

Explanatory Note

The Statistics supplied in this annual report are based on Annual Statistical Returns submitted by all visa posts worldwide. Whilst every effort has been made to try to ensure accuracy, UKvisas shall not be liable for technical or editorial errors or omissions contained herein.

Apparent errors in arithmetic, e.g. where the total of applications issued and refused do not equal the total of applications received, are usually for the following reasons:

- Applications can be carried forward from one year to another before being resolved.
- Applications may be withdrawn during processing (but still count as an application received).
- There may be instances of appeals received being a percentage figure greater than 100% if appeals are received from the previous financial year (but still in the time-scale permitted).
- Posts are also required to count all applications received (a mother and three children on one passport may count as four applications but only one entry clearance may be issued).
- Applications can also be referred to the Home Office for a decision to be taken, or for further enquiries to be carried out, or for Sponsors to be interviewed. In these circumstances, delays can and do occur between the application being received and a decision being taken.

The following small Posts were not able to supply the full range of statistics for 2004-05:

Chisinau

Luanda

Port Moresby

Sana'a

Berne (Visa Section now closed)

Bratislava (Visa Section now closed)

Luxembourg (Visa Section now closed)

Some or all estimated statistics for these posts were drawn from alternative sources: Monthly Statistical Returns and UKvisas' Central Reference System.

UKvisas Global Statistics Booklet 2004-05

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PART 1

SUMMARY OF KEY TRENDS

YEAR ON YEAR GROWTH

- Total applications up 13.9% from 2,233,837 to 2,544,352
- Student applications up 22.9% from 225,030 to 276,479
- Visitor applications up 11.1% from 1,604,852 to 1,783,630
- Work Permit applications up 50.0% from 58,011 to 87,028
- Settlement applications up 13.3% from 76,496 to 86,674

TOP TEN POSTS***Based on total UK applications received in 2004-05***

	POST	Applications received	% of total apps received	% change from 03-04
1	Lagos	176,866	7.0%	106.0%
2	Islamabad	169,234	6.7%	39.7%
3	Mumbai (Bombay)	131,782	5.2%	16.1%
4	New Delhi	116,111	4.6%	8.9%
5	Moscow	99,020	3.9%	19.0%
6	Chennai (Madras)	82,407	3.2%	21.9%
7	Accra	71,984	2.8%	-13.9%
8	Beijing (Peking)	71,955	2.8%	10.9%
9	New York	61,931	2.4%	17.1%
10	Abuja	60,736	2.4%	72.2%

PART 2

VISA DEMAND & OUTCOME OF APPLICATIONS

	Post	Applications Received		Post	Applications Received		Post	Applications Received		Post	Applications Received		Post	Applications Received
1	Lagos	176,866	35	Abu Dhabi	22,231	69	Freetown	8,415	103	Lisbon	2,600	137	Berlin	360
2	Islamabad	169,234	36	Nairobi	21,981	70	Addis Ababa	8,243	104	Chisinau	2,545	138	Mbabane *	351
3	Mumbai (Bombay)	131,782	37	Karachi	21,305	71	Singapore	7,883	105	Ashgabat	2,353	139	Victoria	347
4	New Delhi	116,111	38	Jedda	19,250	72	Banjul	7,821	106	Gaborone	2,353	140	Antananarivo	342
5	Moscow	99,020	39	Chicago	18,903	73	Algiers	7,762	107	Dakar	2,285	141	Phnom Penh	339
6	Chennai (Madras)	82,407	40	Tokyo	17,449	74	Ekaterinburg	7,326	108	Mexico City	2,145	142	Luxembourg *	334
7	Accra	71,984	41	Amman	17,435	75	Kathmandu	7,093	109	Georgetown	2,107	143	Panama City	332
8	Beijing (Peking)	71,955	42	Ankara	16,934	76	Brussels	6,640	110	Jerusalem	1,959	144	Chongqing	290
9	New York	61,931	43	Kampala	16,647	77	Damascus	6,629	111	Windhoek	1,892	145	La Paz	275
10	Abuja	60,736	44	Tripoli	16,560	78	Skopje	6,610	112	Havana	1,890	146	Port Moresby	163
11	Bangkok	43,511	45	Rome	16,118	79	Casablanca	6,337	113	Bridgetown	1,859	147	Kigali	134
12	Kuwait	42,730	46	Belgrade	15,019	80	Khartoum	5,918	114	Lilongwe	1,765	148	Brasilia	116
13	Dhaka	42,568	47	Jakarta	14,998	81	Nicosia	5,870	115	Riga	1,722	149	Pyongyang	65
14	Canberra	40,156	48	St Petersburg	14,900	82	Hanoi	5,730	116	Prague	1,720	150	Montevideo	54
15	Pretoria	39,019	49	Zagreb	14,809	83	Lusaka	5,676	117	Bandar S B	1,663	151	Berne *	52
16	Istanbul	38,144	50	Kolkata (Calcutta)	14,464	84	Stockholm	5,294	118	Rangoon	1,609	152	Nuku'alofa	34
17	Dubai	37,252	51	Bogota	14,176	85	Kinshasa	5,212	119	Budapest	1,579	153	Bratislava *	19
18	Taipei	37,121	52	Hong Kong	13,958	86	Yaoude	5,075	120	Athens	1,477	154	Honiara	17
19	Tehran	36,974	53	Dublin	13,201	87	Oslo	4,510	121	Ulaanbaatar	1,383	155	Port Vila	6
20	Guangzhou	36,358	54	Kuala Lumpur	12,748	88	Baku	4,301	122	Suva	1,338	156	Guatemala City	2
21	Dusseldorf	36,003	55	Doha	11,892	89	Port Louis	4,136	123	Yerevan	1,312			
22	Manila	33,571	56	Amsterdam	11,865	90	Copenhagen	3,917	124	Santo Domingo	1,210			
23	Bucharest	33,013	57	Minsk	11,322	91	Abidjan *	3,773	125	Helsinki	1,021			* Post now closed
24	Kiev	31,724	58	Bahrain	11,156	92	Tbilisi	3,738	126	Maputo	931			
25	Shanghai	31,327	59	Geneva	10,949	93	Lima	3,713	127	Warsaw	904			
26	Los Angeles	30,392	60	Wellington	10,668	94	Tashkent	3,664	128	Buenos Aires	801			
27	Colombo	28,937	61	Tirana	10,397	95	Luanda	3,533	129	Valletta	713			
28	Harare	28,320	62	Muscat	10,296	96	Sana'a	3,524	130	Asmara	702			
29	Riyadh	28,261	63	Seoul	10,180	97	Rio de Janeiro	3,386	131	Santiago	692			
30	Paris	26,021	64	Beirut	9,762	98	Vienna	3,101	132	Tallinn	692			
31	Cairo	23,666	65	Madrid	9,679	99	Port of Spain	3,047	133	Rabat	646			
32	Ottawa	23,265	66	Almaty	9,329	100	Sarajevo	2,969	134	Caracas	544			
33	Sofia	22,561	67	Dar Es Salaam	9,179	101	Tel Aviv	2,857	135	Vilnius	430			
34	Kingston	22,541	68	Tunis	8,926	102	Quito	2,831	136	Reykjavik	402			

