEA Family Permits	24%	33%	67%	86%	95%	100%	100%	21
PBS Tier 1	4%	6%	9%	19%	27%	46%	74%	1598
PBS Tier 2	16%	28%	39%	54%	67%	86%	96%	484
PBS Tier 4	7%	10%	16%	37%	57%	83%	96%	8010
PBS Tier 5	16%	19%	29%	38%	59%	87%	98%	63
Other Non-Settlement	8%	12%	20%	45%	64%	84%	95%	911
<b>All</b>	<b>14%</b>	<b>20%</b>	<b>30%</b>	<b>48%</b>	<b>60%</b>	<b>76%</b>	<b>94%</b>	<b>36030</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	69%	87%	93%	96%	97%	100%	100%	228



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## Abuja

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	17%	65%	94%	99%	100%	100%	100%	2438
General Visit (6 months or less)	4%	38%	82%	99%	100%	100%	100%	1827
Business Visit (6 months or less)	19%	57%	87%	100%	100%	100%	100%	407
Family Visit (6 months or less)	66%	75%	91%	100%	100%	100%	100%	2001
Transit (6 months or less)	0%	83%	100%	100%	100%	100%	100%	6
Other Visit (6 months or less)	44%	64%	89%	100%	100%	100%	100%	1345
Other Non-Settlement	59%	67%	88%	100%	100%	100%	100%	75
<b>All</b>	<b>31%</b>	<b>61%</b>	<b>89%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>8099</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	23%	38%	64%	93%	96%	98%	98%	828
General Visit (6 months or less)	4%	23%	58%	94%	98%	99%	100%	1514
Business Visit (6 months or less)	9%	34%	59%	91%	98%	100%	100%	243
Family Visit (6 months or less)	46%	55%	71%	94%	98%	100%	100%	2588
Transit (6 months or less)	0%	100%	100%	100%	100%	100%	100%	3
Other Visit (6 months or less)	40%	54%	74%	94%	97%	99%	100%	990
Student	15%	23%	30%	63%	77%	89%	90%	105
EEA Family Permits	0%	10%	44%	78%	80%	80%	93%	41
PBS Tier 1	50%	61%	75%	91%	97%	99%	99%	431
PBS Tier 2	50%	63%	81%	100%	100%	100%	100%	96
PBS Tier 4	38%	49%	73%	94%	98%	99%	100%	2317
PBS Tier 5	69%	72%	78%	84%	97%	97%	100%	32
Other Non-Settlement	21%	30%	51%	89%	97%	98%	99%	142
<b>All</b>	<b>33%</b>	<b>46%</b>	<b>68%</b>	<b>93%</b>	<b>97%</b>	<b>99%</b>	<b>99%</b>	<b>9330</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	25%	49%	69%	87%	97%	99%	99%	197



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## Accra

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	77%	81%	95%	99%	99%	100%	100%	229
General Visit (6 months or less)	55%	73%	91%	100%	100%	100%	100%	121
Business Visit (6 months or less)	78%	81%	97%	100%	100%	100%	100%	67
Family Visit (6 months or less)	45%	65%	93%	99%	99%	99%	100%	75
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	2
Other Visit (6 months or less)	81%	91%	94%	100%	100%	100%	100%	32
Other Non-Settlement	79%	95%	100%	100%	100%	100%	100%	19
<b>All</b>	<b>68%</b>	<b>78%</b>	<b>94%</b>	<b>99%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>545</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	23%	54%	78%	91%	96%	99%	100%	599
General Visit (6 months or less)	16%	46%	75%	88%	96%	98%	100%	1122
Business Visit (6 months or less)	21%	48%	72%	85%	97%	99%	100%	485
Family Visit (6 months or less)	8%	40%	69%	86%	96%	98%	100%	1731
Transit (6 months or less)	17%	33%	67%	94%	94%	100%	100%	18
Other Visit (6 months or less)	26%	54%	76%	92%	95%	97%	99%	331
Student	7%	7%	7%	40%	80%	90%	90%	30
EEA Family Permits	2%	19%	52%	79%	88%	91%	95%	196
PBS Tier 1	2%	21%	45%	71%	90%	95%	100%	42
PBS Tier 2	17%	38%	54%	81%	100%	100%	100%	48
PBS Tier 4	6%	21%	38%	58%	83%	96%	100%	458
PBS Tier 5	20%	40%	72%	84%	100%	100%	100%	25
Other Non-Settlement	31%	44%	69%	77%	86%	92%	97%	199
<b>All</b>	<b>15%</b>	<b>42%</b>	<b>68%</b>	<b>84%</b>	<b>94%</b>	<b>98%</b>	<b>99%</b>	<b>5284</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	1%	5%	10%	51%	92%	98%	99%	604



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## Addis Ababa

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	77%	84%	95%	100%	100%	100%	100%	44
General Visit (6 months or less)	65%	80%	96%	99%	100%	100%	100%	101
Business Visit (6 months or less)	73%	77%	97%	100%	100%	100%	100%	168
Family Visit (6 months or less)	73%	77%	95%	100%	100%	100%	100%	92
Transit (6 months or less)	85%	95%	100%	100%	100%	100%	100%	20
Other Visit (6 months or less)	70%	89%	98%	100%	100%	100%	100%	47
Other Non-Settlement	75%	75%	100%	100%	100%	100%	100%	4
<b>All</b>	<b>72%</b>	<b>80%</b>	<b>96%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>476</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	64%	64%	82%	82%	91%	100%	100%	11
General Visit (6 months or less)	65%	72%	89%	99%	99%	100%	100%	89
Business Visit (6 months or less)	63%	71%	89%	100%	100%	100%	100%	65
Family Visit (6 months or less)	59%	63%	81%	96%	100%	100%	100%	27
Transit (6 months or less)	50%	88%	100%	100%	100%	100%	100%	8
Other Visit (6 months or less)	40%	48%	60%	92%	92%	96%	100%	25
Student	0%	25%	50%	75%	75%	75%	100%	4
EEA Family Permits	8%	12%	20%	43%	57%	72%	88%	83
PBS Tier 1	26%	37%	58%	84%	89%	100%	100%	19
PBS Tier 2	0%	10%	70%	80%	90%	100%	100%	10
PBS Tier 4	15%	27%	50%	93%	98%	99%	100%	181
PBS Tier 5	10%	18%	51%	82%	85%	100%	100%	39
Other Non-Settlement	11%	18%	36%	57%	71%	93%	96%	28
<b>All</b>	<b>31%</b>	<b>40%</b>	<b>59%</b>	<b>85%</b>	<b>89%</b>	<b>95%</b>	<b>98%</b>	<b>589</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	29%	47%	55%	71%	82%	93%	98%	924



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## Algiers

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Family Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
<b>All</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>1</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	50%	50%	50%	50%	50%	100%	100%	2
General Visit (6 months or less)	80%	80%	80%	100%	100%	100%	100%	5
Family Visit (6 months or less)	20%	40%	40%	60%	60%	80%	100%	5
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	5
Student	0%	0%	0%	0%	0%	0%	50%	2
PBS Tier 4	0%	0%	100%	100%	100%	100%	100%	1
<b>All</b>	<b>55%</b>	<b>60%</b>	<b>65%</b>	<b>75%</b>	<b>75%</b>	<b>85%</b>	<b>95%</b>	<b>20</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	20%	20%	20%	40%	60%	80%	80%	5



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## Almaty

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	25%	36%	72%	98%	99%	100%	100%	414
General Visit (6 months or less)	11%	26%	62%	97%	100%	100%	100%	383
Business Visit (6 months or less)	17%	33%	71%	99%	100%	100%	100%	538
Family Visit (6 months or less)	5%	15%	49%	97%	100%	100%	100%	194
Transit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	6%	26%	50%	96%	100%	100%	100%	208
Other Non-Settlement	31%	38%	85%	92%	100%	100%	100%	13
<b>All</b>	<b>15%</b>	<b>29%</b>	<b>64%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>1751</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	9%	20%	43%	84%	94%	100%	100%	97
General Visit (6 months or less)	11%	17%	45%	83%	86%	98%	100%	210
Business Visit (6 months or less)	10%	12%	38%	73%	88%	99%	100%	81
Family Visit (6 months or less)	1%	2%	25%	69%	88%	99%	100%	81
Other Visit (6 months or less)	9%	18%	41%	74%	87%	100%	100%	93
Student	17%	33%	83%	83%	100%	100%	100%	6
EEA Family Permits	0%	0%	0%	0%	25%	100%	100%	8
PBS Tier 1	0%	0%	10%	30%	40%	80%	100%	10
PBS Tier 2	4%	13%	50%	75%	83%	96%	100%	24
PBS Tier 4	4%	15%	39%	78%	90%	98%	100%	434
PBS Tier 5	0%	0%	0%	25%	100%	100%	100%	4
Other Non-Settlement	54%	54%	61%	75%	89%	96%	100%	28
<b>All</b>	<b>8%</b>	<b>16%</b>	<b>40%</b>	<b>77%</b>	<b>88%</b>	<b>98%</b>	<b>100%</b>	<b>1076</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	14%	27%	45%	73%	100%	100%	100%	22



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## Amman

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	14%	74%	95%	100%	100%	100%	100%	554
General Visit (6 months or less)	12%	68%	93%	99%	100%	100%	100%	626
Business Visit (6 months or less)	12%	64%	89%	98%	99%	100%	100%	566
Family Visit (6 months or less)	5%	64%	89%	99%	99%	100%	100%	293
Transit (6 months or less)	0%	50%	100%	100%	100%	100%	100%	2
Other Visit (6 months or less)	24%	66%	92%	99%	99%	100%	100%	186
Other Non-Settlement	70%	84%	95%	95%	100%	100%	100%	37
<b>All</b>	<b>13%</b>	<b>68%</b>	<b>92%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>2264</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	4%	37%	67%	82%	88%	98%	100%	260
General Visit (6 months or less)	4%	40%	69%	87%	92%	98%	100%	689
Business Visit (6 months or less)	2%	28%	58%	82%	95%	99%	100%	506
Family Visit (6 months or less)	3%	34%	65%	88%	93%	98%	100%	382
Transit (6 months or less)	0%	14%	57%	86%	100%	100%	100%	7
Other Visit (6 months or less)	10%	45%	72%	89%	92%	98%	99%	257
Student	50%	100%	100%	100%	100%	100%	100%	2
EEA Family Permits	0%	16%	28%	64%	84%	84%	100%	25
PBS Tier 1	0%	35%	67%	90%	92%	100%	100%	49
PBS Tier 2	12%	60%	76%	84%	84%	96%	100%	25
PBS Tier 4	8%	48%	72%	85%	93%	99%	100%	592
PBS Tier 5	0%	100%	100%	100%	100%	100%	100%	2
Other Non-Settlement	18%	46%	54%	70%	75%	84%	95%	56
<b>All</b>	<b>5%</b>	<b>39%</b>	<b>67%</b>	<b>85%</b>	<b>92%</b>	<b>98%</b>	<b>100%</b>	<b>2852</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	22%	34%	38%	41%	69%	94%	99%	634



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## Ankara

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	22
General Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	9
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	2
<b>All</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>33</b>

## Ashgabat

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	33
General Visit (6 months or less)	98%	100%	100%	100%	100%	100%	100%	52
Business Visit (6 months or less)	90%	99%	100%	100%	100%	100%	100%	73
Family Visit (6 months or less)	98%	100%	100%	100%	100%	100%	100%	62
Other Visit (6 months or less)	86%	100%	100%	100%	100%	100%	100%	29
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	11
<b>All</b>	<b>95%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>260</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
PBS Tier 4	91%	93%	95%	95%	96%	97%	100%	125
<b>All</b>	<b>91%</b>	<b>93%</b>	<b>95%</b>	<b>95%</b>	<b>96%</b>	<b>97%</b>	<b>100%</b>	<b>128</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	100%	100%	100%	100%	100%	100%	100%	2



# Visa section processing times against targets

October - December 2009

## Asmara

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
General Visit (6 months or less)	67%	67%	67%	67%	100%	100%	100%	3
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
<b>All</b>	<b>75%</b>	<b>75%</b>	<b>75%</b>	<b>75%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>4</b>

## Athens

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
General Visit (6 months or less)	0%	0%	0%	0%	0%	0%	0%	1
<b>All</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>1</b>



# Visa section processing times against targets

## October - December 2009

### Baghdad

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	1
General Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	8
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	2
<b>All</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>11</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	2
General Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	3
Other Non-Settlement	0%	0%	0%	50%	100%	100%	100%	4
<b>All</b>	<b>56%</b>	<b>56%</b>	<b>56%</b>	<b>78%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>9</b>



# Visa section processing times against targets

October - December 2009

## Baku

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	54%	82%	98%	99%	99%	100%	100%	182
General Visit (6 months or less)	42%	70%	97%	100%	100%	100%	100%	157
Business Visit (6 months or less)	70%	89%	99%	100%	100%	100%	100%	253
Family Visit (6 months or less)	53%	74%	100%	100%	100%	100%	100%	62
Other Visit (6 months or less)	53%	72%	99%	100%	100%	100%	100%	95
Other Non-Settlement	67%	83%	100%	100%	100%	100%	100%	6
<b>All</b>	<b>57%</b>	<b>80%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>755</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	22%	31%	55%	86%	94%	99%	99%	93
General Visit (6 months or less)	13%	26%	46%	81%	95%	99%	100%	205
Business Visit (6 months or less)	24%	37%	72%	94%	98%	100%	100%	83
Family Visit (6 months or less)	9%	23%	46%	81%	87%	98%	100%	95
Other Visit (6 months or less)	23%	40%	62%	85%	96%	100%	100%	78
Student	0%	0%	0%	0%	100%	100%	100%	1
EEA Family Permits	0%	0%	100%	100%	100%	100%	100%	1
PBS Tier 1	27%	36%	82%	100%	100%	100%	100%	11
PBS Tier 2	70%	90%	95%	95%	95%	100%	100%	20
PBS Tier 4	46%	61%	81%	91%	98%	99%	100%	89
PBS Tier 5	100%	100%	100%	100%	100%	100%	100%	7
Other Non-Settlement	0%	0%	0%	0%	0%	50%	50%	2
<b>All</b>	<b>23%</b>	<b>36%</b>	<b>59%</b>	<b>86%</b>	<b>94%</b>	<b>99%</b>	<b>100%</b>	<b>685</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	36%	64%	68%	77%	95%	100%	100%	22



# Visa section processing times against targets

October - December 2009

## Bandar Seri Begawan

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	2
General Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	73%	100%	100%	100%	100%	100%	100%	15
Other Non-Settlement	0%	0%	100%	100%	100%	100%	100%	1
<b>All</b>	<b>76%</b>	<b>95%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>21</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	25%	100%	100%	100%	100%	100%	100%	4
General Visit (6 months or less)	85%	92%	92%	92%	100%	100%	100%	13
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	3
Other Visit (6 months or less)	88%	88%	100%	100%	100%	100%	100%	17
PBS Tier 1	100%	100%	100%	100%	100%	100%	100%	1
PBS Tier 4	95%	97%	99%	100%	100%	100%	100%	143
Other Non-Settlement	67%	83%	83%	100%	100%	100%	100%	6
<b>All</b>	<b>91%</b>	<b>96%</b>	<b>98%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>187</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	20%	30%	60%	90%	90%	90%	100%	10



# Visa section processing times against targets

October - December 2009

## Bangkok

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	30%	55%	81%	99%	100%	100%	100%	352
General Visit (6 months or less)	20%	50%	81%	99%	100%	100%	100%	2929
Business Visit (6 months or less)	18%	49%	80%	100%	100%	100%	100%	1553
Family Visit (6 months or less)	24%	55%	81%	98%	99%	100%	100%	870
Transit (6 months or less)	26%	53%	79%	100%	100%	100%	100%	34
Other Visit (6 months or less)	32%	59%	78%	99%	100%	100%	100%	429
Other Non-Settlement	13%	40%	73%	100%	100%	100%	100%	15
<b>All</b>	<b>22%</b>	<b>51%</b>	<b>81%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>6182</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	21%	43%	64%	97%	99%	100%	100%	119
General Visit (6 months or less)	16%	41%	64%	91%	97%	99%	100%	1230
Business Visit (6 months or less)	14%	35%	61%	94%	98%	100%	100%	292
Family Visit (6 months or less)	11%	32%	57%	83%	92%	99%	100%	360
Transit (6 months or less)	22%	44%	44%	89%	100%	100%	100%	9
Other Visit (6 months or less)	27%	44%	67%	94%	96%	99%	99%	156
Student	33%	67%	100%	100%	100%	100%	100%	3
EEA Family Permits	4%	22%	53%	82%	84%	93%	100%	45
PBS Tier 1	11%	23%	45%	86%	93%	98%	100%	44
PBS Tier 2	14%	23%	46%	70%	84%	100%	100%	57
PBS Tier 4	22%	38%	66%	90%	96%	99%	100%	1221
PBS Tier 5	15%	31%	46%	100%	100%	100%	100%	13
Other Non-Settlement	8%	8%	26%	53%	67%	89%	96%	72
<b>All</b>	<b>18%</b>	<b>37%</b>	<b>62%</b>	<b>89%</b>	<b>95%</b>	<b>99%</b>	<b>100%</b>	<b>3621</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	12%	30%	38%	66%	94%	99%	100%	891