Global Summary – Total Applications Received 2004-05

Region	Settlement Applications			Non-Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Australia & South Pacific	6,045	5,764	9	46,337	45,778	339	52,382	51,542	348	0.7%	36	2	52,420
Central Europe & Former Soviet Union	5,781	5,062	515	298,197	270,474	25,754	303,978	275,536	26,269	8.6%	4,766	618	309,362
Equatorial Africa	12,292	9,548	4,316	390,884	215,949	157,116	403,176	225,497	161,432	40.0%	1,045	73	404,294
Far East	2,207	1,820	313	203,921	178,370	23,672	206,128	180,190	23,985	11.6%	1,725	158	208,011
Latin America	1,957	1,792	142	29,000	25,839	2,946	30,957	27,631	3,088	10.0%	5,084	962	37,003
Middle East	2,431	2,077	354	217,611	199,415	15,679	223,566	204,263	16,350	7.3%	2,924	84	223,050
Near East & Northern Africa	3,948	3,038	773	105,211	85,210	10,651	109,159	88,248	11,424	10.5%	1,469	197	110,825
North America	5,101	4,902	85	129,390	122,513	3,560	134,491	127,415	3,645	2.7%	0	635	135,126
South Asia	29,143	22,055	7,803	584,758	406,770	175,359	613,901	428,825	183,162	29.8%	461	242	614,604
South East Asia	6,497	5,642	946	129,513	112,442	11,338	136,010	118,084	12,284	9.0%	657	69	136,736
Southern Africa	5,833	5,282	582	78,007	62,087	15,676	83,840	67,369	16,258	19.4%	91	0	83,931
Southern Europe	2,506	1,614	471	72,911	62,312	3,644	75,417	63,926	4,115	5.5%	785	177	76,379
UKvisas, London *	0	0	0	795	795	0	795	795	0	0.0%	0	0	795
West Indies & Atlantic	2,176	1,228	1,027	28,588	18,637	10,259	30,764	19,865	11,286	36.7%	388	2,159	33,311
Western Europe	757	719	52	139,031	128,227	9,759	139,788	128,946	9,811	7.0%	427	151	140,366
Totals	86,674	70,543	17,388	2,454,154	1,934,818	465,752	2,544,352	2,008,132	483,457	19.0%	19,858	5,527	2,566,213

* Visas issued to diplomatic missions in London

Australia & S Pacific	Settlement Applications			Non – Settlement Applications			Total UK Applications			Refusal	C'wealth Received	Dept. Terr Received	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %			Total Received
Post	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	%	Received	Received	Received
Canberra	4,100	4,105	2	36,056	35,795	77	40,156	39,900	79	0.2%	5	0	40,161
Honiara	2	2	0	15	15	0	17	17	0	0.0%	0	0	17
Nuku'alofa	6	6	0	28	24	4	34	30	4	11.8%	0	0	34
Port Moresby	9	3	0	154	153	1	163	156	1	0.6%	0	0	163
Suva	63	61	4	1,275	1,092	109	1,338	1,153	113	8.4%	0	0	1,338
Vila	5	5	0	1	1	0	6	6	0	0.0%	0	0	6
Wellington	1,860	1,582	3	8,808	8,698	148	10,668	10,280	151	1.4%	31	2	10,701
Totals	6,045	5,764	9	46,337	45,778	339	52,382	51,542	348	0.7%	36	2	52,420
Equatorial Africa	Settlement Applications			Non – Settlement Applications			Total UK Applications			Refusal	C'wealth Received	Dept. Terr Received	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %			Total Received
Post	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	%	Received	Received	Received
Abidjan	100	67	23	3,673	1,824	794	3,773	1,891	817	21.7%	475	0	4,248
Abuja	445	341	79	60,291	37,487	21,418	60,736	37,828	21,497	35.4%	0	2	60,738
Accra	1,806	1,351	444	70,178	29,437	39,962	71,984	30,788	40,406	56.1%	0	42	72,026
Addis Ababa	3,327	2,814	1,413	4,916	3,729	783	8,243	6,543	2,196	26.6%	84	0	8,327
Antananarivo	12	12	0	330	312	18	342	324	18	5.3%	0	0	342
Banjul	543	420	87	7,278	4,465	2,469	7,821	4,885	2,556	32.7%	0	0	7,821
Dakar	40	30	8	2,245	1,392	524	2,285	1,422	532	23.3%	476	5	2,766
Dar Es Salaam	492	443	68	8,687	8,041	1,810	9,179	8,484	1,878	20.5%	0	0	9,179
Freetown	592	267	364	7,823	5,174	3,120	8,415	5,441	3,484	41.4%	0	0	8,415
Kampala	670	562	280	15,977	6,852	8,680	16,647	7,414	8,960	53.8%	0	5	16,652
Kigali	0	0	0	134	134	0	134	134	0	0.0%	4	0	138
Kinshasa	795	650	148	4,417	3,178	1,172	5,212	3,828	1,320	25.3%	6	0	5,218
Lagos	1,369	1,099	464	175,497	95,931	69,783	176,866	97,030	70,247	39.7%	0	19	176,885
Nairobi	1,540	1,066	832	20,441	11,999	3,886	21,981	13,065	4,718	21.5%	0	0	21,981
Port Louis	274	241	22	3,862	3,002	541	4,136	3,243	563	13.6%	0	0	4,136
Victoria	66	61	0	281	262	7	347	323	7	2.0%	0	0	347
Yaounde	221	124	84	4,854	2,730	2,149	5,075	2,854	2,233	44.0%	0	0	5,075
Totals	12,292	9,548	4,316	390,884	215,949	157,116	403,176	225,497	161,432	40.0%	1,045	73	404,294

C Europe & FSU	Settlement Applications			Non-Settlement Applications			Total UK Applications			Refusal	C'wealth Received	Dept. Terr Received	Grand Total Received	
	Post	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused				Percentage %
	Almaty	122	111	8	9,207	8,554	413	9,329	8,665	421	4.5%	277	18	9,624
	Ashgabat	6	6	0	2,347	2,252	95	2,353	2,258	95	4.0%	15	0	2,368
	Baku	61	54	4	4,240	4,009	196	4,301	4,063	200	4.7%	56	0	4,357
	Belgrade	174	163	11	14,845	14,267	578	15,019	14,430	589	3.9%	118	24	15,161
	Bratislava	1	1	0	18	83	9	19	84	9	47.4%	12	17	48
	Bucharest	370	349	22	32,643	27,846	4,725	33,013	28,195	4,747	14.4%	94	36	33,143
	Budapest	8	8	0	1,571	1,410	134	1,579	1,418	134	8.5%	452	30	2,061
	Chisinau	60	44	8	2,485	1,490	978	2,545	1,534	986	38.7%	0	0	2,545
	Ekaterinburg	116	103	5	7,210	6,762	222	7,326	6,865	227	3.1%	0	0	7,326
	Kiev	1,084	971	87	30,640	26,647	3,134	31,724	27,618	3,221	10.2%	52	52	31,828
	Minsk	96	96	3	11,226	10,636	568	11,322	10,732	571	5.0%	26	1	11,349
	Moscow	998	936	53	98,022	92,730	3,369	99,020	93,666	3,422	3.5%	329	223	99,572
	Prague	10	10	0	1,710	1,487	227	1,720	1,497	227	13.2%	1,115	49	2,884
	Riga	13	13	0	1,709	1,542	169	1,722	1,555	169	9.8%	342	4	2,068
	St Petersburg	202	194	6	14,698	14,311	273	14,900	14,505	279	1.9%	59	70	15,029
	Sarajevo	75	62	1	2,894	2,772	93	2,969	2,834	94	3.2%	34	12	3,015
	Skopje	249	152	126	6,361	4,319	2,101	6,610	4,471	2,227	33.7%	17	0	6,627
	Sofia	224	219	18	22,337	20,311	4,283	22,561	20,530	4,301	19.1%	181	40	22,782
	Tallinn	11	11	0	681	627	50	692	638	50	7.2%	85	3	780
	Tashkent	91	68	11	3,573	2,115	1,314	3,664	2,183	1,325	36.2%	51	1	3,716
	Tbilisi	50	53	3	3,688	3,086	536	3,738	3,139	539	14.4%	1	7	3,746
	Tirana	1,653	1,339	136	8,744	6,504	1,875	10,397	7,843	2,011	19.3%	1	0	10,398
	Vilnius	3	3	0	427	404	24	430	407	24	5.6%	49	0	479
	Warsaw	10	10	0	894	664	123	904	674	123	13.6%	1,112	0	2,016
	Yerevan	19	17	5	1,293	1,169	121	1,312	1,186	126	9.6%	4	1	1,317
	Zagreb	75	69	8	14,734	14,477	144	14,809	14,546	152	1.0%	284	30	15,123
	Totals	5,781	5,062	515	298,197	270,474	25,754	303,978	275,536	26,269	8.6%	4,766	618	309,362