# Visa section processing times against targets

October - December 2009

## Banjul

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	86%	86%	86%	96%	100%	100%	100%	49
General Visit (6 months or less)	64%	68%	68%	75%	100%	100%	100%	28
Business Visit (6 months or less)	91%	91%	91%	91%	100%	100%	100%	11
Family Visit (6 months or less)	83%	87%	87%	91%	100%	100%	100%	23
Transit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Other Visit (6 months or less)	86%	86%	86%	86%	86%	100%	100%	7
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	2
<b>All</b>	<b>80%</b>	<b>82%</b>	<b>82%</b>	<b>88%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>121</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	40%	42%	46%	85%	98%	100%	100%	170
General Visit (6 months or less)	24%	30%	38%	83%	95%	99%	100%	543
Business Visit (6 months or less)	27%	31%	37%	70%	92%	98%	100%	128
Family Visit (6 months or less)	33%	43%	51%	84%	97%	99%	100%	384
Transit (6 months or less)	40%	40%	40%	60%	100%	100%	100%	10
Other Visit (6 months or less)	35%	42%	50%	93%	98%	100%	100%	137
Student	60%	60%	60%	60%	80%	80%	80%	5
EEA Family Permits	14%	18%	32%	62%	82%	95%	99%	73
PBS Tier 1	50%	50%	60%	80%	90%	100%	100%	10
PBS Tier 2	33%	33%	33%	100%	100%	100%	100%	3
PBS Tier 4	24%	29%	36%	79%	93%	97%	100%	246
PBS Tier 5	6%	6%	6%	76%	100%	100%	100%	33
Other Non-Settlement	54%	65%	75%	92%	97%	98%	100%	65
<b>All</b>	<b>29%</b>	<b>35%</b>	<b>43%</b>	<b>82%</b>	<b>95%</b>	<b>99%</b>	<b>100%</b>	<b>1807</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	22%	47%	69%	90%	99%	100%	100%	304



# Visa section processing times against targets

October - December 2009

## Beijing

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	51%	72%	89%	96%	100%	100%	100%	85
General Visit (6 months or less)	36%	52%	80%	100%	100%	100%	100%	148
Business Visit (6 months or less)	83%	91%	96%	100%	100%	100%	100%	1054
Family Visit (6 months or less)	38%	53%	83%	97%	100%	100%	100%	440
Other Visit (6 months or less)	19%	28%	77%	99%	100%	100%	100%	152
Other Non-Settlement	50%	100%	100%	100%	100%	100%	100%	6
<b>All</b>	<b>62%</b>	<b>73%</b>	<b>90%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>1885</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	32%	47%	73%	92%	97%	99%	100%	533
General Visit (6 months or less)	8%	24%	48%	84%	91%	97%	100%	1305
Business Visit (6 months or less)	65%	74%	84%	95%	98%	100%	100%	4554
Family Visit (6 months or less)	15%	31%	63%	89%	94%	99%	100%	1970
Transit (6 months or less)	7%	25%	42%	85%	96%	98%	100%	55
Other Visit (6 months or less)	19%	34%	54%	89%	97%	100%	100%	1289
Student	0%	0%	8%	23%	31%	85%	92%	13
EEA Family Permits	11%	33%	56%	89%	100%	100%	100%	18
PBS Tier 1	10%	25%	46%	83%	95%	99%	100%	213
PBS Tier 2	6%	15%	30%	76%	86%	97%	99%	159
PBS Tier 4	2%	5%	12%	21%	26%	37%	65%	5607
PBS Tier 5	18%	28%	69%	91%	95%	99%	100%	96
Other Non-Settlement	33%	44%	64%	82%	93%	99%	100%	230
<b>All</b>	<b>25%</b>	<b>34%</b>	<b>49%</b>	<b>66%</b>	<b>72%</b>	<b>77%</b>	<b>88%</b>	<b>16042</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	22%	52%	65%	88%	97%	99%	100%	194



# Visa section processing times against targets

October - December 2009

## Beirut

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	53%	74%	92%	98%	99%	100%	100%	330
General Visit (6 months or less)	53%	68%	92%	99%	100%	100%	100%	316
Business Visit (6 months or less)	53%	67%	93%	96%	99%	100%	100%	224
Family Visit (6 months or less)	48%	68%	80%	93%	95%	100%	100%	115
Transit (6 months or less)	63%	88%	88%	100%	100%	100%	100%	8
Other Visit (6 months or less)	48%	67%	83%	93%	93%	100%	100%	46
<b>All</b>	<b>52%</b>	<b>70%</b>	<b>90%</b>	<b>97%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>1039</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	40%	52%	70%	81%	85%	95%	100%	172
General Visit (6 months or less)	22%	29%	38%	52%	68%	92%	98%	395
Business Visit (6 months or less)	17%	22%	35%	51%	64%	92%	99%	208
Family Visit (6 months or less)	10%	16%	26%	39%	53%	89%	100%	266
Transit (6 months or less)	31%	38%	46%	62%	62%	69%	100%	13
Other Visit (6 months or less)	17%	23%	37%	57%	70%	91%	100%	115
EEA Family Permits	36%	43%	50%	79%	79%	100%	100%	14
PBS Tier 1	0%	0%	0%	14%	14%	86%	100%	7
PBS Tier 2	0%	13%	38%	50%	50%	50%	100%	8
PBS Tier 4	8%	9%	15%	39%	54%	95%	100%	79
PBS Tier 5	0%	0%	0%	33%	33%	50%	100%	6
Other Non-Settlement	0%	5%	11%	16%	21%	47%	68%	19
<b>All</b>	<b>19%</b>	<b>26%</b>	<b>37%</b>	<b>53%</b>	<b>65%</b>	<b>91%</b>	<b>99%</b>	<b>1302</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	5%	11%	16%	44%	97%	98%	98%	63



# Visa section processing times against targets

October - December 2009

## Belgrade

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	23%	52%	79%	98%	99%	100%	100%	328
General Visit (6 months or less)	20%	45%	73%	99%	100%	100%	100%	742
Business Visit (6 months or less)	28%	50%	75%	99%	100%	100%	100%	700
Family Visit (6 months or less)	19%	46%	73%	100%	100%	100%	100%	436
Transit (6 months or less)	19%	42%	62%	100%	100%	100%	100%	26
Other Visit (6 months or less)	26%	48%	79%	98%	99%	100%	100%	359
Other Non-Settlement	29%	29%	57%	86%	100%	100%	100%	7
<b>All</b>	<b>23%</b>	<b>48%</b>	<b>75%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>2598</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	10%	23%	36%	95%	97%	100%	100%	73
General Visit (6 months or less)	18%	34%	46%	93%	96%	99%	99%	395
Business Visit (6 months or less)	12%	27%	49%	96%	99%	99%	100%	199
Family Visit (6 months or less)	11%	34%	44%	92%	99%	99%	100%	136
Transit (6 months or less)	0%	14%	29%	86%	100%	100%	100%	7
Other Visit (6 months or less)	12%	20%	30%	85%	91%	100%	100%	86
Student	0%	50%	50%	100%	100%	100%	100%	2
EEA Family Permits	18%	27%	55%	73%	91%	100%	100%	11
PBS Tier 1	23%	31%	38%	62%	85%	92%	100%	13
PBS Tier 2	12%	12%	19%	77%	85%	100%	100%	26
PBS Tier 4	7%	20%	33%	81%	96%	100%	100%	113
PBS Tier 5	15%	15%	15%	92%	92%	100%	100%	13
Other Non-Settlement	15%	23%	23%	77%	85%	92%	100%	13
<b>All</b>	<b>13%</b>	<b>28%</b>	<b>42%</b>	<b>91%</b>	<b>96%</b>	<b>99%</b>	<b>100%</b>	<b>1087</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	24%	65%	78%	96%	100%	100%	100%	55



# Visa section processing times against targets

## October - December 2009

### Berlin

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	33%	67%	100%	100%	100%	100%	100%	3
General Visit (6 months or less)	68%	84%	89%	100%	100%	100%	100%	19
Business Visit (6 months or less)	57%	86%	100%	100%	100%	100%	100%	14
Other Visit (6 months or less)	80%	100%	100%	100%	100%	100%	100%	5
<b>All</b>	<b>63%</b>	<b>85%</b>	<b>95%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>41</b>

  

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Other Visit (6 months or less)	0%	0%	0%	0%	0%	0%	0%	1
<b>All</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>1</b>



# Visa section processing times against targets

October - December 2009

## Bogota

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	98%	98%	100%	100%	100%	100%	100%	94
General Visit (6 months or less)	96%	97%	99%	100%	100%	100%	100%	360
Business Visit (6 months or less)	98%	98%	100%	100%	100%	100%	100%	62
Family Visit (6 months or less)	96%	97%	99%	100%	100%	100%	100%	178
Transit (6 months or less)	93%	93%	93%	100%	100%	100%	100%	14
Other Visit (6 months or less)	98%	98%	100%	100%	100%	100%	100%	102
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	6
<b>All</b>	<b>97%</b>	<b>97%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>816</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	52%	65%	75%	95%	97%	100%	100%	77
General Visit (6 months or less)	55%	67%	74%	92%	97%	99%	99%	704
Business Visit (6 months or less)	56%	59%	75%	92%	93%	97%	100%	59
Family Visit (6 months or less)	38%	49%	64%	93%	98%	100%	100%	255
Transit (6 months or less)	75%	83%	83%	100%	100%	100%	100%	12
Other Visit (6 months or less)	58%	70%	80%	96%	98%	99%	99%	289
Student	0%	0%	0%	0%	0%	0%	0%	2
EEA Family Permits	52%	61%	82%	91%	100%	100%	100%	44
PBS Tier 1	18%	27%	36%	73%	91%	100%	100%	11
PBS Tier 2	15%	38%	54%	85%	85%	85%	100%	13
PBS Tier 4	34%	51%	69%	94%	98%	100%	100%	1394
PBS Tier 5	56%	64%	76%	100%	100%	100%	100%	25
Other Non-Settlement	32%	63%	74%	89%	89%	95%	95%	19
<b>All</b>	<b>43%</b>	<b>58%</b>	<b>71%</b>	<b>93%</b>	<b>98%</b>	<b>99%</b>	<b>100%</b>	<b>2904</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	48%	73%	79%	87%	94%	95%	96%	99



# Visa section processing times against targets

October - December 2009

## Bucharest

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	67%	67%	67%	100%	100%	100%	100%	6
General Visit (6 months or less)	58%	67%	92%	100%	100%	100%	100%	12
Business Visit (6 months or less)	75%	100%	100%	100%	100%	100%	100%	4
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	50%	100%	100%	100%	100%	100%	100%	2
<b>All</b>	<b>65%</b>	<b>77%</b>	<b>88%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>26</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	35%	54%	58%	81%	96%	100%	100%	26
General Visit (6 months or less)	37%	44%	53%	84%	92%	99%	99%	102
Business Visit (6 months or less)	17%	21%	42%	71%	71%	100%	100%	24
Family Visit (6 months or less)	19%	24%	29%	67%	76%	90%	100%	21
Transit (6 months or less)	0%	50%	100%	100%	100%	100%	100%	2
Other Visit (6 months or less)	18%	41%	53%	88%	100%	100%	100%	17
Student	0%	0%	0%	100%	100%	100%	100%	1
EEA Family Permits	17%	32%	40%	78%	90%	99%	100%	72
PBS Tier 1	0%	0%	0%	0%	100%	100%	100%	1
PBS Tier 2	25%	50%	100%	100%	100%	100%	100%	4
PBS Tier 4	0%	0%	0%	17%	33%	50%	100%	6
PBS Tier 5	0%	0%	50%	50%	100%	100%	100%	2
Other Non-Settlement	0%	0%	0%	50%	50%	100%	100%	2
<b>All</b>	<b>25%</b>	<b>36%</b>	<b>46%</b>	<b>78%</b>	<b>88%</b>	<b>98%</b>	<b>100%</b>	<b>280</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	2%	4%	4%	100%	100%	100%	100%	52



# Visa section processing times against targets

October - December 2009

## Cairo

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	57%	67%	96%	100%	100%	100%	100%	1478
General Visit (6 months or less)	53%	67%	93%	100%	100%	100%	100%	1646
Business Visit (6 months or less)	57%	69%	96%	100%	100%	100%	100%	1180
Family Visit (6 months or less)	46%	60%	94%	99%	100%	100%	100%	371
Other Visit (6 months or less)	48%	59%	89%	99%	99%	100%	100%	374
Other Non-Settlement	65%	88%	94%	100%	100%	100%	100%	17
<b>All</b>	<b>54%</b>	<b>67%</b>	<b>94%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>5066</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	20%	32%	48%	74%	93%	98%	99%	530
General Visit (6 months or less)	16%	26%	44%	74%	89%	97%	100%	1025
Business Visit (6 months or less)	25%	34%	50%	75%	91%	98%	99%	482
Family Visit (6 months or less)	9%	14%	29%	65%	85%	92%	97%	468
Transit (6 months or less)	0%	0%	0%	33%	33%	67%	67%	3
Other Visit (6 months or less)	27%	35%	56%	71%	87%	93%	97%	387
Student	0%	0%	0%	0%	0%	20%	80%	10
EEA Family Permits	9%	11%	29%	40%	54%	74%	86%	35
PBS Tier 1	19%	34%	69%	93%	97%	98%	100%	59
PBS Tier 2	29%	51%	72%	87%	98%	99%	99%	135
PBS Tier 4	35%	51%	68%	82%	94%	99%	100%	411
PBS Tier 5	24%	43%	65%	88%	92%	96%	100%	49
Other Non-Settlement	41%	44%	56%	73%	82%	91%	96%	96
<b>All</b>	<b>21%</b>	<b>31%</b>	<b>49%</b>	<b>74%</b>	<b>89%</b>	<b>96%</b>	<b>99%</b>	<b>3690</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	14%	27%	37%	63%	83%	94%	96%	322



# Visa section processing times against targets

October - December 2009

## Canberra

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	19%	75%	98%	98%	98%	100%	100%	48
General Visit (6 months or less)	7%	66%	93%	98%	99%	100%	100%	313
Business Visit (6 months or less)	6%	68%	90%	100%	100%	100%	100%	50
Family Visit (6 months or less)	6%	59%	89%	98%	98%	98%	100%	228
Transit (6 months or less)	0%	50%	100%	100%	100%	100%	100%	2
Other Visit (6 months or less)	14%	63%	94%	98%	99%	99%	100%	95
Other Non-Settlement	17%	63%	92%	98%	99%	99%	100%	593
<b>All</b>	<b>12%</b>	<b>64%</b>	<b>92%</b>	<b>98%</b>	<b>99%</b>	<b>99%</b>	<b>100%</b>	<b>1329</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	5%	35%	85%	100%	100%	100%	100%	20
General Visit (6 months or less)	1%	30%	61%	85%	89%	95%	98%	120
Business Visit (6 months or less)	6%	41%	65%	88%	94%	100%	100%	17
Family Visit (6 months or less)	5%	21%	46%	71%	93%	99%	100%	101
Other Visit (6 months or less)	7%	28%	58%	81%	98%	100%	100%	43
Student	33%	67%	100%	100%	100%	100%	100%	3
EEA Family Permits	16%	53%	84%	96%	98%	100%	100%	51
PBS Tier 1	11%	47%	74%	90%	93%	98%	100%	258
PBS Tier 2	11%	52%	87%	98%	100%	100%	100%	675
PBS Tier 4	6%	35%	74%	92%	97%	100%	100%	238
PBS Tier 5	8%	58%	88%	98%	99%	100%	100%	3340
Other Non-Settlement	12%	33%	69%	86%	91%	98%	99%	338
<b>All</b>	<b>9%</b>	<b>52%</b>	<b>84%</b>	<b>95%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>5204</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	5%	20%	42%	86%	98%	99%	99%	368



# Visa section processing times against targets

October - December 2009

## Chennai

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	28%	30%	71%	100%	100%	100%	100%	802
General Visit (6 months or less)	27%	28%	67%	100%	100%	100%	100%	803
Business Visit (6 months or less)	23%	24%	69%	100%	100%	100%	100%	2677
Family Visit (6 months or less)	29%	32%	73%	100%	100%	100%	100%	1189
Transit (6 months or less)	17%	21%	76%	100%	100%	100%	100%	29
Other Visit (6 months or less)	50%	53%	84%	100%	100%	100%	100%	222
Other Non-Settlement	74%	74%	89%	100%	100%	100%	100%	339
<b>All</b>	<b>29%</b>	<b>31%</b>	<b>72%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>6061</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	7%	8%	37%	82%	94%	98%	99%	577
General Visit (6 months or less)	7%	9%	28%	70%	90%	98%	100%	2185
Business Visit (6 months or less)	11%	16%	49%	89%	97%	99%	100%	1637
Family Visit (6 months or less)	5%	6%	30%	77%	93%	99%	100%	3450
Transit (6 months or less)	2%	5%	41%	74%	91%	94%	99%	87
Other Visit (6 months or less)	15%	21%	41%	79%	91%	99%	100%	810
Student	0%	1%	3%	28%	49%	95%	99%	76
EEA Family Permits	22%	28%	67%	94%	100%	100%	100%	18
PBS Tier 1	16%	20%	37%	77%	94%	98%	99%	1447
PBS Tier 2	23%	26%	56%	90%	96%	100%	100%	3663
PBS Tier 4	2%	4%	12%	43%	64%	91%	97%	7149
PBS Tier 5	1%	4%	17%	51%	85%	94%	99%	144
Other Non-Settlement	17%	19%	37%	77%	90%	98%	100%	636
<b>All</b>	<b>9%</b>	<b>12%</b>	<b>31%</b>	<b>68%</b>	<b>84%</b>	<b>96%</b>	<b>99%</b>	<b>21879</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	6%	14%	26%	61%	97%	99%	100%	725



# Visa section processing times against targets

October - December 2009

## Chicago

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	31%	89%	99%	100%	100%	100%	100%	220
General Visit (6 months or less)	15%	86%	98%	100%	100%	100%	100%	547
Business Visit (6 months or less)	41%	93%	99%	100%	100%	100%	100%	137
Family Visit (6 months or less)	19%	89%	98%	100%	100%	100%	100%	410
Transit (6 months or less)	21%	85%	99%	100%	100%	100%	100%	73
Other Visit (6 months or less)	11%	90%	98%	100%	100%	100%	100%	123
Other Non-Settlement	37%	92%	100%	100%	100%	100%	100%	59
<b>All</b>	<b>21%</b>	<b>88%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>1569</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	5%	16%	44%	78%	85%	96%	100%	102
General Visit (6 months or less)	8%	23%	52%	78%	94%	99%	100%	250
Business Visit (6 months or less)	6%	47%	81%	94%	97%	100%	100%	36
Family Visit (6 months or less)	4%	14%	42%	75%	90%	99%	100%	238
Transit (6 months or less)	18%	50%	77%	95%	100%	100%	100%	22
Other Visit (6 months or less)	5%	12%	37%	85%	92%	98%	100%	101
Student	100%	100%	100%	100%	100%	100%	100%	2
EEA Family Permits	35%	61%	74%	74%	78%	96%	100%	23
PBS Tier 1	14%	23%	48%	79%	91%	100%	100%	125
PBS Tier 2	33%	55%	78%	95%	97%	100%	100%	395
PBS Tier 4	26%	46%	75%	97%	99%	100%	100%	614
PBS Tier 5	11%	23%	67%	95%	96%	100%	100%	57
Other Non-Settlement	24%	51%	76%	84%	93%	96%	100%	185
<b>All</b>	<b>19%</b>	<b>37%</b>	<b>64%</b>	<b>88%</b>	<b>95%</b>	<b>99%</b>	<b>100%</b>	<b>2150</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	44%	59%	70%	90%	100%	100%	100%	213