Middle East	Settlement Applications			Non – Settlement Applications			Total UK Applications			Refusal Percentage	C'wealth Received	Dept. Terr Received	Grand Total Received
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused				
Abu Dhabi	107	96	15	22,124	19,912	2,072	22,231	20,008	2,087	9.4%	387	0	22,618
Bahrain	195	188	3	10,961	10,534	397	11,156	10,722	400	3.6%	223	0	11,379
Doha	19	15	4	11,873	11,610	205	11,892	11,625	209	1.8%	20	0	11,912
Dubai	256	244	7	36,996	34,990	2,006	37,252	35,234	2,013	5.4%	1,281	0	38,533
Jedda	374	347	7	18,876	17,832	563	19,250	18,179	570	3.0%	276	0	19,526
Kuwait	170	157	11	42,560	40,775	1,319	42,730	40,932	1,330	3.1%	135	14	42,879
Muscat	106	96	4	10,190	9,633	426	10,296	9,729	430	4.2%	375	0	10,671
Riyadh	115	113	6	28,146	26,973	1,029	28,261	27,086	1,035	3.7%	137	66	28,464
Sana'a	*	*	*	*	*	*	3,524	2,771	317	9.0%	76	0	3,600
Tehran	1,089	821	297	35,885	27,156	7,662	36,974	27,977	7,959	21.5%	14	4	36,992
Totals	2,431	2,077	354	217,611	199,415	15,679	223,566	204,263	16,350	7.3%	2,924	84	223,050
Far East	Settlement Applications			Non – Settlement Applications			Total UK Applications			Refusal Percentage	C'wealth Received	Dept. Terr Received	Grand Total Received
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused				
Beijing (Peking)	475	384	74	71,480	54,745	15,756	71,955	55,129	15,830	22.0%	614	10	72,579
Chongqing	4	2	2	286	247	30	290	249	32	11.0%	2	0	292
Guangzhou	755	536	194	35,603	31,702	3,695	36,358	32,238	3,889	10.7%	306	109	36,773
Pyongyang	0	0	0	65	65	0	65	65	0	0.0%	0	0	65
Seoul	96	90	5	10,084	9,544	397	10,180	9,634	402	3.9%	21	7	10,208
Shanghai	169	133	22	31,158	27,486	2,952	31,327	27,619	2,974	9.5%	266	0	31,593
Taipei	79	79	0	37,042	37,042	0	37,121	37,121	0	0.0%	115	15	37,251
Tokyo	601	575	11	16,848	16,751	268	17,449	17,326	279	1.6%	401	17	17,867
Ulaanbaatar	28	21	5	1,355	788	574	1,383	809	579	41.9%	0	0	1,383
Totals	2,207	1,820	313	203,921	178,370	23,672	206,128	180,190	23,985	11.6%	1,725	158	208,011

* Statistics unavailable

North America	Settlement Applications			Non – Settlement Applications			Total UK Applications			Refusal Percentage	C'wealth Received	Dept. Terr Received	Grand Total Received
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused				
Chicago	620	580	7	18,283	17,125	571	18,903	17,705	578	3.1%	0	82	18,985
Los Angeles	1,229	1,187	3	29,163	28,144	236	30,392	29,331	239	0.8%	0	97	30,489
New York	1,924	1,923	55	60,007	56,664	2,481	61,931	58,587	2,536	4.1%	0	428	62,359
Ottawa	1,328	1,212	20	21,937	20,580	272	23,265	21,792	292	1.3%	0	28	23,293
Totals	5,101	4,902	85	129,390	122,513	3,560	134,491	127,415	3,645	2.7%	0	635	135,126
Latin America	Settlement Applications			Non – Settlement Applications			Total UK Applications			Refusal Percentage	C'wealth Received	Dept. Terr Received	Grand Total Received
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused				
Bogota	453	349	113	13,723	11,506	2,036	14,176	11,855	2,149	15.2%	1,064	214	15,454
Brasilia	0	0	0	116	116	0	116	116	0	0.0%	44	0	160
Buenos Aires	98	99	2	703	692	23	801	791	25	3.1%	607	1	1,409
Caracas	88	86	2	456	411	45	544	497	47	8.6%	151	33	728
Guatemala City	2	2	0	0	0	0	2	2	0	0.0%	461	4	467
Havana	144	157	0	1,746	1,805	20	1,890	1,962	20	1.1%	1,119	552	3,561
La Paz	35	21	0	240	189	41	275	210	41	14.9%	47	14	336
Lima	148	138	7	3,565	3,299	262	3,713	3,437	269	7.2%	251	110	4,074
Mexico City	144	144	0	2,001	1,957	43	2,145	2,101	43	2.0%	540	1	2,686
Montevideo	10	10	0	44	44	0	54	54	0	0.0%	46	2	102
Panama City	25	25	0	307	301	6	332	326	6	1.8%	187	24	543
Quito	121	100	15	2,710	2,354	356	2,831	2,454	371	13.1%	172	7	3,010
Rio de Janeiro	589	561	3	2,797	2,573	113	3,386	3,134	116	3.4%	310	0	3,696
Santiago	100	100	0	592	592	1	692	692	1	0.1%	85	0	777
Totals	1,957	1,792	142	29,000	25,839	2,946	30,957	27,631	3,088	10.0%	5,084	962	37,003