# Visa section processing times against targets

October - December 2009

## Chisinau

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
General Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Business Visit (6 months or less)	50%	50%	100%	100%	100%	100%	100%	2
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	2
<b>All</b>	<b>80%</b>	<b>80%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>5</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	19%	19%	35%	81%	98%	100%	100%	48
General Visit (6 months or less)	14%	20%	36%	74%	86%	99%	100%	76
Business Visit (6 months or less)	6%	17%	36%	75%	89%	97%	100%	36
Family Visit (6 months or less)	5%	8%	15%	65%	86%	100%	100%	78
Other Visit (6 months or less)	13%	17%	43%	74%	87%	87%	100%	23
EEA Family Permits	0%	0%	0%	0%	0%	71%	100%	7
PBS Tier 1	0%	50%	50%	50%	100%	100%	100%	4
PBS Tier 2	25%	25%	25%	63%	100%	100%	100%	8
PBS Tier 4	0%	0%	0%	15%	31%	100%	100%	13
PBS Tier 5	0%	0%	0%	60%	60%	100%	100%	5
Other Non-Settlement	67%	67%	67%	89%	89%	100%	100%	9
<b>All</b>	<b>12%</b>	<b>16%</b>	<b>29%</b>	<b>68%</b>	<b>84%</b>	<b>98%</b>	<b>100%</b>	<b>307</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	0%	0%	9%	64%	100%	100%	100%	11



# Visa section processing times against targets

October - December 2009

## Chongqing

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	8
General Visit (6 months or less)	89%	89%	91%	100%	100%	100%	100%	44
Business Visit (6 months or less)	85%	87%	100%	100%	100%	100%	100%	79
Family Visit (6 months or less)	84%	84%	100%	100%	100%	100%	100%	75
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	86%	86%	86%	86%	100%	100%	100%	7
Other Non-Settlement	33%	33%	100%	100%	100%	100%	100%	3
<b>All</b>	<b>85%</b>	<b>86%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>217</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	24%	48%	72%	88%	100%	100%	100%	25
General Visit (6 months or less)	33%	59%	75%	95%	100%	100%	100%	87
Business Visit (6 months or less)	73%	85%	90%	98%	99%	100%	100%	494
Family Visit (6 months or less)	23%	42%	73%	84%	100%	100%	100%	95
Other Visit (6 months or less)	25%	43%	62%	75%	100%	100%	100%	53
EEA Family Permits	0%	0%	20%	80%	80%	100%	100%	5
PBS Tier 1	40%	70%	80%	80%	90%	100%	100%	10
PBS Tier 2	33%	42%	50%	67%	100%	100%	100%	12
PBS Tier 4	39%	54%	79%	94%	97%	99%	100%	178
PBS Tier 5	50%	50%	50%	100%	100%	100%	100%	2
Other Non-Settlement	50%	50%	58%	75%	92%	100%	100%	12
<b>All</b>	<b>53%</b>	<b>68%</b>	<b>82%</b>	<b>93%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>973</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	55%	75%	90%	95%	100%	100%	100%	20



# Visa section processing times against targets

October - December 2009

## Colombo

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	80%	80%	100%	100%	100%	100%	100%	20
General Visit (6 months or less)	82%	90%	98%	100%	100%	100%	100%	60
Business Visit (6 months or less)	93%	100%	100%	100%	100%	100%	100%	15
Family Visit (6 months or less)	82%	95%	100%	100%	100%	100%	100%	55
Transit (6 months or less)	46%	73%	92%	100%	100%	100%	100%	26
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	14
Other Non-Settlement	83%	92%	92%	100%	100%	100%	100%	12
<b>All</b>	<b>79%</b>	<b>90%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>202</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	75%	75%	75%	75%	75%	100%	100%	4
General Visit (6 months or less)	29%	33%	43%	51%	55%	71%	90%	49
Business Visit (6 months or less)	45%	55%	73%	91%	91%	100%	100%	11
Family Visit (6 months or less)	74%	77%	77%	90%	90%	100%	100%	31
Transit (6 months or less)	0%	11%	47%	68%	74%	74%	95%	19
Other Visit (6 months or less)	67%	67%	100%	100%	100%	100%	100%	6
Student	62%	62%	62%	62%	81%	92%	100%	26
EEA Family Permits	19%	31%	81%	91%	91%	94%	100%	32
PBS Tier 1	91%	100%	100%	100%	100%	100%	100%	11
PBS Tier 2	100%	100%	100%	100%	100%	100%	100%	13
PBS Tier 4	99%	99%	99%	100%	100%	100%	100%	94
PBS Tier 5	100%	100%	100%	100%	100%	100%	100%	7
Other Non-Settlement	46%	62%	77%	92%	92%	92%	100%	13
<b>All</b>	<b>63%</b>	<b>67%</b>	<b>78%</b>	<b>84%</b>	<b>87%</b>	<b>92%</b>	<b>98%</b>	<b>316</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	73%	80%	80%	90%	97%	97%	97%	176



# Visa section processing times against targets

October - December 2009

## Copenhagen

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	54%	82%	98%	100%	100%	100%	100%	50
General Visit (6 months or less)	62%	84%	99%	100%	100%	100%	100%	226
Business Visit (6 months or less)	55%	81%	100%	100%	100%	100%	100%	53
Family Visit (6 months or less)	69%	86%	100%	100%	100%	100%	100%	111
Transit (6 months or less)	76%	88%	100%	100%	100%	100%	100%	17
Other Visit (6 months or less)	61%	80%	97%	100%	100%	100%	100%	59
Other Non-Settlement	0%	100%	100%	100%	100%	100%	100%	1
<b>All</b>	<b>62%</b>	<b>84%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>517</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	14%	43%	100%	100%	100%	100%	100%	7
General Visit (6 months or less)	17%	36%	79%	98%	99%	99%	100%	145
Business Visit (6 months or less)	50%	50%	100%	100%	100%	100%	100%	2
Family Visit (6 months or less)	17%	28%	79%	98%	100%	100%	100%	127
Transit (6 months or less)	33%	33%	100%	100%	100%	100%	100%	3
Other Visit (6 months or less)	21%	29%	74%	100%	100%	100%	100%	42
EEA Family Permits	45%	65%	88%	98%	98%	99%	100%	105
PBS Tier 1	0%	0%	0%	100%	100%	100%	100%	3
PBS Tier 2	31%	38%	100%	100%	100%	100%	100%	13
PBS Tier 4	19%	31%	69%	100%	100%	100%	100%	16
PBS Tier 5	0%	20%	100%	100%	100%	100%	100%	5
Other Non-Settlement	0%	0%	0%	0%	0%	100%	100%	1
<b>All</b>	<b>24%</b>	<b>39%</b>	<b>81%</b>	<b>98%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>469</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	50%	83%	83%	100%	100%	100%	100%	6



# Visa section processing times against targets

October - December 2009

## Dhaka

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	54%	74%	95%	100%	100%	100%	100%	210
General Visit (6 months or less)	77%	82%	95%	98%	98%	99%	100%	257
Business Visit (6 months or less)	67%	75%	91%	96%	96%	96%	100%	75
Family Visit (6 months or less)	25%	58%	80%	94%	95%	98%	100%	258
Transit (6 months or less)	55%	73%	100%	100%	100%	100%	100%	11
Other Visit (6 months or less)	59%	77%	93%	97%	97%	100%	100%	73
Other Non-Settlement	59%	65%	71%	82%	88%	100%	100%	17
<b>All</b>	<b>54%</b>	<b>72%</b>	<b>90%</b>	<b>97%</b>	<b>97%</b>	<b>99%</b>	<b>100%</b>	<b>901</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	21%	41%	61%	73%	76%	87%	99%	205
General Visit (6 months or less)	7%	15%	21%	26%	29%	51%	98%	636
Business Visit (6 months or less)	6%	13%	30%	36%	40%	62%	98%	129
Family Visit (6 months or less)	1%	3%	7%	18%	25%	45%	98%	2131
Transit (6 months or less)	18%	45%	64%	64%	73%	82%	100%	11
Other Visit (6 months or less)	6%	8%	12%	19%	25%	55%	98%	328
Student	0%	0%	0%	30%	46%	69%	100%	188
EEA Family Permits	23%	27%	32%	36%	36%	41%	100%	22
PBS Tier 1	3%	3%	4%	4%	4%	33%	100%	75
PBS Tier 2	6%	6%	6%	15%	15%	33%	100%	54
PBS Tier 4	6%	10%	14%	20%	21%	61%	93%	9452
PBS Tier 5	8%	13%	17%	29%	58%	71%	100%	24
Other Non-Settlement	1%	1%	2%	9%	21%	57%	98%	341
<b>All</b>	<b>5%</b>	<b>9%</b>	<b>13%</b>	<b>20%</b>	<b>24%</b>	<b>58%</b>	<b>95%</b>	<b>13596</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	2%	9%	10%	15%	64%	98%	99%	1078



# Visa section processing times against targets

October - December 2009

## Doha

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	75%	77%	97%	100%	100%	100%	100%	654
General Visit (6 months or less)	79%	81%	98%	100%	100%	100%	100%	658
Business Visit (6 months or less)	72%	82%	99%	99%	99%	100%	100%	78
Family Visit (6 months or less)	50%	61%	89%	89%	94%	100%	100%	18
Transit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	76%	78%	97%	100%	100%	100%	100%	304
Other Non-Settlement	68%	68%	91%	100%	100%	100%	100%	34
<b>All</b>	<b>76%</b>	<b>79%</b>	<b>97%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>1747</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	62%	75%	87%	93%	95%	99%	100%	210
General Visit (6 months or less)	51%	65%	84%	93%	96%	99%	100%	483
Business Visit (6 months or less)	49%	59%	77%	93%	94%	99%	100%	282
Family Visit (6 months or less)	36%	46%	79%	92%	92%	99%	100%	118
Transit (6 months or less)	75%	100%	100%	100%	100%	100%	100%	4
Other Visit (6 months or less)	56%	66%	87%	96%	97%	100%	100%	444
Student	100%	100%	100%	100%	100%	100%	100%	1
EEA Family Permits	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 1	44%	44%	67%	78%	78%	100%	100%	9
PBS Tier 2	33%	56%	67%	67%	67%	67%	100%	9
PBS Tier 4	27%	39%	68%	89%	94%	100%	100%	323
Other Non-Settlement	39%	43%	87%	96%	96%	100%	100%	23
<b>All</b>	<b>48%</b>	<b>59%</b>	<b>81%</b>	<b>93%</b>	<b>95%</b>	<b>99%</b>	<b>100%</b>	<b>1907</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	73%	87%	93%	93%	100%	100%	100%	15



# Visa section processing times against targets

October - December 2009

## Dublin

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	76%	91%	98%	100%	100%	100%	100%	220
General Visit (6 months or less)	79%	96%	100%	100%	100%	100%	100%	467
Business Visit (6 months or less)	77%	93%	98%	100%	100%	100%	100%	44
Family Visit (6 months or less)	82%	100%	100%	100%	100%	100%	100%	51
Other Visit (6 months or less)	75%	91%	100%	100%	100%	100%	100%	96
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	3
<b>All</b>	<b>78%</b>	<b>94%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>881</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	68%	83%	92%	97%	98%	99%	100%	434
General Visit (6 months or less)	64%	83%	91%	95%	97%	99%	100%	1137
Business Visit (6 months or less)	68%	92%	95%	98%	100%	100%	100%	59
Family Visit (6 months or less)	60%	79%	88%	93%	95%	99%	100%	166
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	4
Other Visit (6 months or less)	62%	81%	90%	95%	99%	100%	100%	276
Student	40%	40%	60%	80%	100%	100%	100%	5
EEA Family Permits	65%	85%	90%	95%	97%	99%	100%	237
PBS Tier 1	30%	42%	58%	70%	86%	100%	100%	43
PBS Tier 2	44%	73%	87%	91%	93%	98%	100%	45
PBS Tier 4	48%	60%	75%	83%	88%	100%	100%	40
PBS Tier 5	45%	82%	91%	91%	91%	100%	100%	11
Other Non-Settlement	83%	91%	91%	96%	96%	100%	100%	23
<b>All</b>	<b>63%</b>	<b>82%</b>	<b>90%</b>	<b>94%</b>	<b>97%</b>	<b>99%</b>	<b>100%</b>	<b>2480</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	33%	41%	52%	67%	100%	100%	100%	27



# Visa section processing times against targets

October - December 2009

## Dushanbe

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	1
General Visit (6 months or less)	75%	75%	75%	100%	100%	100%	100%	4
Business Visit (6 months or less)	21%	57%	71%	100%	100%	100%	100%	28
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	6
<b>All</b>	<b>41%</b>	<b>67%</b>	<b>77%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>39</b>

  

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Business Visit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	1
PBS Tier 4	50%	100%	100%	100%	100%	100%	100%	2
<b>All</b>	<b>33%</b>	<b>67%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>3</b>



# Visa section processing times against targets

October - December 2009

## Dusseldorf

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	2%	13%	59%	97%	99%	100%	100%	491
General Visit (6 months or less)	0%	9%	54%	98%	100%	100%	100%	1326
Business Visit (6 months or less)	0%	11%	62%	98%	100%	100%	100%	380
Family Visit (6 months or less)	0%	11%	53%	98%	100%	100%	100%	969
Transit (6 months or less)	0%	20%	20%	100%	100%	100%	100%	5
Other Visit (6 months or less)	24%	33%	67%	97%	100%	100%	100%	302
Other Non-Settlement	42%	43%	74%	98%	100%	100%	100%	53
<b>All</b>	<b>3%</b>	<b>13%</b>	<b>57%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>3526</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	0%	1%	17%	75%	94%	97%	98%	389
General Visit (6 months or less)	1%	4%	25%	84%	98%	100%	100%	1253
Business Visit (6 months or less)	0%	3%	20%	83%	96%	100%	100%	233
Family Visit (6 months or less)	1%	5%	25%	83%	96%	99%	100%	683
Transit (6 months or less)	0%	0%	50%	50%	100%	100%	100%	4
Other Visit (6 months or less)	12%	16%	37%	82%	95%	98%	99%	197
Student	0%	25%	75%	100%	100%	100%	100%	4
EEA Family Permits	2%	11%	54%	92%	98%	99%	100%	949
PBS Tier 1	2%	8%	27%	73%	96%	96%	100%	49
PBS Tier 2	7%	10%	35%	84%	99%	100%	100%	110
PBS Tier 4	0%	3%	28%	71%	84%	97%	100%	97
PBS Tier 5	3%	3%	29%	85%	88%	94%	100%	34
Other Non-Settlement	33%	33%	42%	79%	88%	93%	95%	43
<b>All</b>	<b>2%</b>	<b>6%</b>	<b>32%</b>	<b>84%</b>	<b>97%</b>	<b>99%</b>	<b>100%</b>	<b>4045</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	40%	72%	81%	93%	98%	100%	100%	43



# Visa section processing times against targets

October - December 2009

## Freetown

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	74%	86%	94%	99%	99%	99%	99%	72
General Visit (6 months or less)	71%	87%	94%	100%	100%	100%	100%	31
Business Visit (6 months or less)	86%	86%	100%	100%	100%	100%	100%	7
Family Visit (6 months or less)	85%	90%	100%	100%	100%	100%	100%	20
Other Visit (6 months or less)	80%	93%	100%	100%	100%	100%	100%	15
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	16
<b>All</b>	<b>78%</b>	<b>89%</b>	<b>96%</b>	<b>99%</b>	<b>99%</b>	<b>99%</b>	<b>99%</b>	<b>161</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	44%	63%	81%	89%	93%	98%	100%	57
General Visit (6 months or less)	59%	81%	85%	96%	96%	96%	96%	27
Business Visit (6 months or less)	63%	88%	100%	100%	100%	100%	100%	8
Family Visit (6 months or less)	14%	29%	38%	81%	95%	100%	100%	21
Other Visit (6 months or less)	29%	43%	61%	79%	89%	93%	96%	28
Student	0%	0%	11%	78%	89%	89%	89%	9
EEA Family Permits	0%	0%	0%	50%	50%	100%	100%	2
PBS Tier 1	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 4	0%	0%	50%	50%	100%	100%	100%	2
PBS Tier 5	0%	100%	100%	100%	100%	100%	100%	1
Other Non-Settlement	29%	29%	64%	71%	71%	79%	79%	14
<b>All</b>	<b>36%</b>	<b>52%</b>	<b>67%</b>	<b>85%</b>	<b>91%</b>	<b>95%</b>	<b>96%</b>	<b>170</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	7%	9%	9%	64%	69%	87%	100%	45



# Visa section processing times against targets

October - December 2009

## Geneva

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	16%	34%	66%	99%	100%	100%	100%	373
General Visit (6 months or less)	8%	26%	64%	100%	100%	100%	100%	1064
Business Visit (6 months or less)	10%	30%	61%	100%	100%	100%	100%	134
Family Visit (6 months or less)	6%	24%	66%	97%	100%	100%	100%	145
Transit (6 months or less)	18%	40%	80%	100%	100%	100%	100%	40
Other Visit (6 months or less)	25%	39%	67%	100%	100%	100%	100%	308
Other Non-Settlement	29%	38%	38%	100%	100%	100%	100%	24
<b>All</b>	<b>12%</b>	<b>30%</b>	<b>65%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>2088</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	8%	26%	62%	86%	90%	92%	100%	50
General Visit (6 months or less)	6%	27%	62%	96%	98%	99%	100%	124
Business Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	3
Family Visit (6 months or less)	11%	11%	39%	83%	89%	94%	100%	18
Transit (6 months or less)	20%	20%	100%	100%	100%	100%	100%	5
Other Visit (6 months or less)	37%	53%	79%	84%	95%	100%	100%	19
EEA Family Permits	11%	40%	73%	99%	100%	100%	100%	85
PBS Tier 1	0%	13%	38%	75%	88%	94%	100%	16
PBS Tier 2	17%	17%	50%	72%	78%	83%	100%	18
PBS Tier 4	20%	32%	80%	98%	100%	100%	100%	44
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	3
Other Non-Settlement	23%	47%	81%	98%	99%	100%	100%	118
<b>All</b>	<b>14%</b>	<b>34%</b>	<b>68%</b>	<b>94%</b>	<b>97%</b>	<b>98%</b>	<b>100%</b>	<b>503</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	80%	80%	80%	80%	100%	100%	100%	5



# Visa section processing times against targets

October - December 2009

## Guangzhou

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	39%	61%	80%	96%	100%	100%	100%	74
General Visit (6 months or less)	28%	43%	70%	83%	92%	100%	100%	134
Business Visit (6 months or less)	68%	78%	86%	94%	99%	100%	100%	693
Family Visit (6 months or less)	25%	30%	49%	73%	90%	100%	100%	191
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	70%	78%	96%	99%	99%	100%	100%	290
Other Non-Settlement	0%	0%	4%	41%	74%	100%	100%	27
<b>All</b>	<b>56%</b>	<b>66%</b>	<b>80%</b>	<b>90%</b>	<b>97%</b>	<b>100%</b>	<b>100%</b>	<b>1410</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	22%	39%	57%	81%	92%	97%	100%	162
General Visit (6 months or less)	8%	18%	31%	58%	76%	91%	94%	463
Business Visit (6 months or less)	33%	44%	57%	76%	90%	98%	99%	807
Family Visit (6 months or less)	9%	16%	25%	49%	77%	98%	99%	780
Transit (6 months or less)	0%	0%	20%	40%	100%	100%	100%	5
Other Visit (6 months or less)	27%	44%	56%	77%	85%	90%	100%	371
Student	0%	0%	14%	29%	29%	71%	100%	7
EEA Family Permits	0%	0%	13%	25%	50%	75%	100%	8
PBS Tier 1	1%	1%	6%	30%	67%	96%	99%	70
PBS Tier 2	12%	12%	15%	50%	69%	94%	100%	52
PBS Tier 4	1%	3%	5%	10%	13%	17%	33%	2182
PBS Tier 5	0%	17%	17%	17%	50%	100%	100%	6
Other Non-Settlement	1%	6%	14%	41%	59%	95%	98%	126
<b>All</b>	<b>11%</b>	<b>17%</b>	<b>25%</b>	<b>40%</b>	<b>52%</b>	<b>62%</b>	<b>70%</b>	<b>5039</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	4%	5%	6%	10%	45%	97%	99%	269



# Visa section processing times against targets

October - December 2009

## Hanoi

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	3
General Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Business Visit (6 months or less)	70%	88%	91%	100%	100%	100%	100%	243
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	6
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	17
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	1
<b>All</b>	<b>73%</b>	<b>89%</b>	<b>92%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>271</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
General Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	5
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	3
Family Visit (6 months or less)	50%	50%	100%	100%	100%	100%	100%	2
PBS Tier 4	100%	100%	100%	100%	100%	100%	100%	1
<b>All</b>	<b>45%</b>	<b>45%</b>	<b>55%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>11</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	17%	50%	50%	67%	100%	100%	100%	6



# Visa section processing times against targets

October - December 2009

## Harare

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	5
General Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	2
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	6
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	6
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	2
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	7
<b>All</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>28</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
General Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Business Visit (6 months or less)	67%	100%	100%	100%	100%	100%	100%	3
Family Visit (6 months or less)	0%	50%	50%	50%	50%	100%	100%	2
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Non-Settlement	60%	80%	80%	100%	100%	100%	100%	5
<b>All</b>	<b>58%</b>	<b>83%</b>	<b>83%</b>	<b>92%</b>	<b>92%</b>	<b>100%</b>	<b>100%</b>	<b>12</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	100%	100%	100%	100%	100%	100%	100%	15



# Visa section processing times against targets

October - December 2009

## Havana

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	33%	67%	67%	67%	67%	100%	100%	3
General Visit (6 months or less)	16%	27%	40%	48%	51%	69%	88%	120
Business Visit (6 months or less)	93%	99%	100%	100%	100%	100%	100%	80
Family Visit (6 months or less)	51%	67%	82%	92%	98%	100%	100%	61
Other Visit (6 months or less)	60%	73%	96%	100%	100%	100%	100%	45
EEA Family Permits	45%	45%	64%	64%	73%	91%	100%	11
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	2
PBS Tier 4	25%	50%	75%	75%	75%	100%	100%	4
PBS Tier 5	11%	11%	26%	45%	100%	100%	100%	38
Other Non-Settlement	64%	64%	71%	71%	79%	93%	100%	14
<b>All</b>	<b>45%</b>	<b>55%</b>	<b>67%</b>	<b>74%</b>	<b>82%</b>	<b>90%</b>	<b>96%</b>	<b>378</b>

  

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	35%	46%	57%	86%	100%	100%	100%	37



# Visa section processing times against targets

October - December 2009

## Islamabad

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	85%	85%	95%	100%	100%	100%	100%	20
General Visit (6 months or less)	40%	40%	90%	100%	100%	100%	100%	10
Family Visit (6 months or less)	17%	36%	66%	85%	89%	100%	100%	53
Other Visit (6 months or less)	27%	36%	73%	91%	91%	100%	100%	11
Other Non-Settlement	50%	75%	75%	75%	75%	100%	100%	4
<b>All</b>	<b>36%</b>	<b>48%</b>	<b>76%</b>	<b>90%</b>	<b>92%</b>	<b>100%</b>	<b>100%</b>	<b>98</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	34%	53%	69%	85%	92%	98%	99%	517
General Visit (6 months or less)	58%	72%	81%	90%	92%	97%	100%	437
Business Visit (6 months or less)	0%	25%	25%	50%	50%	75%	100%	4
Family Visit (6 months or less)	11%	29%	57%	84%	90%	98%	99%	3205
Other Visit (6 months or less)	30%	43%	65%	88%	94%	99%	99%	507
Student	1%	3%	13%	40%	60%	97%	100%	1286
EEA Family Permits	0%	9%	9%	11%	25%	45%	93%	76
PBS Tier 1	2%	2%	4%	43%	59%	71%	80%	49
PBS Tier 4	23%	51%	54%	82%	82%	85%	90%	39
PBS Tier 5	25%	50%	100%	100%	100%	100%	100%	4
Other Non-Settlement	11%	14%	18%	35%	47%	77%	94%	753
<b>All</b>	<b>15%</b>	<b>28%</b>	<b>47%</b>	<b>70%</b>	<b>79%</b>	<b>95%</b>	<b>99%</b>	<b>6877</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	3%	7%	13%	46%	94%	98%	99%	1553



# Visa section processing times against targets

October - December 2009

## Istanbul

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	16%	65%	92%	100%	100%	100%	100%	3674
General Visit (6 months or less)	16%	64%	89%	98%	99%	100%	100%	4545
Business Visit (6 months or less)	10%	62%	89%	99%	100%	100%	100%	1269
Family Visit (6 months or less)	11%	49%	76%	96%	99%	100%	100%	1234
Transit (6 months or less)	27%	64%	73%	95%	100%	100%	100%	22
Other Visit (6 months or less)	28%	59%	85%	95%	99%	100%	100%	791
Other Non-Settlement	62%	83%	90%	90%	90%	90%	90%	29
<b>All</b>	<b>16%</b>	<b>62%</b>	<b>88%</b>	<b>98%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>11564</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	14%	50%	72%	88%	96%	99%	99%	931
General Visit (6 months or less)	6%	23%	31%	61%	89%	99%	100%	2810
Business Visit (6 months or less)	3%	22%	40%	66%	87%	99%	99%	487
Family Visit (6 months or less)	2%	8%	14%	47%	84%	99%	100%	1696
Transit (6 months or less)	14%	71%	86%	86%	86%	100%	100%	7
Other Visit (6 months or less)	8%	17%	25%	49%	81%	99%	99%	804
Student	0%	0%	17%	50%	50%	83%	100%	6
EEA Family Permits	12%	37%	57%	68%	87%	96%	96%	68
PBS Tier 1	4%	6%	11%	39%	79%	98%	100%	84
PBS Tier 2	6%	9%	12%	30%	66%	96%	100%	112
PBS Tier 4	2%	5%	8%	32%	75%	98%	100%	2067
PBS Tier 5	3%	4%	5%	40%	75%	97%	100%	75
Other Non-Settlement	16%	18%	21%	35%	52%	73%	88%	154
<b>All</b>	<b>5%</b>	<b>18%</b>	<b>26%</b>	<b>53%</b>	<b>84%</b>	<b>98%</b>	<b>99%</b>	<b>9301</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	2%	4%	9%	18%	90%	99%	100%	470



# Visa section processing times against targets

October - December 2009

## Jakarta

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	64%	79%	95%	100%	100%	100%	100%	184
General Visit (6 months or less)	65%	75%	97%	100%	100%	100%	100%	1784
Business Visit (6 months or less)	67%	76%	98%	100%	100%	100%	100%	833
Family Visit (6 months or less)	59%	70%	90%	99%	100%	100%	100%	210
Transit (6 months or less)	66%	79%	99%	100%	100%	100%	100%	140
Other Visit (6 months or less)	62%	74%	95%	99%	100%	100%	100%	541
Other Non-Settlement	86%	86%	86%	93%	100%	100%	100%	14
<b>All</b>	<b>65%</b>	<b>75%</b>	<b>97%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>3706</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	15%	42%	65%	85%	96%	100%	100%	26
General Visit (6 months or less)	20%	31%	49%	76%	82%	94%	99%	296
Business Visit (6 months or less)	5%	20%	46%	80%	91%	95%	99%	133
Family Visit (6 months or less)	21%	23%	40%	63%	84%	95%	100%	57
Transit (6 months or less)	50%	75%	75%	75%	75%	100%	100%	4
Other Visit (6 months or less)	5%	18%	31%	68%	71%	83%	99%	84
Student	0%	0%	100%	100%	100%	100%	100%	1
EEA Family Permits	40%	50%	65%	75%	80%	80%	100%	20
PBS Tier 1	33%	33%	67%	100%	100%	100%	100%	3
PBS Tier 2	38%	54%	92%	100%	100%	100%	100%	13
PBS Tier 4	35%	56%	77%	97%	98%	99%	100%	144
PBS Tier 5	64%	71%	79%	86%	86%	93%	93%	14
Other Non-Settlement	0%	7%	13%	47%	73%	100%	100%	15
<b>All</b>	<b>20%</b>	<b>33%</b>	<b>53%</b>	<b>79%</b>	<b>86%</b>	<b>94%</b>	<b>99%</b>	<b>810</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	51%	62%	68%	81%	95%	97%	100%	37



# Visa section processing times against targets

## October - December 2009

### Khartoum

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
General Visit (6 months or less)	0%	0%	40%	100%	100%	100%	100%	5
Other Non-Settlement	50%	50%	83%	100%	100%	100%	100%	6
<b>All</b>	<b>27%</b>	<b>27%</b>	<b>64%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>11</b>

  

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
General Visit (6 months or less)	17%	17%	50%	50%	50%	50%	67%	6
<b>All</b>	<b>17%</b>	<b>17%</b>	<b>50%</b>	<b>50%</b>	<b>50%</b>	<b>50%</b>	<b>67%</b>	<b>6</b>

  

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	0%	0%	1%	3%	19%	30%	50%	74



# Visa section processing times against targets

October - December 2009

## Kiev

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	20%	83%	94%	98%	98%	99%	100%	124
General Visit (6 months or less)	10%	63%	92%	100%	100%	100%	100%	187
Business Visit (6 months or less)	20%	70%	94%	99%	100%	100%	100%	157
Family Visit (6 months or less)	14%	59%	87%	98%	98%	99%	100%	95
Other Visit (6 months or less)	13%	62%	87%	98%	100%	100%	100%	93
<b>All</b>	<b>15%</b>	<b>68%</b>	<b>91%</b>	<b>99%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>656</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	6%	69%	89%	97%	98%	99%	100%	855
General Visit (6 months or less)	5%	47%	77%	94%	98%	99%	100%	1909
Business Visit (6 months or less)	4%	48%	84%	98%	99%	100%	100%	1020
Family Visit (6 months or less)	5%	56%	87%	97%	99%	100%	100%	749
Other Visit (6 months or less)	5%	30%	65%	94%	99%	100%	100%	617
Student	0%	0%	0%	43%	43%	100%	100%	7
EEA Family Permits	8%	35%	69%	82%	92%	95%	98%	62
PBS Tier 1	7%	7%	18%	61%	82%	86%	96%	28
PBS Tier 2	0%	26%	47%	94%	94%	97%	100%	34
PBS Tier 4	1%	15%	51%	84%	88%	94%	100%	129
PBS Tier 5	3%	33%	57%	67%	99%	99%	100%	79
Other Non-Settlement	10%	33%	54%	79%	82%	97%	100%	39
<b>All</b>	<b>5%</b>	<b>48%</b>	<b>79%</b>	<b>95%</b>	<b>98%</b>	<b>99%</b>	<b>100%</b>	<b>5528</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	49%	70%	79%	90%	98%	98%	100%	133



# Visa section processing times against targets

October - December 2009

## Kingston

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	11%	62%	85%	100%	100%	100%	100%	123
General Visit (6 months or less)	10%	60%	89%	100%	100%	100%	100%	204
Business Visit (6 months or less)	32%	54%	82%	96%	100%	100%	100%	28
Family Visit (6 months or less)	16%	64%	86%	100%	100%	100%	100%	370
Transit (6 months or less)	7%	55%	97%	100%	100%	100%	100%	29
Other Visit (6 months or less)	25%	72%	92%	100%	100%	100%	100%	280
Other Non-Settlement	85%	92%	96%	100%	100%	100%	100%	26
<b>All</b>	<b>19%</b>	<b>65%</b>	<b>88%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>1060</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	1%	19%	42%	66%	78%	96%	99%	174
General Visit (6 months or less)	1%	16%	36%	46%	55%	74%	92%	311
Business Visit (6 months or less)	0%	40%	80%	100%	100%	100%	100%	10
Family Visit (6 months or less)	3%	42%	77%	94%	97%	100%	100%	279
Transit (6 months or less)	2%	16%	45%	91%	96%	98%	98%	55
Other Visit (6 months or less)	10%	32%	77%	93%	96%	97%	98%	251
EEA Family Permits	6%	22%	39%	78%	83%	94%	94%	18
PBS Tier 1	25%	75%	100%	100%	100%	100%	100%	4
PBS Tier 2	0%	21%	57%	89%	93%	100%	100%	28
PBS Tier 4	4%	58%	77%	92%	92%	92%	100%	26
PBS Tier 5	1%	31%	76%	90%	99%	100%	100%	98
Other Non-Settlement	14%	27%	41%	68%	86%	91%	100%	22
<b>All</b>	<b>3%</b>	<b>28%</b>	<b>59%</b>	<b>77%</b>	<b>84%</b>	<b>92%</b>	<b>97%</b>	<b>1276</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	15%	35%	50%	77%	98%	99%	100%	310



# Visa section processing times against targets

October - December 2009

## Kuala Lumpur

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	35%	69%	94%	100%	100%	100%	100%	165
General Visit (6 months or less)	24%	47%	87%	100%	100%	100%	100%	460
Business Visit (6 months or less)	35%	60%	91%	100%	100%	100%	100%	274
Family Visit (6 months or less)	13%	40%	85%	99%	100%	100%	100%	204
Transit (6 months or less)	33%	67%	83%	100%	100%	100%	100%	6
Other Visit (6 months or less)	28%	48%	88%	100%	100%	100%	100%	229
Other Non-Settlement	51%	73%	88%	100%	100%	100%	100%	101
<b>All</b>	<b>29%</b>	<b>53%</b>	<b>89%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>1439</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	0%	17%	17%	67%	100%	100%	100%	6
General Visit (6 months or less)	9%	27%	50%	75%	83%	100%	100%	64
Business Visit (6 months or less)	19%	38%	71%	86%	90%	100%	100%	21
Family Visit (6 months or less)	5%	8%	41%	65%	73%	97%	100%	37
Transit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	7%	29%	54%	71%	86%	100%	100%	28
Student	0%	0%	50%	50%	50%	100%	100%	4
EEA Family Permits	22%	44%	67%	78%	100%	100%	100%	9
PBS Tier 1	9%	34%	76%	95%	96%	99%	100%	132
PBS Tier 2	18%	41%	81%	96%	98%	99%	100%	262
PBS Tier 4	9%	43%	80%	95%	97%	99%	100%	1036
PBS Tier 5	12%	41%	65%	86%	92%	98%	100%	51
Other Non-Settlement	4%	4%	30%	43%	65%	83%	98%	46
<b>All</b>	<b>10%</b>	<b>39%</b>	<b>75%</b>	<b>92%</b>	<b>95%</b>	<b>99%</b>	<b>100%</b>	<b>1697</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	35%	45%	47%	57%	90%	98%	99%	176