N E & N. Africa	Settlement Applications			Non – Settlement Applications			Total UK Applications			Refusal	C'wealth Received	Dept. Terr Received	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %			Total Received
Post	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	%	Received	Received	Received
Algiers	65	93	0	7,697	7,592	147	7,762	7,685	147	1.9%	111	0	7,873
Amman	791	499	144	16,644	13,218	1,657	17,435	13,717	1,801	10.3%	110	0	17,545
Asmara	109	76	19	593	296	264	702	372	283	40.3%	3	0	705
Beirut	209	192	29	9,553	8,740	802	9,762	8,932	831	8.5%	41	11	9,814
Cairo	378	344	44	23,288	20,704	1,711	23,666	21,048	1,755	7.4%	372	0	24,038
Casablanca	511	293	148	5,826	5,159	840	6,337	5,452	988	15.6%	168	33	6,538
Damascus	352	291	45	6,277	800	526	6,629	1,091	571	8.6%	29	0	6,658
Jerusalem	31	30	1	1,928	1,659	155	1,959	1,689	156	8.0%	10	4	1,973
Khartoum	240	234	34	5,678	3,750	425	5,918	3,984	459	7.8%	99	0	6,017
Rabat	0	0	0	646	646	0	646	646	0	0.0%	124	136	906
Tel Aviv	241	242	0	2,616	2,446	64	2,857	2,688	64	2.2%	190	12	3,059
Tripoli	160	157	9	16,400	14,582	1,612	16,560	14,739	1,621	9.8%	1	1	16,562
Tunis	861	587	300	8,065	5,618	2,448	8,926	6,205	2,748	30.8%	211	0	9,137
Totals	3,948	3,038	773	105,211	85,210	10,651	109,159	88,248	11,424	10.5%	1,469	197	110,825
South Asia	Settlement Applications			Non – Settlement Applications			Total UK Applications			Refusal	C'wealth Received	Dept. Terr Received	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %			Total Received
Post	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	%	Received	Received	Received
Chennai (Madras)	740	634	155	81,667	68,041	13,557	82,407	68,675	13,712	16.6%	50	19	82,476
Colombo	1,721	1,395	347	27,216	18,741	7,122	28,937	20,136	7,469	25.8%	64	94	29,095
Dhaka	5,133	2,664	1,764	37,435	18,173	17,389	42,568	20,837	19,153	45.0%	0	0	42,568
Islamabad	11,985	9,254	3,281	157,249	82,192	73,359	169,234	91,446	76,640	45.3%	5	0	169,239
Karachi	1,017	1,062	207	20,288	10,443	4,796	21,305	11,505	5,003	23.5%	0	0	21,305
Kathmandu	1,737	963	83	5,356	3,401	1,910	7,093	4,364	1,993	28.1%	127	2	7,222
Kolkuta (Calcutta)	153	136	23	14,311	13,019	1,078	14,464	13,155	1,101	7.6%	0	3	14,467
Mumbai (Bombay)	3,255	3,072	811	128,527	106,773	24,917	131,782	109,845	25,728	19.5%	61	91	131,934
New Delhi	3,402	2,875	1,132	112,709	85,987	31,231	116,111	88,862	32,363	27.9%	154	33	116,298
Totals	29,143	22,055	7,803	584,758	406,770	175,359	613,901	428,825	183,162	29.8%	461	242	614,604

South East Asia	Settlement Applications			Non – Settlement Applications			Total UK Applications			Refusal	C'wealth Received	Dept. Terr Received	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %			Total Received
Post	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	%	Received	Received	Received
Bandar S B	53	53	0	1,610	1,518	92	1,663	1,571	92	5.5%	0	0	1,663
Bangkok	3,036	2,648	383	40,475	37,290	2,203	43,511	39,938	2,586	5.9%	143	0	43,654
Hanoi	212	148	40	5,518	4,993	472	5,730	5,141	512	8.9%	53	0	5,783
Hong Kong	660	584	76	13,298	12,467	823	13,958	13,051	899	6.4%	74	4	14,036
Jakarta	208	175	21	14,790	13,453	974	14,998	13,628	995	6.6%	156	0	15,154
Kuala Lumpur	585	545	31	12,163	9,269	1,234	12,748	9,814	1,265	9.9%	0	0	12,748
Manila	1,441	1,203	382	32,130	24,908	4,752	33,571	26,111	5,134	15.3%	72	34	33,677
Phnom Penh	29	35	0	310	223	15	339	258	15	4.4%	1	0	340
Rangoon	35	30	6	1,574	1,276	268	1,609	1,306	274	17.0%	158	19	1,786
Singapore	238	221	7	7,645	7,045	505	7,883	7,266	512	6.5%	0	12	7,895
Totals	6,497	5,642	946	129,513	112,442	11,338	136,010	118,084	12,284	9.0%	657	69	136,736
Southern Africa	Settlement Applications			Non – Settlement Applications			Total UK Applications			Refusal	C'wealth Received	Dept. Terr Received	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %			Total Received
Post	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	%	Received	Received	Received
Gaborone	55	50	1	2,298	1,798	474	2,353	1,848	475	20.2%	0	0	2,353
Harare	3,277	2,845	432	25,043	16,045	8,998	28,320	18,890	9,430	33.3%	0	0	28,320
Lilongwe	127	105	6	1,638	1,233	355	1,765	1,338	361	20.5%	20	0	1,785
Luanda	51	40	17	3,482	2,963	273	3,533	3,003	290	8.2%	71	0	3,604
Lusaka	215	197	21	5,461	4,891	437	5,676	5,088	458	8.1%	0	0	5,676
Maputo	33	33	2	898	833	49	931	866	51	5.5%	0	0	931
Mbabane	4	4	0	347	246	86	351	250	86	24.5%	0	0	351
Pretoria	2,043	1,977	103	36,976	32,631	4,535	39,019	34,608	4,638	11.9%	0	0	39,019
Windhoek	28	31	0	1,864	1,447	469	1,892	1,478	469	24.8%	0	0	1,892
Totals	5,833	5,282	582	78,007	62,087	15,676	83,840	67,369	16,258	19.4%	91	0	83,931