# Visa section processing times against targets

October - December 2009

## Kuwait City

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	70%	79%	96%	100%	100%	100%	100%	1395
General Visit (6 months or less)	71%	79%	96%	100%	100%	100%	100%	4633
Business Visit (6 months or less)	59%	67%	83%	100%	100%	100%	100%	147
Family Visit (6 months or less)	64%	76%	91%	97%	97%	99%	100%	115
Other Visit (6 months or less)	76%	81%	96%	100%	100%	100%	100%	1680
Other Non-Settlement	78%	80%	100%	100%	100%	100%	100%	40
<b>All</b>	<b>72%</b>	<b>79%</b>	<b>96%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>8010</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	22%	44%	65%	93%	96%	99%	100%	99
General Visit (6 months or less)	18%	38%	69%	95%	97%	99%	99%	387
Business Visit (6 months or less)	4%	23%	63%	100%	100%	100%	100%	139
Family Visit (6 months or less)	3%	24%	72%	89%	97%	99%	100%	99
Transit (6 months or less)	20%	100%	100%	100%	100%	100%	100%	5
Other Visit (6 months or less)	26%	42%	74%	96%	98%	100%	100%	245
EEA Family Permits	0%	33%	67%	100%	100%	100%	100%	3
PBS Tier 1	15%	38%	77%	92%	92%	100%	100%	13
PBS Tier 2	0%	0%	25%	100%	100%	100%	100%	4
PBS Tier 4	14%	49%	85%	98%	99%	100%	100%	441
PBS Tier 5	0%	0%	0%	50%	50%	50%	100%	2
Other Non-Settlement	38%	86%	95%	100%	100%	100%	100%	21
<b>All</b>	<b>16%</b>	<b>41%</b>	<b>74%</b>	<b>96%</b>	<b>98%</b>	<b>99%</b>	<b>100%</b>	<b>1458</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	48%	81%	90%	90%	100%	100%	100%	21



# Visa section processing times against targets

October - December 2009

## Lagos

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	4%	68%	92%	100%	100%	100%	100%	3217
General Visit (6 months or less)	1%	55%	83%	98%	100%	100%	100%	1208
Business Visit (6 months or less)	0%	68%	88%	99%	100%	100%	100%	242
Family Visit (6 months or less)	4%	49%	76%	97%	98%	99%	100%	240
Transit (6 months or less)	0%	67%	89%	100%	100%	100%	100%	9
Other Visit (6 months or less)	28%	67%	91%	100%	100%	100%	100%	402
Other Non-Settlement	0%	64%	73%	91%	100%	100%	100%	11
<b>All</b>	<b>5%</b>	<b>64%</b>	<b>89%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>5329</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	5%	32%	64%	88%	93%	97%	99%	3209
General Visit (6 months or less)	1%	24%	54%	87%	96%	99%	100%	5651
Business Visit (6 months or less)	1%	26%	53%	89%	97%	99%	100%	949
Family Visit (6 months or less)	4%	12%	42%	83%	94%	97%	99%	1985
Transit (6 months or less)	0%	50%	69%	88%	100%	100%	100%	16
Other Visit (6 months or less)	20%	37%	60%	89%	95%	98%	100%	1683
Student	16%	25%	50%	87%	94%	99%	99%	154
EEA Family Permits	3%	15%	49%	76%	82%	88%	96%	114
PBS Tier 1	6%	10%	28%	72%	88%	96%	100%	228
PBS Tier 2	0%	0%	29%	69%	92%	96%	100%	48
PBS Tier 4	1%	4%	23%	69%	87%	97%	99%	989
PBS Tier 5	0%	0%	52%	76%	90%	90%	100%	21
Other Non-Settlement	5%	18%	42%	78%	92%	96%	100%	231
<b>All</b>	<b>5%</b>	<b>24%</b>	<b>52%</b>	<b>85%</b>	<b>94%</b>	<b>98%</b>	<b>100%</b>	<b>15278</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	22%	43%	62%	87%	98%	100%	100%	610



# Visa section processing times against targets

October - December 2009

## Lilongwe

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	1
General Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	3
Business Visit (6 months or less)	71%	86%	100%	100%	100%	100%	100%	7
Other Non-Settlement	67%	100%	100%	100%	100%	100%	100%	3
<b>All</b>	<b>79%</b>	<b>93%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>14</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Other Visit (6 months or less)	0%	0%	0%	0%	0%	100%	100%	1
PBS Tier 4	100%	100%	100%	100%	100%	100%	100%	1
<b>All</b>	<b>50%</b>	<b>50%</b>	<b>50%</b>	<b>50%</b>	<b>50%</b>	<b>100%</b>	<b>100%</b>	<b>2</b>



# Visa section processing times against targets

October - December 2009

## Los Angeles

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	4%	39%	91%	99%	100%	100%	100%	504
General Visit (6 months or less)	2%	23%	81%	98%	100%	100%	100%	950
Business Visit (6 months or less)	2%	56%	88%	99%	100%	100%	100%	252
Family Visit (6 months or less)	1%	17%	81%	98%	100%	100%	100%	685
Transit (6 months or less)	4%	25%	91%	98%	99%	100%	100%	169
Other Visit (6 months or less)	9%	39%	91%	100%	100%	100%	100%	209
Other Non-Settlement	74%	82%	90%	98%	99%	100%	100%	325
<b>All</b>	<b>10%</b>	<b>34%</b>	<b>85%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>3094</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	2%	8%	36%	74%	95%	99%	100%	191
General Visit (6 months or less)	5%	11%	34%	82%	97%	99%	100%	548
Business Visit (6 months or less)	2%	10%	37%	85%	98%	100%	100%	60
Family Visit (6 months or less)	1%	4%	26%	70%	91%	99%	100%	344
Transit (6 months or less)	0%	0%	53%	91%	97%	97%	100%	34
Other Visit (6 months or less)	2%	6%	38%	74%	94%	98%	100%	125
Student	0%	0%	40%	80%	80%	100%	100%	5
EEA Family Permits	16%	25%	75%	91%	97%	100%	100%	32
PBS Tier 1	5%	27%	45%	82%	96%	100%	100%	195
PBS Tier 2	11%	59%	88%	99%	99%	100%	100%	590
PBS Tier 4	5%	34%	86%	96%	98%	99%	100%	711
PBS Tier 5	5%	33%	83%	99%	100%	100%	100%	168
Other Non-Settlement	35%	47%	61%	80%	90%	95%	98%	114
<b>All</b>	<b>6%</b>	<b>28%</b>	<b>61%</b>	<b>87%</b>	<b>97%</b>	<b>99%</b>	<b>100%</b>	<b>3117</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	32%	45%	49%	77%	95%	100%	100%	434



# Visa section processing times against targets

October - December 2009

## Luanda

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	15%	15%	15%	92%	92%	100%	100%	13
General Visit (6 months or less)	25%	25%	25%	25%	100%	100%	100%	4
Business Visit (6 months or less)	55%	55%	55%	82%	82%	100%	100%	11
Family Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	5
Other Visit (6 months or less)	33%	44%	44%	67%	78%	100%	100%	9
<b>All</b>	<b>29%</b>	<b>31%</b>	<b>31%</b>	<b>79%</b>	<b>88%</b>	<b>100%</b>	<b>100%</b>	<b>42</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	0%	0%	0%	58%	80%	98%	100%	84
General Visit (6 months or less)	8%	8%	9%	60%	80%	98%	100%	86
Business Visit (6 months or less)	3%	3%	5%	68%	88%	100%	100%	59
Family Visit (6 months or less)	0%	0%	2%	55%	80%	100%	100%	51
Other Visit (6 months or less)	6%	6%	6%	71%	84%	100%	100%	31
EEA Family Permits	40%	40%	40%	60%	60%	100%	100%	5
PBS Tier 2	0%	0%	25%	75%	75%	100%	100%	4
PBS Tier 4	3%	3%	6%	69%	89%	100%	100%	35
Other Non-Settlement	0%	0%	0%	25%	25%	75%	100%	4
<b>All</b>	<b>4%</b>	<b>4%</b>	<b>5%</b>	<b>62%</b>	<b>82%</b>	<b>99%</b>	<b>100%</b>	<b>359</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	0%	0%	50%	100%	100%	100%	100%	2



# Visa section processing times against targets

October - December 2009

## Lusaka

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	120
General Visit (6 months or less)	99%	99%	99%	99%	99%	99%	99%	186
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	101
Family Visit (6 months or less)	99%	99%	99%	99%	99%	100%	100%	243
Other Visit (6 months or less)	98%	99%	99%	99%	100%	100%	100%	172
Other Non-Settlement	88%	88%	94%	94%	94%	94%	100%	17
<b>All</b>	<b>99%</b>	<b>99%</b>	<b>99%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>839</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	75%	75%	75%	100%	100%	100%	100%	4
General Visit (6 months or less)	89%	91%	91%	96%	100%	100%	100%	56
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	6
Family Visit (6 months or less)	94%	97%	97%	100%	100%	100%	100%	70
Other Visit (6 months or less)	96%	96%	96%	100%	100%	100%	100%	45
EEA Family Permits	100%	100%	100%	100%	100%	100%	100%	2
PBS Tier 1	83%	100%	100%	100%	100%	100%	100%	12
PBS Tier 2	78%	100%	100%	100%	100%	100%	100%	9
PBS Tier 4	99%	99%	99%	99%	99%	100%	100%	77
PBS Tier 5	86%	86%	86%	100%	100%	100%	100%	7
Other Non-Settlement	59%	68%	68%	77%	82%	91%	91%	22
<b>All</b>	<b>91%</b>	<b>94%</b>	<b>94%</b>	<b>97%</b>	<b>98%</b>	<b>99%</b>	<b>99%</b>	<b>310</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	66%	83%	83%	89%	96%	96%	96%	47



# Visa section processing times against targets

October - December 2009

## Madrid

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	79%	84%	97%	99%	100%	100%	100%	203
General Visit (6 months or less)	77%	82%	93%	100%	100%	100%	100%	684
Business Visit (6 months or less)	69%	74%	93%	100%	100%	100%	100%	118
Family Visit (6 months or less)	61%	64%	85%	100%	100%	100%	100%	352
Transit (6 months or less)	67%	89%	94%	100%	100%	100%	100%	18
Other Visit (6 months or less)	76%	80%	94%	100%	100%	100%	100%	147
Other Non-Settlement	62%	62%	92%	100%	100%	100%	100%	13
<b>All</b>	<b>73%</b>	<b>77%</b>	<b>92%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>1535</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	12%	18%	50%	95%	98%	100%	100%	129
General Visit (6 months or less)	16%	23%	57%	97%	98%	99%	100%	302
Business Visit (6 months or less)	15%	24%	63%	97%	97%	97%	100%	62
Family Visit (6 months or less)	19%	24%	62%	97%	98%	99%	99%	144
Transit (6 months or less)	25%	75%	92%	100%	100%	100%	100%	12
Other Visit (6 months or less)	20%	26%	58%	95%	96%	98%	100%	112
Student	0%	0%	100%	100%	100%	100%	100%	1
EEA Family Permits	44%	52%	80%	99%	100%	100%	100%	338
PBS Tier 1	33%	33%	60%	100%	100%	100%	100%	15
PBS Tier 2	50%	56%	81%	100%	100%	100%	100%	32
PBS Tier 4	37%	44%	65%	98%	98%	98%	99%	93
PBS Tier 5	58%	58%	75%	100%	100%	100%	100%	12
Other Non-Settlement	35%	45%	77%	94%	94%	97%	97%	31
<b>All</b>	<b>27%</b>	<b>34%</b>	<b>65%</b>	<b>97%</b>	<b>98%</b>	<b>99%</b>	<b>100%</b>	<b>1283</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	61%	84%	89%	93%	100%	100%	100%	57



# Visa section processing times against targets

October - December 2009

## Manila

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	55%	70%	99%	99%	99%	100%	100%	145
General Visit (6 months or less)	60%	74%	97%	100%	100%	100%	100%	286
Business Visit (6 months or less)	57%	65%	86%	99%	99%	100%	100%	366
Family Visit (6 months or less)	47%	64%	94%	99%	100%	100%	100%	273
Transit (6 months or less)	71%	74%	96%	99%	99%	100%	100%	1607
Other Visit (6 months or less)	66%	76%	90%	98%	100%	100%	100%	58
Other Non-Settlement	28%	54%	85%	98%	98%	100%	100%	54
<b>All</b>	<b>64%</b>	<b>71%</b>	<b>94%</b>	<b>99%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>2789</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	17%	42%	71%	91%	96%	99%	100%	338
General Visit (6 months or less)	20%	38%	71%	90%	92%	96%	99%	889
Business Visit (6 months or less)	33%	51%	72%	94%	97%	100%	100%	378
Family Visit (6 months or less)	19%	38%	68%	86%	90%	95%	99%	1016
Transit (6 months or less)	62%	70%	94%	98%	99%	100%	100%	594
Other Visit (6 months or less)	25%	43%	74%	91%	94%	99%	100%	466
Student	0%	0%	1%	3%	4%	15%	32%	293
EEA Family Permits	17%	32%	73%	87%	87%	97%	100%	63
PBS Tier 1	6%	27%	61%	86%	97%	98%	100%	221
PBS Tier 2	14%	40%	72%	94%	96%	97%	98%	981
PBS Tier 4	10%	26%	57%	81%	84%	90%	97%	5349
PBS Tier 5	10%	34%	69%	92%	95%	100%	100%	181
Other Non-Settlement	19%	37%	65%	81%	85%	93%	98%	760
<b>All</b>	<b>17%</b>	<b>34%</b>	<b>63%</b>	<b>83%</b>	<b>86%</b>	<b>92%</b>	<b>96%</b>	<b>11529</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	34%	47%	54%	89%	96%	98%	99%	798



# Visa section processing times against targets

October - December 2009

## Minsk

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	82
General Visit (6 months or less)	97%	98%	99%	100%	100%	100%	100%	351
Business Visit (6 months or less)	97%	100%	100%	100%	100%	100%	100%	296
Family Visit (6 months or less)	98%	100%	100%	100%	100%	100%	100%	204
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	71%	72%	99%	100%	100%	100%	100%	236
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	7
<b>All</b>	<b>92%</b>	<b>94%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>1177</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	75%	75%	83%	100%	100%	100%	100%	12
General Visit (6 months or less)	73%	79%	81%	85%	100%	100%	100%	62
Business Visit (6 months or less)	71%	82%	94%	100%	100%	100%	100%	17
Family Visit (6 months or less)	67%	78%	81%	89%	97%	100%	100%	36
Other Visit (6 months or less)	74%	74%	74%	92%	95%	97%	100%	38
Student	0%	0%	0%	50%	100%	100%	100%	2
EEA Family Permits	62%	69%	69%	92%	100%	100%	100%	13
PBS Tier 1	43%	43%	43%	43%	100%	100%	100%	7
PBS Tier 2	100%	100%	100%	100%	100%	100%	100%	1
PBS Tier 4	67%	81%	83%	94%	94%	100%	100%	36
PBS Tier 5	100%	100%	100%	100%	100%	100%	100%	2
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	5
<b>All</b>	<b>70%</b>	<b>77%</b>	<b>79%</b>	<b>90%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>231</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	69%	77%	88%	100%	100%	100%	100%	26



# Visa section processing times against targets

October - December 2009

## Moscow

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	13%	42%	68%	95%	98%	100%	100%	380
General Visit (6 months or less)	3%	39%	77%	100%	100%	100%	100%	2311
Business Visit (6 months or less)	7%	54%	86%	100%	100%	100%	100%	1240
Family Visit (6 months or less)	2%	33%	75%	100%	100%	100%	100%	507
Transit (6 months or less)	0%	33%	67%	100%	100%	100%	100%	3
Other Visit (6 months or less)	8%	33%	68%	100%	100%	100%	100%	639
Other Non-Settlement	70%	80%	95%	100%	100%	100%	100%	20
<b>All</b>	<b>6%</b>	<b>42%</b>	<b>77%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>5100</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	6%	20%	32%	56%	83%	98%	100%	2958
General Visit (6 months or less)	3%	31%	70%	97%	99%	100%	100%	8947
Business Visit (6 months or less)	6%	42%	78%	97%	99%	100%	100%	4214
Family Visit (6 months or less)	2%	31%	65%	97%	99%	100%	100%	1824
Transit (6 months or less)	0%	33%	100%	100%	100%	100%	100%	3
Other Visit (6 months or less)	7%	31%	65%	96%	99%	100%	100%	2869
Student	8%	17%	33%	75%	83%	92%	100%	12
EEA Family Permits	1%	18%	51%	93%	96%	100%	100%	68
PBS Tier 1	3%	4%	8%	29%	57%	86%	99%	96
PBS Tier 2	3%	13%	30%	56%	83%	99%	100%	147
PBS Tier 4	1%	22%	55%	84%	94%	98%	99%	572
PBS Tier 5	1%	5%	50%	94%	99%	100%	100%	407
Other Non-Settlement	49%	62%	73%	82%	88%	94%	99%	160
<b>All</b>	<b>5%</b>	<b>31%</b>	<b>64%</b>	<b>90%</b>	<b>96%</b>	<b>99%</b>	<b>100%</b>	<b>22277</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	47%	80%	88%	95%	99%	100%	100%	285



# Visa section processing times against targets

October - December 2009

## Mumbai

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	1%	32%	83%	100%	100%	100%	100%	1345
General Visit (6 months or less)	1%	27%	77%	99%	100%	100%	100%	1096
Business Visit (6 months or less)	1%	21%	79%	99%	100%	100%	100%	2098
Family Visit (6 months or less)	1%	21%	79%	99%	100%	100%	100%	1514
Transit (6 months or less)	0%	54%	83%	100%	100%	100%	100%	223
Other Visit (6 months or less)	7%	35%	77%	100%	100%	100%	100%	413
Other Non-Settlement	14%	29%	80%	98%	98%	100%	100%	56
<b>All</b>	<b>1%</b>	<b>26%</b>	<b>79%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>6745</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	0%	25%	68%	94%	98%	99%	100%	332
General Visit (6 months or less)	0%	8%	36%	86%	99%	100%	100%	2033
Business Visit (6 months or less)	0%	9%	41%	86%	98%	100%	100%	1102
Family Visit (6 months or less)	0%	7%	41%	87%	99%	100%	100%	2204
Transit (6 months or less)	1%	44%	66%	99%	99%	100%	100%	148
Other Visit (6 months or less)	5%	17%	46%	90%	99%	100%	100%	641
Student	3%	6%	34%	70%	90%	97%	100%	104
EEA Family Permits	0%	2%	12%	20%	27%	65%	99%	439
PBS Tier 1	5%	13%	55%	92%	100%	100%	100%	880
PBS Tier 2	4%	16%	64%	98%	99%	100%	100%	1917
PBS Tier 4	0%	1%	5%	26%	34%	78%	96%	14815
PBS Tier 5	0%	4%	48%	96%	96%	99%	100%	100
Other Non-Settlement	3%	8%	37%	72%	82%	85%	88%	697
<b>All</b>	<b>1%</b>	<b>5%</b>	<b>22%</b>	<b>51%</b>	<b>59%</b>	<b>86%</b>	<b>98%</b>	<b>25412</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	1%	7%	14%	59%	98%	99%	99%	599



# Visa section processing times against targets

October - December 2009

## Muscat

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	57%	76%	88%	98%	100%	100%	100%	49
General Visit (6 months or less)	52%	69%	85%	100%	100%	100%	100%	61
Business Visit (6 months or less)	60%	77%	80%	100%	100%	100%	100%	35
Family Visit (6 months or less)	74%	91%	97%	100%	100%	100%	100%	35
Other Visit (6 months or less)	63%	82%	84%	100%	100%	100%	100%	38
Other Non-Settlement	94%	94%	100%	100%	100%	100%	100%	16
<b>All</b>	<b>62%</b>	<b>79%</b>	<b>88%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>234</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	29%	63%	87%	100%	100%	100%	100%	221
General Visit (6 months or less)	25%	58%	83%	95%	97%	99%	100%	424
Business Visit (6 months or less)	26%	69%	91%	100%	100%	100%	100%	274
Family Visit (6 months or less)	30%	65%	89%	93%	99%	99%	100%	123
Transit (6 months or less)	50%	50%	50%	100%	100%	100%	100%	2
Other Visit (6 months or less)	48%	69%	86%	96%	99%	99%	99%	170
EEA Family Permits	100%	100%	100%	100%	100%	100%	100%	1
PBS Tier 1	40%	67%	80%	100%	100%	100%	100%	15
PBS Tier 2	0%	21%	53%	89%	100%	100%	100%	19
PBS Tier 4	35%	51%	77%	98%	100%	100%	100%	253
PBS Tier 5	8%	23%	62%	77%	85%	100%	100%	13
Other Non-Settlement	33%	73%	93%	100%	100%	100%	100%	60
<b>All</b>	<b>30%</b>	<b>61%</b>	<b>85%</b>	<b>97%</b>	<b>99%</b>	<b>99%</b>	<b>100%</b>	<b>1575</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	59%	86%	86%	95%	100%	100%	100%	22



# Visa section processing times against targets

October - December 2009

## Nairobi

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	29%	40%	63%	95%	100%	100%	100%	526
General Visit (6 months or less)	16%	23%	38%	86%	98%	99%	99%	515
Business Visit (6 months or less)	21%	32%	52%	92%	100%	100%	100%	717
Family Visit (6 months or less)	14%	24%	41%	89%	99%	100%	100%	622
Transit (6 months or less)	17%	30%	65%	96%	100%	100%	100%	23
Other Visit (6 months or less)	20%	27%	48%	92%	99%	100%	100%	373
Other Non-Settlement	74%	76%	81%	96%	100%	100%	100%	102
<b>All</b>	<b>22%</b>	<b>31%</b>	<b>50%</b>	<b>91%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>2878</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	16%	24%	40%	83%	95%	99%	99%	269
General Visit (6 months or less)	4%	9%	20%	72%	96%	100%	100%	1202
Business Visit (6 months or less)	7%	13%	27%	73%	95%	99%	100%	618
Family Visit (6 months or less)	4%	10%	25%	70%	94%	99%	99%	1022
Transit (6 months or less)	6%	11%	56%	94%	100%	100%	100%	18
Other Visit (6 months or less)	11%	15%	30%	77%	96%	99%	100%	529
Student	0%	0%	0%	33%	89%	89%	89%	9
EEA Family Permits	0%	2%	7%	38%	63%	88%	100%	56
PBS Tier 1	9%	28%	57%	87%	96%	100%	100%	46
PBS Tier 2	20%	31%	71%	97%	97%	100%	100%	35
PBS Tier 4	4%	10%	36%	81%	93%	100%	100%	495
PBS Tier 5	6%	15%	45%	88%	91%	97%	100%	33
Other Non-Settlement	7%	11%	18%	47%	72%	79%	95%	109
<b>All</b>	<b>6%</b>	<b>12%</b>	<b>27%</b>	<b>73%</b>	<b>94%</b>	<b>99%</b>	<b>100%</b>	<b>4441</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	9%	21%	27%	52%	86%	92%	97%	789



# Visa section processing times against targets

October - December 2009

## New Delhi

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	1%	57%	88%	99%	100%	100%	100%	1753
General Visit (6 months or less)	2%	59%	84%	95%	99%	100%	100%	2380
Business Visit (6 months or less)	5%	68%	86%	98%	100%	100%	100%	2513
Family Visit (6 months or less)	1%	39%	78%	94%	99%	100%	100%	3125
Transit (6 months or less)	1%	51%	88%	100%	100%	100%	100%	69
Other Visit (6 months or less)	19%	62%	81%	95%	100%	100%	100%	724
Other Non-Settlement	31%	66%	77%	90%	100%	100%	100%	194
<b>All</b>	<b>4%</b>	<b>55%</b>	<b>83%</b>	<b>96%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>10758</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	1%	22%	49%	73%	93%	98%	100%	200
General Visit (6 months or less)	2%	9%	13%	37%	91%	100%	100%	2120
Business Visit (6 months or less)	1%	7%	11%	30%	92%	100%	100%	806
Family Visit (6 months or less)	1%	3%	7%	30%	87%	100%	100%	4645
Transit (6 months or less)	0%	11%	42%	58%	74%	100%	100%	19
Other Visit (6 months or less)	3%	7%	11%	45%	95%	100%	100%	853
Student	1%	5%	20%	47%	74%	96%	98%	112
EEA Family Permits	0%	8%	28%	65%	73%	89%	99%	71
PBS Tier 1	0%	1%	5%	40%	91%	99%	100%	698
PBS Tier 2	5%	18%	36%	78%	95%	98%	99%	1453
PBS Tier 4	0%	1%	2%	4%	12%	79%	97%	20509
PBS Tier 5	0%	0%	1%	27%	80%	99%	100%	156
Other Non-Settlement	1%	3%	6%	23%	50%	57%	60%	1034
<b>All</b>	<b>1%</b>	<b>3%</b>	<b>6%</b>	<b>17%</b>	<b>40%</b>	<b>85%</b>	<b>96%</b>	<b>32676</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	10%	18%	21%	30%	84%	96%	98%	2440



# Visa section processing times against targets

October - December 2009

## New York

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	53%	80%	91%	99%	100%	100%	100%	456
General Visit (6 months or less)	34%	75%	88%	99%	100%	100%	100%	724
Business Visit (6 months or less)	61%	76%	91%	100%	100%	100%	100%	267
Family Visit (6 months or less)	29%	75%	83%	99%	99%	100%	100%	408
Transit (6 months or less)	43%	91%	94%	99%	100%	100%	100%	106
Other Visit (6 months or less)	40%	77%	84%	99%	99%	100%	100%	124
Other Non-Settlement	82%	89%	96%	100%	100%	100%	100%	157
<b>All</b>	<b>44%</b>	<b>78%</b>	<b>89%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>2242</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	9%	20%	34%	64%	80%	96%	100%	744
General Visit (6 months or less)	9%	18%	35%	66%	86%	97%	100%	1449
Business Visit (6 months or less)	7%	13%	27%	72%	94%	99%	100%	517
Family Visit (6 months or less)	7%	19%	38%	67%	86%	98%	100%	995
Transit (6 months or less)	14%	31%	54%	74%	89%	99%	100%	140
Other Visit (6 months or less)	5%	11%	18%	40%	74%	98%	100%	759
Student	7%	21%	29%	36%	64%	93%	100%	14
EEA Family Permits	22%	30%	42%	59%	77%	92%	97%	105
PBS Tier 1	27%	42%	54%	76%	87%	97%	100%	300
PBS Tier 2	52%	68%	82%	94%	97%	100%	100%	1127
PBS Tier 4	12%	35%	57%	77%	88%	98%	100%	2250
PBS Tier 5	32%	45%	60%	77%	88%	98%	100%	164
Other Non-Settlement	36%	48%	59%	77%	85%	96%	100%	335
<b>All</b>	<b>17%</b>	<b>31%</b>	<b>47%</b>	<b>71%</b>	<b>87%</b>	<b>98%</b>	<b>100%</b>	<b>8899</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	25%	40%	54%	79%	95%	99%	100%	516



# Visa section processing times against targets

October - December 2009

## Nicosia

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	0%	0%	0%	0%	100%	100%	100%	1
General Visit (6 months or less)	50%	50%	50%	50%	100%	100%	100%	2
Family Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
<b>All</b>	<b>40%</b>	<b>40%</b>	<b>40%</b>	<b>40%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>5</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	5%	9%	18%	48%	82%	97%	99%	91
General Visit (6 months or less)	4%	6%	12%	36%	83%	99%	100%	607
Business Visit (6 months or less)	34%	43%	56%	70%	93%	99%	100%	86
Family Visit (6 months or less)	3%	4%	14%	36%	85%	98%	98%	113
Transit (6 months or less)	67%	67%	67%	67%	100%	100%	100%	3
Other Visit (6 months or less)	6%	14%	33%	63%	98%	100%	100%	123
Student	0%	0%	100%	100%	100%	100%	100%	1
EEA Family Permits	7%	12%	24%	48%	94%	98%	99%	129
PBS Tier 1	0%	0%	0%	0%	40%	60%	100%	5
PBS Tier 2	0%	0%	86%	86%	100%	100%	100%	7
PBS Tier 4	4%	9%	14%	51%	79%	100%	100%	57
PBS Tier 5	0%	0%	0%	0%	0%	100%	100%	2
Other Non-Settlement	0%	5%	5%	11%	84%	100%	100%	19
<b>All</b>	<b>7%</b>	<b>10%</b>	<b>19%</b>	<b>44%</b>	<b>86%</b>	<b>99%</b>	<b>100%</b>	<b>1243</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	11%	33%	50%	78%	94%	100%	100%	18



# Visa section processing times against targets

October - December 2009

## Ottawa

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	33%	40%	95%	99%	99%	100%	100%	131
General Visit (6 months or less)	27%	34%	97%	100%	100%	100%	100%	300
Business Visit (6 months or less)	25%	35%	86%	100%	100%	100%	100%	51
Family Visit (6 months or less)	31%	38%	94%	99%	100%	100%	100%	562
Transit (6 months or less)	41%	43%	95%	100%	100%	100%	100%	37
Other Visit (6 months or less)	28%	35%	97%	99%	100%	100%	100%	109
Other Non-Settlement	29%	39%	93%	99%	99%	100%	100%	107
<b>All</b>	<b>30%</b>	<b>37%</b>	<b>95%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>1297</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	30%	41%	67%	89%	95%	100%	100%	138
General Visit (6 months or less)	27%	37%	68%	90%	95%	99%	100%	326
Business Visit (6 months or less)	18%	47%	82%	100%	100%	100%	100%	17
Family Visit (6 months or less)	14%	29%	58%	85%	93%	99%	100%	328
Transit (6 months or less)	37%	43%	83%	100%	100%	100%	100%	30
Other Visit (6 months or less)	29%	44%	56%	85%	94%	100%	100%	143
Student	100%	100%	100%	100%	100%	100%	100%	3
EEA Family Permits	23%	32%	64%	77%	100%	100%	100%	22
PBS Tier 1	20%	31%	64%	88%	98%	100%	100%	80
PBS Tier 2	19%	34%	73%	94%	97%	100%	100%	277
PBS Tier 4	20%	28%	53%	85%	91%	99%	100%	291
PBS Tier 5	26%	32%	89%	98%	100%	100%	100%	680
Other Non-Settlement	50%	52%	68%	87%	96%	98%	99%	101
<b>All</b>	<b>24%</b>	<b>34%</b>	<b>71%</b>	<b>91%</b>	<b>96%</b>	<b>100%</b>	<b>100%</b>	<b>2436</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	35%	76%	89%	97%	99%	100%	100%	197



# Visa section processing times against targets

October - December 2009

## Paris

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	13%	34%	74%	99%	100%	100%	100%	632
General Visit (6 months or less)	8%	30%	68%	99%	100%	100%	100%	1829
Business Visit (6 months or less)	8%	38%	80%	99%	100%	100%	100%	346
Family Visit (6 months or less)	7%	29%	68%	99%	100%	100%	100%	1077
Transit (6 months or less)	0%	13%	63%	100%	100%	100%	100%	8
Other Visit (6 months or less)	34%	49%	80%	98%	100%	100%	100%	387
Other Non-Settlement	98%	98%	100%	100%	100%	100%	100%	66
<b>All</b>	<b>12%</b>	<b>33%</b>	<b>72%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>4345</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	7%	17%	39%	89%	94%	98%	99%	363
General Visit (6 months or less)	5%	14%	40%	90%	97%	99%	99%	1102
Business Visit (6 months or less)	5%	14%	40%	96%	97%	99%	100%	169
Family Visit (6 months or less)	6%	18%	44%	90%	96%	100%	100%	628
Transit (6 months or less)	0%	7%	27%	93%	100%	100%	100%	15
Other Visit (6 months or less)	10%	22%	48%	95%	99%	100%	100%	253
Student	0%	0%	20%	80%	80%	80%	80%	5
EEA Family Permits	4%	20%	60%	98%	99%	100%	100%	627
PBS Tier 1	7%	19%	67%	100%	100%	100%	100%	27
PBS Tier 2	8%	22%	51%	85%	91%	96%	100%	74
PBS Tier 4	7%	25%	57%	89%	98%	99%	99%	147
PBS Tier 5	10%	25%	64%	90%	99%	99%	99%	67
Other Non-Settlement	59%	70%	78%	89%	92%	97%	97%	37
<b>All</b>	<b>6%</b>	<b>18%</b>	<b>47%</b>	<b>92%</b>	<b>97%</b>	<b>99%</b>	<b>99%</b>	<b>3514</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	26%	74%	91%	100%	100%	100%	100%	23



# Visa section processing times against targets

October - December 2009

## Port Louis

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	75%	75%	83%	92%	100%	100%	100%	12
General Visit (6 months or less)	65%	70%	70%	88%	95%	100%	100%	43
Business Visit (6 months or less)	50%	50%	50%	81%	81%	100%	100%	16
Family Visit (6 months or less)	79%	83%	83%	96%	96%	100%	100%	47
Other Visit (6 months or less)	38%	88%	88%	100%	100%	100%	100%	8
Other Non-Settlement	88%	88%	100%	100%	100%	100%	100%	8
<b>All</b>	<b>69%</b>	<b>75%</b>	<b>76%</b>	<b>92%</b>	<b>95%</b>	<b>100%</b>	<b>100%</b>	<b>134</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	80%	80%	100%	100%	100%	100%	100%	5
General Visit (6 months or less)	49%	56%	71%	88%	88%	93%	95%	41
Business Visit (6 months or less)	64%	82%	82%	82%	100%	100%	100%	11
Family Visit (6 months or less)	58%	64%	80%	91%	98%	100%	100%	45
Other Visit (6 months or less)	58%	67%	75%	83%	92%	92%	100%	12
Student	50%	50%	75%	75%	75%	100%	100%	4
EEA Family Permits	33%	33%	44%	67%	78%	89%	100%	9
PBS Tier 1	67%	70%	80%	87%	91%	93%	100%	46
PBS Tier 2	65%	81%	97%	97%	97%	97%	100%	37
PBS Tier 4	68%	78%	85%	92%	98%	99%	99%	125
PBS Tier 5	50%	50%	50%	50%	50%	100%	100%	2
Other Non-Settlement	45%	64%	91%	91%	91%	100%	100%	11
<b>All</b>	<b>62%</b>	<b>70%</b>	<b>82%</b>	<b>90%</b>	<b>95%</b>	<b>97%</b>	<b>99%</b>	<b>348</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	68%	80%	87%	94%	99%	100%	100%	90



# Visa section processing times against targets

October - December 2009

## Port Moresby

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	0%	0%	100%	100%	100%	100%	100%	1
General Visit (6 months or less)	0%	17%	50%	100%	100%	100%	100%	6
Other Visit (6 months or less)	33%	33%	67%	67%	67%	100%	100%	3
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	6
<b>All</b>	<b>44%</b>	<b>50%</b>	<b>75%</b>	<b>94%</b>	<b>94%</b>	<b>100%</b>	<b>100%</b>	<b>16</b>

  

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
EEA Family Permits	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 2	0%	0%	100%	100%	100%	100%	100%	2
PBS Tier 4	33%	33%	33%	100%	100%	100%	100%	3
<b>All</b>	<b>17%</b>	<b>17%</b>	<b>50%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>6</b>

  

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	100%	100%	100%	100%	100%	100%	100%	2



# Visa section processing times against targets

October - December 2009

## Pretoria

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	45%	67%	96%	100%	100%	100%	100%	4232
General Visit (6 months or less)	44%	64%	95%	99%	100%	100%	100%	6689
Business Visit (6 months or less)	46%	66%	96%	100%	100%	100%	100%	2260
Family Visit (6 months or less)	41%	61%	94%	99%	100%	100%	100%	5536
Transit (6 months or less)	48%	72%	95%	99%	100%	100%	100%	138
Other Visit (6 months or less)	41%	64%	93%	100%	100%	100%	100%	2443
Other Non-Settlement	36%	61%	89%	98%	99%	100%	100%	360
<b>All</b>	<b>43%</b>	<b>64%</b>	<b>95%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>21658</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	8%	30%	57%	81%	86%	94%	96%	331
General Visit (6 months or less)	15%	34%	63%	85%	92%	97%	98%	1048
Business Visit (6 months or less)	10%	25%	51%	89%	94%	96%	99%	309
Family Visit (6 months or less)	5%	17%	64%	93%	96%	99%	99%	1411
Transit (6 months or less)	14%	38%	81%	90%	100%	100%	100%	21
Other Visit (6 months or less)	17%	31%	61%	90%	94%	98%	99%	601
Student	16%	32%	68%	95%	95%	95%	100%	19
EEA Family Permits	28%	54%	86%	96%	96%	98%	99%	248
PBS Tier 1	20%	46%	77%	93%	93%	99%	100%	164
PBS Tier 2	19%	46%	78%	97%	98%	100%	100%	444
PBS Tier 4	12%	30%	58%	84%	90%	97%	98%	349
PBS Tier 5	23%	51%	90%	98%	99%	100%	100%	185
Other Non-Settlement	19%	33%	64%	90%	91%	94%	99%	337
<b>All</b>	<b>13%</b>	<b>31%</b>	<b>65%</b>	<b>90%</b>	<b>94%</b>	<b>97%</b>	<b>99%</b>	<b>5467</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	46%	69%	79%	89%	97%	99%	100%	1392