Southern Europe	Settlement Applications			Non – Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Ankara	1,010	592	91	15,924	15,256	232	16,934	15,848	323	1.9%	21	18	16,973
Athens	36	34	2	1,441	1,209	188	1,477	1,243	190	12.9%	84	3	1,564
Istanbul	1,161	711	362	36,983	30,432	1,146	38,144	31,143	1,508	4.0%	36	18	38,198
Lisbon	22	21	0	2,578	2,432	93	2,600	2,453	93	3.6%	639	18	3,257
Madrid	107	99	2	9,572	8,524	860	9,679	8,623	862	8.9%	5	114	9,798
Nicosia	112	99	13	5,758	3,894	1,046	5,870	3,993	1,059	18.0%	0	4	5,874
Valetta	58	58	1	655	565	79	713	623	80	11.2%	0	2	715
Totals	2,506	1,614	471	72,911	62,312	3,644	75,417	63,926	4,115	5.5%	785	177	76,379
W Indies & Atlantic	Settlement Applications			Non – Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Bridgetown	290	275	8	1,569	1,551	45	1,859	1,826	53	2.9%	6	45	1,910
Georgetown	117	80	23	1,990	1,700	284	2,107	1,780	307	14.6%	0	943	3,050
Kingston	1,466	552	988	21,075	11,463	9,832	22,541	12,015	10,820	48.0%	22	645	23,208
Port of Spain	242	250	6	2,805	2,812	1	3,047	3,062	7	0.2%	114	16	3,177
Santo Domingo	61	71	2	1,149	1,111	97	1,210	1,182	99	8.2%	246	510	1,966
Totals	2,176	1,228	1,027	28,588	18,637	10,259	30,764	19,865	11,286	36.7%	388	2,159	33,311

Western Europe	Settlement Applications			Non – Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Amsterdam	72	66	8	11,793	9,772	1,332	11,865	9,838	1,340	11.3%	73	0	11,938
Berlin	0	0	0	360	354	0	360	354	0	0.0%	0	0	360
Berne	0	0	0	52	52	0	52	52	0	0.0%	0	0	52
Brussels	51	54	0	6,589	6,359	95	6,640	6,413	95	1.4%	7	5	6,652
Copenhagen	29	33	3	3,888	3,369	485	3,917	3,402	488	12.5%	0	1	3,918
Dublin	124	117	11	13,077	11,440	1,053	13,201	11,557	1,064	8.1%	0	1	13,202
Dusseldorf	188	171	12	35,815	32,581	2,319	36,003	32,752	2,331	6.5%	58	31	36,092
Geneva	46	44	1	10,903	10,484	280	10,949	10,528	281	2.6%	49	25	11,023
Helsinki	9	9	1	1,012	956	30	1,021	965	31	3.0%	2	1	1,024
Luxembourg	6	6	0	328	331	0	334	337	0	0.0%	0	0	334
Oslo	14	14	1	4,496	4,057	199	4,510	4,071	200	4.4%	150	0	4,660
Paris	96	95	6	25,925	26,941	1,219	26,021	27,036	1,225	4.7%	37	34	26,092
Reykjavik	0	0	0	402	398	2	402	398	2	0.5%	0	0	402
Rome	79	65	4	16,039	13,613	2,125	16,118	13,678	2,129	13.2%	29	14	16,161
Stockholm	34	35	4	5,260	4,768	318	5,294	4,803	322	6.1%	4	9	5,307
Vienna	9	10	1	3,092	2,752	302	3,101	2,762	303	9.8%	18	30	3,149
Totals	757	719	52	139,031	128,227	9,759	139,788	128,946	9,811	7.0%	427	151	140,366

Global Summary - Settlement Applications

Region	Received	Issued	Refused	Refusa Percentage	% of refusal appealed
Australia & South Pacific	6,045	5,764	9	0.1%	33.3%
Central Europe & Former Soviet Union	5,781	5,062	515	8.9%	55.3%
Equatorial Africa	12,292	9,548	4,316	35.1%	60.8%
Far East	2,207	1,820	313	14.2%	40.3%
Latin America	1,957	1,792	142	7.3%	52.8%
Middle East	2,431	2,077	354	14.6%	64.7%
Near East & Northern Africa	3,948	3,038	773	19.6%	68.8%
North America	5,101	4,902	85	1.7%	23.5%
South Asia	29,143	22,055	7,803	26.8%	74.0%
South East Asia	6,497	5,642	946	14.6%	71.5%
Southern Africa	5,833	5,282	582	10.0%	38.0%
Southern Europe	2,506	1,614	471	18.8%	93.4%
UKvisas, London	0	0	0		
West Indies & Atlantic	2,176	1,228	1,027	47.2%	74.6%
Western Europe	757	719	52	6.9%	48.1%
Totals	86,674	70,543	17,388	20.1%	