# Visa section processing times against targets

October - December 2009

## Rabat

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	92%	97%	100%	100%	100%	100%	100%	422
General Visit (6 months or less)	95%	99%	100%	100%	100%	100%	100%	351
Business Visit (6 months or less)	97%	100%	100%	100%	100%	100%	100%	240
Family Visit (6 months or less)	94%	97%	100%	100%	100%	100%	100%	190
Other Visit (6 months or less)	94%	94%	100%	100%	100%	100%	100%	62
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	5
<b>All</b>	<b>94%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>1270</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	84%	91%	96%	98%	98%	100%	100%	97
General Visit (6 months or less)	73%	81%	92%	95%	97%	99%	100%	199
Business Visit (6 months or less)	82%	89%	100%	100%	100%	100%	100%	66
Family Visit (6 months or less)	77%	86%	97%	99%	100%	100%	100%	235
Other Visit (6 months or less)	84%	90%	99%	99%	99%	99%	100%	68
Student	50%	50%	100%	100%	100%	100%	100%	2
EEA Family Permits	92%	92%	96%	96%	96%	96%	100%	26
PBS Tier 1	33%	67%	100%	100%	100%	100%	100%	3
PBS Tier 2	73%	73%	87%	100%	100%	100%	100%	15
PBS Tier 4	48%	66%	97%	98%	100%	100%	100%	175
PBS Tier 5	40%	40%	40%	100%	100%	100%	100%	5
Other Non-Settlement	58%	67%	92%	100%	100%	100%	100%	12
<b>All</b>	<b>72%</b>	<b>81%</b>	<b>96%</b>	<b>98%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>903</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	6%	21%	23%	40%	98%	99%	100%	186



# Visa section processing times against targets

October - December 2009

## Rangoon

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	23%	38%	100%	100%	100%	100%	100%	13
General Visit (6 months or less)	10%	34%	93%	100%	100%	100%	100%	29
Business Visit (6 months or less)	54%	81%	100%	100%	100%	100%	100%	57
Family Visit (6 months or less)	23%	52%	96%	100%	100%	100%	100%	75
Transit (6 months or less)	61%	73%	100%	100%	100%	100%	100%	51
Other Visit (6 months or less)	35%	88%	94%	100%	100%	100%	100%	17
Other Non-Settlement	50%	50%	100%	100%	100%	100%	100%	2
<b>All</b>	<b>38%</b>	<b>63%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>244</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
General Visit (6 months or less)	38%	52%	93%	96%	100%	100%	100%	56
Business Visit (6 months or less)	29%	57%	71%	100%	100%	100%	100%	7
Family Visit (6 months or less)	25%	46%	75%	89%	93%	100%	100%	28
Transit (6 months or less)	67%	100%	100%	100%	100%	100%	100%	3
Other Visit (6 months or less)	0%	0%	67%	100%	100%	100%	100%	3
Student	0%	100%	100%	100%	100%	100%	100%	1
PBS Tier 1	0%	25%	100%	100%	100%	100%	100%	4
PBS Tier 2	0%	33%	78%	89%	89%	100%	100%	9
PBS Tier 4	12%	33%	79%	97%	99%	100%	100%	229
PBS Tier 5	0%	0%	67%	100%	100%	100%	100%	3
Other Non-Settlement	80%	80%	80%	100%	100%	100%	100%	5
<b>All</b>	<b>18%</b>	<b>38%</b>	<b>81%</b>	<b>97%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>348</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	38%	62%	77%	100%	100%	100%	100%	13



# Visa section processing times against targets

October - December 2009

## Reykjavik

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
General Visit (6 months or less)	83%	89%	100%	100%	100%	100%	100%	18
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	75%	92%	100%	100%	100%	100%	100%	12
Other Non-Settlement	83%	83%	100%	100%	100%	100%	100%	6
<b>All</b>	<b>82%</b>	<b>89%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>38</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
General Visit (6 months or less)	50%	50%	50%	100%	100%	100%	100%	2
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	2
EEA Family Permits	46%	54%	92%	100%	100%	100%	100%	13
PBS Tier 5	0%	0%	100%	100%	100%	100%	100%	1
<b>All</b>	<b>50%</b>	<b>56%</b>	<b>89%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>18</b>



# Visa section processing times against targets

October - December 2009

## Rio De Janeiro

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	87%	89%	100%	100%	100%	100%	100%	45
General Visit (6 months or less)	72%	76%	90%	97%	97%	97%	100%	29
Business Visit (6 months or less)	69%	77%	100%	100%	100%	100%	100%	13
Family Visit (6 months or less)	77%	85%	92%	100%	100%	100%	100%	13
Transit (6 months or less)	33%	33%	33%	100%	100%	100%	100%	6
Other Visit (6 months or less)	69%	76%	90%	95%	98%	100%	100%	59
Other Non-Settlement	82%	86%	100%	100%	100%	100%	100%	51
<b>All</b>	<b>76%</b>	<b>81%</b>	<b>94%</b>	<b>98%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>216</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	44%	67%	67%	89%	89%	89%	100%	9
General Visit (6 months or less)	56%	60%	70%	77%	91%	95%	100%	43
Business Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Family Visit (6 months or less)	7%	14%	21%	29%	79%	100%	100%	14
Transit (6 months or less)	0%	33%	33%	67%	67%	67%	100%	3
Other Visit (6 months or less)	25%	50%	67%	75%	83%	100%	100%	12
Student	38%	46%	77%	85%	92%	92%	100%	13
EEA Family Permits	25%	57%	73%	81%	89%	92%	97%	115
PBS Tier 1	53%	67%	87%	100%	100%	100%	100%	15
PBS Tier 2	53%	72%	81%	90%	99%	100%	100%	79
PBS Tier 4	65%	77%	88%	96%	98%	99%	100%	855
PBS Tier 5	88%	90%	96%	100%	100%	100%	100%	52
Other Non-Settlement	33%	78%	89%	89%	89%	89%	100%	9
<b>All</b>	<b>59%</b>	<b>73%</b>	<b>84%</b>	<b>92%</b>	<b>96%</b>	<b>98%</b>	<b>100%</b>	<b>1220</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	64%	79%	81%	89%	99%	100%	100%	177



# Visa section processing times against targets

October - December 2009

## Riyadh

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	75%	82%	99%	100%	100%	100%	100%	2387
General Visit (6 months or less)	71%	79%	99%	100%	100%	100%	100%	2994
Business Visit (6 months or less)	76%	79%	98%	100%	100%	100%	100%	468
Family Visit (6 months or less)	73%	77%	98%	100%	100%	100%	100%	103
Other Visit (6 months or less)	73%	81%	99%	100%	100%	100%	100%	1017
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	44
<b>All</b>	<b>73%</b>	<b>81%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>7013</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	38%	53%	77%	97%	98%	99%	100%	847
General Visit (6 months or less)	27%	42%	67%	92%	96%	99%	99%	1325
Business Visit (6 months or less)	14%	32%	70%	94%	98%	100%	100%	490
Family Visit (6 months or less)	16%	32%	59%	88%	94%	99%	100%	256
Transit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	2
Other Visit (6 months or less)	51%	67%	88%	98%	99%	100%	100%	1502
Student	63%	63%	75%	88%	88%	100%	100%	8
EEA Family Permits	17%	17%	67%	67%	83%	100%	100%	6
PBS Tier 1	15%	35%	58%	85%	94%	100%	100%	66
PBS Tier 2	37%	61%	80%	93%	98%	100%	100%	211
PBS Tier 4	31%	49%	74%	94%	97%	100%	100%	4278
PBS Tier 5	38%	52%	62%	90%	95%	95%	95%	21
Other Non-Settlement	54%	63%	85%	97%	99%	99%	100%	269
<b>All</b>	<b>34%</b>	<b>51%</b>	<b>75%</b>	<b>95%</b>	<b>97%</b>	<b>99%</b>	<b>100%</b>	<b>9281</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	42%	65%	72%	86%	93%	94%	97%	69



# Visa section processing times against targets

October - December 2009

## Rome

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	4%	4%	21%	70%	82%	100%	100%	190
General Visit (6 months or less)	3%	3%	15%	72%	82%	100%	100%	748
Business Visit (6 months or less)	16%	21%	40%	66%	79%	100%	100%	68
Family Visit (6 months or less)	0%	1%	13%	71%	80%	100%	100%	272
Transit (6 months or less)	60%	80%	100%	100%	100%	100%	100%	5
Other Visit (6 months or less)	20%	27%	51%	80%	88%	100%	100%	222
Other Non-Settlement	82%	82%	86%	91%	95%	100%	100%	22
<b>All</b>	<b>7%</b>	<b>8%</b>	<b>23%</b>	<b>73%</b>	<b>83%</b>	<b>100%</b>	<b>100%</b>	<b>1527</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	2%	3%	15%	62%	77%	98%	100%	258
General Visit (6 months or less)	1%	2%	13%	74%	85%	99%	100%	988
Business Visit (6 months or less)	13%	13%	27%	73%	85%	96%	100%	48
Family Visit (6 months or less)	0%	1%	9%	76%	89%	99%	100%	358
Transit (6 months or less)	43%	57%	71%	100%	100%	100%	100%	7
Other Visit (6 months or less)	19%	30%	46%	85%	92%	98%	100%	234
Student	0%	0%	0%	0%	0%	100%	100%	1
EEA Family Permits	0%	1%	12%	62%	78%	99%	100%	233
PBS Tier 1	0%	0%	0%	30%	40%	90%	100%	10
PBS Tier 2	0%	0%	18%	45%	73%	100%	100%	11
PBS Tier 4	6%	17%	38%	79%	92%	100%	100%	106
PBS Tier 5	7%	7%	53%	73%	93%	93%	93%	15
Other Non-Settlement	33%	33%	42%	75%	83%	83%	83%	12
<b>All</b>	<b>4%</b>	<b>6%</b>	<b>18%</b>	<b>73%</b>	<b>85%</b>	<b>99%</b>	<b>100%</b>	<b>2281</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	4%	28%	52%	87%	91%	93%	98%	46



# Visa section processing times against targets

October - December 2009

## Sanaa

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	83%	83%	100%	100%	100%	100%	100%	6
General Visit (6 months or less)	50%	50%	50%	100%	100%	100%	100%	12
Business Visit (6 months or less)	50%	50%	50%	50%	50%	100%	100%	2
Other Visit (6 months or less)	50%	50%	50%	100%	100%	100%	100%	2
<b>All</b>	<b>59%</b>	<b>59%</b>	<b>64%</b>	<b>95%</b>	<b>95%</b>	<b>100%</b>	<b>100%</b>	<b>22</b>

  

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	43%	58%	86%	93%	96%	97%	98%	116
General Visit (6 months or less)	23%	35%	75%	89%	91%	95%	98%	81
Business Visit (6 months or less)	43%	66%	89%	93%	96%	99%	99%	70
Family Visit (6 months or less)	39%	41%	74%	85%	93%	100%	100%	46
Other Visit (6 months or less)	35%	68%	90%	90%	94%	100%	100%	31
Student	100%	100%	100%	100%	100%	100%	100%	1
EEA Family Permits	0%	50%	50%	50%	50%	50%	100%	2
PBS Tier 1	0%	0%	7%	21%	50%	100%	100%	14
PBS Tier 2	0%	0%	89%	100%	100%	100%	100%	9
PBS Tier 4	19%	30%	70%	83%	87%	94%	100%	47
Other Non-Settlement	33%	60%	73%	80%	87%	87%	93%	15
<b>All</b>	<b>33%</b>	<b>48%</b>	<b>79%</b>	<b>87%</b>	<b>92%</b>	<b>97%</b>	<b>99%</b>	<b>432</b>

  

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	18%	33%	37%	51%	61%	66%	72%	189



# Visa section processing times against targets

October - December 2009

## Sarajevo

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	24%	52%	97%	100%	100%	100%	100%	33
General Visit (6 months or less)	19%	40%	96%	100%	100%	100%	100%	147
Business Visit (6 months or less)	27%	50%	98%	100%	100%	100%	100%	302
Family Visit (6 months or less)	11%	37%	99%	99%	100%	100%	100%	158
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	24%	50%	96%	98%	100%	100%	100%	46
Other Non-Settlement	25%	25%	88%	100%	100%	100%	100%	8
<b>All</b>	<b>21%</b>	<b>45%</b>	<b>97%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>695</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
General Visit (6 months or less)	71%	86%	86%	86%	86%	86%	86%	7
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	3
EEA Family Permits	0%	0%	100%	100%	100%	100%	100%	1
PBS Tier 1	0%	0%	100%	100%	100%	100%	100%	2
PBS Tier 4	20%	45%	95%	100%	100%	100%	100%	20
PBS Tier 5	0%	0%	100%	100%	100%	100%	100%	2
Other Non-Settlement	0%	0%	0%	0%	100%	100%	100%	1
<b>All</b>	<b>33%</b>	<b>50%</b>	<b>92%</b>	<b>94%</b>	<b>97%</b>	<b>97%</b>	<b>97%</b>	<b>36</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	62%	100%	100%	100%	100%	100%	100%	8



# Visa section processing times against targets

October - December 2009

## Shanghai

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	63%	70%	95%	100%	100%	100%	100%	260
General Visit (6 months or less)	54%	67%	92%	98%	100%	100%	100%	334
Business Visit (6 months or less)	82%	90%	97%	100%	100%	100%	100%	2417
Family Visit (6 months or less)	34%	43%	74%	98%	99%	100%	100%	399
Transit (6 months or less)	18%	24%	24%	100%	100%	100%	100%	33
Other Visit (6 months or less)	22%	32%	67%	99%	100%	100%	100%	95
Other Non-Settlement	13%	13%	50%	100%	100%	100%	100%	8
<b>All</b>	<b>70%</b>	<b>79%</b>	<b>92%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>3546</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	35%	41%	59%	89%	98%	100%	100%	177
General Visit (6 months or less)	9%	12%	30%	81%	95%	100%	100%	680
Business Visit (6 months or less)	30%	33%	45%	85%	96%	99%	99%	1402
Family Visit (6 months or less)	7%	9%	36%	91%	98%	100%	100%	631
Transit (6 months or less)	25%	50%	75%	100%	100%	100%	100%	4
Other Visit (6 months or less)	3%	22%	57%	95%	98%	99%	99%	533
Student	0%	0%	0%	0%	100%	100%	100%	1
EEA Family Permits	0%	0%	25%	83%	92%	100%	100%	12
PBS Tier 1	2%	5%	32%	88%	97%	100%	100%	112
PBS Tier 2	8%	11%	23%	74%	89%	97%	98%	66
PBS Tier 4	1%	15%	38%	77%	85%	90%	98%	768
PBS Tier 5	0%	0%	10%	75%	85%	100%	100%	20
Other Non-Settlement	3%	11%	27%	76%	92%	97%	100%	37
<b>All</b>	<b>14%</b>	<b>21%</b>	<b>41%</b>	<b>85%</b>	<b>95%</b>	<b>98%</b>	<b>99%</b>	<b>4443</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	12%	58%	82%	100%	100%	100%	100%	57



# Visa section processing times against targets

October - December 2009

## Skopje

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	67%	100%	100%	100%	100%	100%	100%	3
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	8
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	11
<b>All</b>	<b>96%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>24</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	85%	89%	93%	96%	99%	100%	100%	137
General Visit (6 months or less)	83%	87%	88%	95%	99%	100%	100%	286
Business Visit (6 months or less)	83%	86%	88%	94%	98%	99%	100%	315
Family Visit (6 months or less)	85%	88%	90%	95%	99%	100%	100%	765
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	5
Other Visit (6 months or less)	80%	85%	88%	94%	97%	99%	100%	161
Student	100%	100%	100%	100%	100%	100%	100%	1
EEA Family Permits	45%	45%	59%	59%	77%	91%	100%	22
PBS Tier 1	75%	100%	100%	100%	100%	100%	100%	4
PBS Tier 2	100%	100%	100%	100%	100%	100%	100%	1
PBS Tier 4	78%	80%	82%	93%	98%	100%	100%	45
PBS Tier 5	100%	100%	100%	100%	100%	100%	100%	2
Other Non-Settlement	89%	89%	96%	96%	98%	98%	100%	45
<b>All</b>	<b>83%</b>	<b>87%</b>	<b>89%</b>	<b>94%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>1789</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	38%	51%	68%	85%	96%	99%	100%	81



# Visa section processing times against targets

October - December 2009

## Stockholm

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	33%	67%	67%	67%	100%	100%	100%	3
General Visit (6 months or less)	73%	91%	95%	100%	100%	100%	100%	22
Business Visit (6 months or less)	73%	82%	91%	100%	100%	100%	100%	11
Family Visit (6 months or less)	50%	83%	100%	100%	100%	100%	100%	18
Other Visit (6 months or less)	0%	100%	100%	100%	100%	100%	100%	3
<b>All</b>	<b>60%</b>	<b>86%</b>	<b>95%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>57</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	9%	17%	33%	74%	92%	98%	100%	148
General Visit (6 months or less)	9%	15%	30%	78%	95%	100%	100%	1001
Business Visit (6 months or less)	13%	19%	36%	80%	88%	99%	100%	148
Family Visit (6 months or less)	12%	21%	38%	77%	95%	100%	100%	438
Transit (6 months or less)	16%	22%	53%	100%	100%	100%	100%	32
Other Visit (6 months or less)	11%	19%	31%	73%	94%	99%	99%	124
Student	0%	0%	0%	0%	100%	100%	100%	2
EEA Family Permits	11%	20%	35%	84%	96%	100%	100%	187
PBS Tier 1	0%	0%	9%	73%	100%	100%	100%	11
PBS Tier 2	14%	14%	14%	38%	76%	100%	100%	21
PBS Tier 4	9%	13%	28%	78%	91%	98%	100%	46
PBS Tier 5	0%	0%	33%	67%	100%	100%	100%	3
Other Non-Settlement	40%	40%	50%	50%	70%	100%	100%	10
<b>All</b>	<b>10%</b>	<b>18%</b>	<b>33%</b>	<b>78%</b>	<b>94%</b>	<b>99%</b>	<b>100%</b>	<b>2171</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	7%	57%	64%	86%	100%	100%	100%	14



# Visa section processing times against targets

October - December 2009

## Suva

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	4
General Visit (6 months or less)	94%	100%	100%	100%	100%	100%	100%	17
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	4
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	24
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	2
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	23
<b>All</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>74</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	60%	100%	100%	100%	100%	100%	100%	5
General Visit (6 months or less)	69%	94%	100%	100%	100%	100%	100%	35
Business Visit (6 months or less)	71%	86%	100%	100%	100%	100%	100%	7
Family Visit (6 months or less)	69%	85%	96%	99%	100%	100%	100%	68
Other Visit (6 months or less)	86%	100%	100%	100%	100%	100%	100%	29
PBS Tier 2	100%	100%	100%	100%	100%	100%	100%	9
PBS Tier 4	100%	100%	100%	100%	100%	100%	100%	1
PBS Tier 5	25%	25%	100%	100%	100%	100%	100%	4
Other Non-Settlement	50%	87%	97%	100%	100%	100%	100%	30
<b>All</b>	<b>69%</b>	<b>89%</b>	<b>98%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>188</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	100%	100%	100%	100%	100%	100%	100%	13



# Visa section processing times against targets

October - December 2009

## Taipei

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	0%	0%	0%	100%	100%	100%	100%	1
General Visit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	2
Other Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	2
PBS Tier 1	50%	50%	100%	100%	100%	100%	100%	2
PBS Tier 2	50%	50%	50%	50%	50%	100%	100%	2
PBS Tier 4	40%	60%	73%	87%	87%	100%	100%	15
<b>All</b>	<b>33%</b>	<b>46%</b>	<b>67%</b>	<b>88%</b>	<b>88%</b>	<b>100%</b>	<b>100%</b>	<b>24</b>

  

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	100%	100%	100%	100%	100%	100%	100%	1



# Visa section processing times against targets

October - December 2009

## Tashkent

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	37%	56%	81%	96%	100%	100%	100%	27
General Visit (6 months or less)	55%	76%	86%	97%	100%	100%	100%	29
Business Visit (6 months or less)	57%	72%	94%	98%	100%	100%	100%	141
Family Visit (6 months or less)	37%	50%	70%	96%	100%	100%	100%	70
Other Visit (6 months or less)	48%	61%	85%	94%	100%	100%	100%	33
Other Non-Settlement	50%	63%	88%	100%	100%	100%	100%	8
<b>All</b>	<b>49%</b>	<b>65%</b>	<b>86%</b>	<b>97%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>308</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	22%	22%	56%	78%	89%	89%	100%	9
General Visit (6 months or less)	16%	42%	65%	77%	94%	97%	97%	31
Business Visit (6 months or less)	32%	46%	54%	92%	95%	97%	100%	37
Family Visit (6 months or less)	30%	40%	51%	77%	85%	96%	99%	82
Other Visit (6 months or less)	29%	43%	54%	77%	86%	91%	100%	35
Student	11%	11%	22%	33%	33%	67%	78%	9
EEA Family Permits	0%	50%	50%	100%	100%	100%	100%	2
PBS Tier 1	0%	8%	8%	58%	83%	92%	92%	12
PBS Tier 2	0%	0%	100%	100%	100%	100%	100%	1
PBS Tier 4	15%	18%	24%	55%	71%	93%	99%	135
Other Non-Settlement	32%	34%	66%	83%	88%	95%	95%	41
<b>All</b>	<b>22%</b>	<b>31%</b>	<b>43%</b>	<b>70%</b>	<b>81%</b>	<b>94%</b>	<b>98%</b>	<b>394</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	9%	55%	55%	100%	100%	100%	100%	11



# Visa section processing times against targets

October - December 2009

## Tbilisi

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	94%	99%	100%	100%	100%	100%	100%	135
General Visit (6 months or less)	94%	97%	100%	100%	100%	100%	100%	159
Business Visit (6 months or less)	92%	97%	100%	100%	100%	100%	100%	194
Family Visit (6 months or less)	86%	98%	98%	98%	98%	100%	100%	81
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	3
Other Visit (6 months or less)	95%	100%	100%	100%	100%	100%	100%	168
Other Non-Settlement	92%	92%	100%	100%	100%	100%	100%	12
<b>All</b>	<b>93%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>752</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	36%	50%	64%	79%	93%	100%	100%	14
General Visit (6 months or less)	50%	55%	71%	92%	92%	97%	97%	38
Business Visit (6 months or less)	44%	48%	67%	85%	100%	100%	100%	27
Family Visit (6 months or less)	34%	43%	57%	80%	83%	100%	100%	35
Other Visit (6 months or less)	60%	67%	73%	83%	93%	100%	100%	30
EEA Family Permits	38%	38%	38%	38%	50%	88%	100%	8
PBS Tier 1	60%	80%	100%	100%	100%	100%	100%	5
PBS Tier 2	100%	100%	100%	100%	100%	100%	100%	9
PBS Tier 4	72%	74%	81%	90%	94%	99%	100%	86
PBS Tier 5	83%	83%	83%	83%	100%	100%	100%	6
Other Non-Settlement	0%	0%	0%	75%	75%	100%	100%	4
<b>All</b>	<b>56%</b>	<b>61%</b>	<b>72%</b>	<b>85%</b>	<b>92%</b>	<b>99%</b>	<b>100%</b>	<b>262</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	43%	48%	81%	100%	100%	100%	100%	21



# Visa section processing times against targets

October - December 2009

## Tehran

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	2
General Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Family Visit (6 months or less)	25%	25%	25%	25%	100%	100%	100%	4
Other Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
<b>All</b>	<b>50%</b>	<b>50%</b>	<b>50%</b>	<b>50%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>8</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	10%	11%	17%	28%	96%	98%	100%	92
General Visit (6 months or less)	33%	33%	33%	39%	67%	89%	94%	18
Business Visit (6 months or less)	13%	13%	13%	19%	23%	23%	32%	31
Family Visit (6 months or less)	9%	12%	26%	42%	87%	94%	95%	205
Other Visit (6 months or less)	18%	18%	35%	55%	76%	86%	90%	49
Student	11%	11%	44%	78%	78%	78%	78%	9
PBS Tier 1	50%	50%	50%	50%	50%	50%	50%	2
PBS Tier 4	17%	17%	42%	67%	83%	100%	100%	12
PBS Tier 5	0%	0%	0%	0%	100%	100%	100%	2
Other Non-Settlement	23%	27%	32%	41%	41%	50%	95%	22
<b>All</b>	<b>12%</b>	<b>14%</b>	<b>26%</b>	<b>40%</b>	<b>80%</b>	<b>86%</b>	<b>91%</b>	<b>442</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	27%	69%	81%	92%	96%	100%	100%	26



# Visa section processing times against targets

October - December 2009

## Tirana

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	55
General Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	225
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	11
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	255
Other Visit (6 months or less)	97%	100%	100%	100%	100%	100%	100%	38
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	5
<b>All</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>589</b>
Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	77%	88%	91%	92%	95%	95%	95%	66
General Visit (6 months or less)	86%	88%	92%	95%	97%	99%	99%	382
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	14
Family Visit (6 months or less)	71%	76%	85%	91%	94%	97%	97%	405
Other Visit (6 months or less)	84%	84%	93%	99%	99%	99%	100%	69
Student	100%	100%	100%	100%	100%	100%	100%	2
EEA Family Permits	10%	10%	10%	14%	14%	71%	90%	21
PBS Tier 1	100%	100%	100%	100%	100%	100%	100%	1
PBS Tier 2	100%	100%	100%	100%	100%	100%	100%	4
PBS Tier 4	48%	58%	68%	85%	91%	97%	99%	121
PBS Tier 5	100%	100%	100%	100%	100%	100%	100%	2
Other Non-Settlement	67%	67%	67%	67%	67%	89%	89%	9
<b>All</b>	<b>74%</b>	<b>79%</b>	<b>85%</b>	<b>91%</b>	<b>93%</b>	<b>97%</b>	<b>98%</b>	<b>1096</b>
Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	9%	13%	15%	64%	79%	83%	86%	132



# Visa section processing times against targets

October - December 2009

## Tokyo

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Other Non-Settlement	22%	67%	78%	100%	100%	100%	100%	9
<b>All</b>	<b>22%</b>	<b>67%</b>	<b>78%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>9</b>



# Visa section processing times against targets

October - December 2009

## Tripoli

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	63%	72%	91%	100%	100%	100%	100%	201
General Visit (6 months or less)	36%	57%	74%	100%	100%	100%	100%	264
Business Visit (6 months or less)	50%	61%	80%	100%	100%	100%	100%	270
Family Visit (6 months or less)	40%	54%	69%	100%	100%	100%	100%	242
Other Visit (6 months or less)	37%	56%	72%	100%	100%	100%	100%	260
Other Non-Settlement	29%	35%	76%	100%	100%	100%	100%	17
<b>All</b>	<b>44%</b>	<b>59%</b>	<b>77%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>1254</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	48%	71%	88%	98%	99%	99%	100%	201
General Visit (6 months or less)	37%	67%	86%	96%	97%	99%	99%	362
Business Visit (6 months or less)	50%	67%	90%	95%	97%	98%	99%	284
Family Visit (6 months or less)	25%	59%	90%	99%	99%	99%	100%	289
Other Visit (6 months or less)	45%	68%	86%	95%	96%	97%	98%	374
Student	0%	0%	50%	50%	50%	50%	100%	2
EEA Family Permits	50%	50%	50%	50%	50%	50%	50%	2
PBS Tier 1	62%	77%	92%	92%	100%	100%	100%	13
PBS Tier 2	14%	57%	86%	100%	100%	100%	100%	7
PBS Tier 4	33%	52%	74%	97%	98%	99%	100%	1872
Other Non-Settlement	73%	82%	92%	94%	94%	99%	99%	71
<b>All</b>	<b>37%</b>	<b>59%</b>	<b>81%</b>	<b>97%</b>	<b>97%</b>	<b>99%</b>	<b>99%</b>	<b>3477</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	44%	67%	74%	93%	96%	96%	96%	27



# Visa section processing times against targets

October - December 2009

## Tunis

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	76%	88%	96%	98%	99%	100%	100%	141
General Visit (6 months or less)	74%	85%	97%	99%	99%	99%	100%	155
Business Visit (6 months or less)	69%	91%	94%	100%	100%	100%	100%	242
Family Visit (6 months or less)	73%	88%	96%	98%	100%	100%	100%	121
Other Visit (6 months or less)	44%	56%	93%	100%	100%	100%	100%	55
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	15
<b>All</b>	<b>71%</b>	<b>86%</b>	<b>95%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>729</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	11%	11%	22%	89%	89%	89%	100%	9
General Visit (6 months or less)	22%	26%	36%	87%	94%	96%	97%	114
Business Visit (6 months or less)	20%	20%	33%	60%	93%	93%	93%	15
Family Visit (6 months or less)	0%	3%	15%	80%	97%	100%	100%	59
Other Visit (6 months or less)	19%	33%	52%	86%	90%	95%	95%	21
Student	100%	100%	100%	100%	100%	100%	100%	1
EEA Family Permits	46%	62%	69%	85%	85%	92%	100%	13
PBS Tier 1	0%	40%	60%	100%	100%	100%	100%	5
PBS Tier 2	0%	0%	33%	67%	100%	100%	100%	3
PBS Tier 4	31%	47%	59%	91%	91%	100%	100%	32
PBS Tier 5	100%	100%	100%	100%	100%	100%	100%	1
Other Non-Settlement	0%	25%	50%	50%	50%	50%	100%	4
<b>All</b>	<b>18%</b>	<b>26%</b>	<b>38%</b>	<b>84%</b>	<b>93%</b>	<b>96%</b>	<b>98%</b>	<b>277</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	6%	18%	21%	49%	99%	100%	100%	68



# Visa section processing times against targets

October - December 2009

## UK Hub

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	4%	11%	39%	92%	96%	98%	99%	211
General Visit (6 months or less)	0%	7%	37%	95%	100%	100%	100%	150
Business Visit (6 months or less)	2%	5%	30%	97%	99%	99%	100%	241
Family Visit (6 months or less)	0%	3%	34%	95%	98%	100%	100%	296
Other Visit (6 months or less)	19%	22%	50%	95%	99%	100%	100%	102
Other Non-Settlement	44%	62%	76%	93%	93%	93%	100%	45
<b>All</b>	<b>5%</b>	<b>10%</b>	<b>38%</b>	<b>95%</b>	<b>98%</b>	<b>99%</b>	<b>100%</b>	<b>1045</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	0%	2%	27%	91%	98%	99%	100%	251
General Visit (6 months or less)	0%	3%	32%	91%	96%	97%	97%	495
Business Visit (6 months or less)	1%	9%	42%	96%	99%	99%	99%	333
Family Visit (6 months or less)	0%	3%	27%	92%	97%	99%	100%	726
Transit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	13%	20%	42%	94%	97%	100%	100%	210
Student	8%	8%	8%	15%	15%	23%	62%	13
EEA Family Permits	0%	1%	4%	15%	21%	31%	47%	270
PBS Tier 1	0%	0%	33%	100%	100%	100%	100%	3
PBS Tier 2	0%	0%	0%	0%	0%	100%	100%	1
PBS Tier 4	4%	5%	15%	74%	88%	96%	98%	130
Other Non-Settlement	54%	56%	60%	75%	77%	79%	84%	417
<b>All</b>	<b>9%</b>	<b>12%</b>	<b>33%</b>	<b>81%</b>	<b>86%</b>	<b>89%</b>	<b>92%</b>	<b>2850</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	6%	11%	16%	28%	49%	91%	100%	4699



# Visa section processing times against targets

October - December 2009

## Warsaw

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	16%	28%	51%	97%	98%	100%	100%	95
General Visit (6 months or less)	19%	35%	59%	97%	100%	100%	100%	301
Business Visit (6 months or less)	39%	56%	72%	96%	98%	100%	100%	95
Family Visit (6 months or less)	17%	30%	58%	96%	100%	100%	100%	135
Transit (6 months or less)	50%	50%	50%	100%	100%	100%	100%	2
Other Visit (6 months or less)	21%	35%	52%	87%	100%	100%	100%	52
Other Non-Settlement	0%	0%	0%	100%	100%	100%	100%	2
<b>All</b>	<b>21%</b>	<b>36%</b>	<b>59%</b>	<b>96%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>682</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	7%	11%	27%	81%	90%	98%	99%	134
General Visit (6 months or less)	11%	17%	31%	91%	98%	100%	100%	339
Business Visit (6 months or less)	19%	24%	38%	92%	98%	99%	99%	108
Family Visit (6 months or less)	5%	9%	29%	92%	98%	100%	100%	317
Transit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	8%	31%	89%	94%	97%	97%	62
Student	0%	0%	33%	100%	100%	100%	100%	3
EEA Family Permits	12%	18%	37%	90%	96%	99%	100%	566
PBS Tier 1	15%	31%	38%	85%	92%	100%	100%	13
PBS Tier 2	38%	48%	66%	93%	100%	100%	100%	29
PBS Tier 4	12%	21%	44%	92%	100%	100%	100%	52
PBS Tier 5	14%	14%	43%	71%	86%	100%	100%	7
Other Non-Settlement	40%	60%	73%	93%	100%	100%	100%	15
<b>All</b>	<b>11%</b>	<b>16%</b>	<b>34%</b>	<b>90%</b>	<b>97%</b>	<b>99%</b>	<b>100%</b>	<b>1646</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	67%	80%	87%	93%	100%	100%	100%	15



# Visa section processing times against targets

October - December 2009

## Wellington

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
General Visit (6 months or less)	0%	0%	0%	0%	0%	100%	100%	1
Other Non-Settlement	0%	0%	0%	0%	0%	0%	0%	1
<b>All</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>50%</b>	<b>50%</b>	<b>2</b>



# Visa section processing times against targets

October - December 2009

## Yerevan

Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	69%	72%	81%	100%	100%	100%	100%	32
General Visit (6 months or less)	75%	84%	93%	95%	98%	98%	98%	83
Business Visit (6 months or less)	90%	95%	99%	100%	100%	100%	100%	129
Family Visit (6 months or less)	83%	91%	94%	98%	98%	100%	100%	53
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	74%	86%	95%	95%	100%	100%	100%	42
Other Non-Settlement	0%	100%	100%	100%	100%	100%	100%	2
<b>All</b>	<b>81%</b>	<b>89%</b>	<b>95%</b>	<b>98%</b>	<b>99%</b>	<b>99%</b>	<b>99%</b>	<b>342</b>

Non-Straightforward Non-Settlement	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Applications per Qtr
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	1
General Visit (6 months or less)	17%	39%	50%	61%	67%	78%	78%	18
Business Visit (6 months or less)	50%	50%	100%	100%	100%	100%	100%	2
Family Visit (6 months or less)	50%	88%	88%	100%	100%	100%	100%	8
Other Visit (6 months or less)	55%	64%	64%	82%	82%	82%	82%	11
EEA Family Permits	33%	67%	67%	100%	100%	100%	100%	3
PBS Tier 1	0%	25%	25%	100%	100%	100%	100%	4
PBS Tier 2	0%	0%	100%	100%	100%	100%	100%	1
PBS Tier 4	69%	73%	81%	88%	88%	100%	100%	26
Other Non-Settlement	0%	0%	100%	100%	100%	100%	100%	1
<b>All</b>	<b>45%</b>	<b>60%</b>	<b>69%</b>	<b>84%</b>	<b>85%</b>	<b>92%</b>	<b>92%</b>	<b>75</b>

Settlement	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Applications per Qtr
Settlement	54%	77%	85%	92%	100%	100%	100%	13