Australia & S Pacific

Post	Received	Issued	Refused	Refusal Percentage	Appeals Recd	% of refusal appealed	% of appeals despatched within 3 mth
Canberra	4,100	4,105	2	0.0%	1	50.0%	100.0%
Honiara	2	2	0	0.0%	0		
Nuku'alofa	6	6	0	0.0%	0		
Port Moresby	9	3	0	0.0%	0		
Suva	63	61	4	6.3%	0	0.0%	
Vila	5	5	0	0.0%	0		
Wellington	1,860	1,582	3	0.2%	2	66.7%	100.0%
Totals	6,045	5,764	9	0.1%	3	33.3%	

Equatorial Africa

Post	Received	Issued	Refused	Refusal Percentage	Appeals Recd	% of refusal appealed	% of appeals despatched within 3 mth
Abidjan	100	67	23	23.0%	0	0.0%	
Abuja	445	341	79	17.8%	59	74.7%	83.1%
Accra	1,806	1,351	444	24.6%	384	86.5%	82.6%
Addis Ababa	3,327	2,814	1,413	42.5%	988	69.9%	80.2%
Antananarivo	12	12	0	0.0%	0		
Banjul	543	420	87	16.0%	44	50.6%	100.0%
Dakar	40	30	8	20.0%	3	37.5%	33.3%
Dar Es Salaam	492	443	68	13.8%	45	66.2%	100.0%
Freetown	592	267	364	61.5%	165	45.3%	89.7%
Kampala	670	562	280	41.8%	192	68.6%	100.0%
Kigali	0	0	0		0		
Kinshasa	795	650	148	18.6%	52	35.1%	100.0%
Lagos	1,369	1,099	464	33.9%	314	67.7%	28.0%
Nairobi	1,540	1,066	832	54.0%	293	35.2%	95.9%
Port Louis	274	241	22	8.0%	13	59.1%	100.0%
Victoria	66	61	0	0.0%	0		
Yaounde	221	124	84	38.0%	71	84.5%	100.0%
Totals	12,292	9,548	4,316	35.1%	2,623	60.8%	

C Europe & FSU

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appealed	% of appeals despatched within 3 mth
Almaty	122	111	8	6.6%	3	37.5%	100.0%
Ashgabat	6	6	0	0.0%	0		
Baku	61	54	4	6.6%	1	25.0%	100.0%
Belgrade	174	163	11	6.3%	12	109.1%	100.0%
Bratislava	1	1	0	0.0%	0		
Bucharest	370	349	22	5.9%	18	81.8%	100.0%
Budapest	8	8	0	0.0%	0		
Chisinau	60	44	8	13.3%	4	50.0%	*
Ekaterinburg	116	103	5	4.3%	6	120.0%	100.0%
Kiev	1,084	971	87	8.0%	34	39.1%	88.2%
Minsk	96	96	3	3.1%	3	100.0%	100.0%
Moscow	998	936	53	5.3%	14	26.4%	100.0%
Prague	10	10	0	0.0%	0		
Riga	13	13	0	0.0%	0		
St Petersburg	202	194	6	3.0%	0	0.0%	
Sarajevo	75	62	1	1.3%	1	100.0%	100.0%
Skopje	249	152	126	50.6%	115	91.3%	68.7%
Sofia	224	219	18	8.0%	6	33.3%	100.0%
Tallinn	11	11	0	0.0%	0		
Tashkent	91	68	11	12.1%	1	9.1%	100.0%
Tbilisi	50	53	3	6.0%	1	33.3%	100.0%
Tirana	1,653	1,339	136	8.2%	59	43.4%	89.8%
Vilnius	3	3	0	0.0%	0		
Warsaw	10	10	0	0.0%	0		
Yerevan	19	17	5	26.3%	3	60.0%	100.0%
Zagreb	75	69	8	10.7%	4	50.0%	100.0%
Totals	5,781	5,062	515	8.9%	285	55.3%	

* Statistics unavailable

North America

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appealed	% of appeals despatched within 3 mth
Chicago	620	580	7	1.1%	1	14.3%	100.0%
Los Angeles	1,229	1,187	3	0.2%	2	66.7%	100.0%
New York	1,924	1,923	55	2.9%	16	29.1%	100.0%
Ottawa	1,328	1,212	20	1.5%	1	5.0%	100.0%
Totals	5,101	4,902	85	1.7%	20	23.5%	

Latin America

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appealed	% of appeals despatched within 3 mth
Bogota	453	349	113	24.9%	71	62.8%	28%
Brasilia	0	0	0		0		
Buenos Aires	98	99	2	2.0%	1	50.0%	100%
Caracas	88	86	2	2.3%	2	100.0%	100%
Guatemala City	2	2	0	0.0%	0		
Havana	144	157	0	0.0%	0		
La Paz	35	21	0	0.0%	0		
Lima	148	138	7	4.7%	0	0.0%	
Mexico City	144	144	0	0.0%	0		
Montevideo	10	10	0	0.0%	0		
Panama City	25	25	0	0.0%	0		
Quito	121	100	15	12.4%	1	6.7%	100%
Rio de Janeiro	589	561	3	0.5%	0	0.0%	
Santiago	100	100	0	0.0%	0		
Totals	1,957	1,792	142	7.3%	75	52.8%	

Middle East				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appealed	despatched
				%			within 3 mth
Abu Dhabi	107	96	15	14.0%	10	66.7%	80.0%
Bahrain	195	188	3	1.5%	3	100.0%	100.0%
Doha	19	15	4	21.1%	1	25.0%	100.0%
Dubai	256	244	7	2.7%	5	71.4%	100.0%
Jedda	374	347	7	1.9%	1	14.3%	100.0%
Kuwait	170	157	11	6.5%	6	54.5%	83.3%
Muscat	106	96	4	3.8%	1	25.0%	100.0%
Riyadh	115	113	6	5.2%	3	50.0%	100.0%
Sana'a	*	*	*		*		*
Tehran	1,089	821	297	27.3%	199	67.0%	99.0%
Totals	2,431	2,077	354	14.6%	229	64.7%	
Far East				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appealed	despatched
				%			within 3 mth
Beijing (Peking)	475	384	74	15.6%	25	33.8%	96.0%
Chongqing	4	2	2	50.0%	0	0.0%	
*Guangzhou	755	536	194	25.7%	73	37.6%	100.0%
Pyongyang	0	0	0		0		
Seoul	96	90	5	5.2%	2	40.0%	100.0%
Shanghai	169	133	22	13.0%	22	100.0%	100.0%
Taipei	79	79	0	0.0%	0		
Tokyo	601	575	11	1.8%	1	9.1%	100.0%
Ulaanbaatar	28	21	5	17.9%	3	60.0%	100.0%
Totals	2,207	1,820	313	14.2%	126	40.3%	

* Statistics unavailable

N E & N. Africa

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appealed	% of appeals despatched within 3 mth
Algiers	65	93	0	0.0%	2		100.0%
Amman	791	499	144	18.2%	49	34.0%	100.0%
Asmara	109	76	19	17.4%	17	89.5%	70.6%
Beirut	209	192	29	13.9%	28	96.6%	100.0%
Cairo	378	344	44	11.6%	25	56.8%	96.0%
Casablanca	511	293	148	29.0%	108	73.0%	79.6%
Damascus	352	291	45	12.8%	28	62.2%	42.9%
Jerusalem	31	30	1	3.2%	1	100.0%	100.0%
Khartoum	240	234	34	14.2%	22	64.7%	100.0%
Rabat	0	0	0		0		
Tel Aviv	241	242	0	0.0%	0		
Tripoli	160	157	9	5.6%	5	55.6%	100.0%
Tunis	861	587	300	34.8%	247	82.3%	100.0%
Totals	3,948	3,038	773	19.6%	532	68.8%	

South Asia

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appealed	% of appeals despatched within 3 mth
Chennai (Madras)	740	634	155	20.9%	49	31.6%	87.8%
Colombo	1,721	1,395	347	20.2%	166	47.8%	100.0%
Dhaka	5,133	2,664	1,764	34.4%	1,535	87.0%	54.4%
Islamabad	11,985	9,254	3,281	27.4%	2,204	67.2%	65.0%
Karachi	1,017	1,062	207	20.4%	200	96.6%	100.0%
Kathmandu	1,737	963	83	4.8%	36	43.4%	100.0%
Kolkata (Calcutta)	153	136	23	15.0%	12	52.2%	100.0%
Mumbai (Bombay)	3,255	3,072	811	24.9%	763	94.1%	91.9%
New Delhi	3,402	2,875	1,132	33.3%	813	71.8%	0.6%
Totals	29,143	22,055	7,803	26.8%	5,778	74.0%	

South East Asia

Post	Received	Issued	Refused	%		within 3 mth	
Bandar S B	53	53	0	0.0%	0		
Bangkok	3,036	2,648	383	12.6%	196	51.2%	91.3%
Hanoi	212	148	40	18.9%	23	57.5%	73.9%
Hong Kong	660	584	76	11.5%	73	96.1%	100.0%
Jakarta	208	175	21	10.1%	22	104.8%	100.0%
Kuala Lumpur	585	545	31	5.3%	24	77.4%	100.0%
Manila	1,441	1,203	382	26.5%	328	85.9%	100.0%
Phnom Penh	29	35	0	0.0%	1		100.0%
Rangoon	35	30	6	17.1%	5	83.3%	40.0%
Singapore	238	221	7	2.9%	4	57.1%	100.0%
Totals	6,497	5,642	946	14.6%	676	71.5%	

Southern Africa

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appealed	% of appeals despatched within 3 mth
Gaborone	55	50	1	1.8%	1	100.0%	100.0%
Harare	3,277	2,845	432	13.2%	146	33.8%	100.0%
Lilongwe	127	105	6	4.7%	0	0.0%	
Luanda	51	40	17	33.3%	5	29.4%	*
Lusaka	215	197	21	9.8%	14	66.7%	100.0%
Maputo	33	33	2	6.1%	1	50.0%	100.0%
Mbabane	4	4	0	0.0%	0		
Pretoria	2,043	1,977	103	5.0%	54	52.4%	96.3%
Windhoek	28	31	0	0.0%	0		
Totals	5,833	5,282	582	10.0%	221	38.0%	

* Statistics unavailable

Southern Europe

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appealed	% of appeals despatched within 3 mth
Ankara	1,010	592	91	9.0%	112	123.1%	100.0%
Athens	36	34	2	5.6%	0	0.0%	
Istanbul	1,161	711	362	31.2%	316	87.3%	27.2%
Lisbon	22	21	0	0.0%	0		
Madrid	107	99	2	1.9%	1	50.0%	100.0%
Nicosia	112	99	13	11.6%	11	84.6%	100.0%
Valletta	58	58	1	1.7%	0	0.0%	
Totals	2,506	1,614	471	18.8%	440	93.4%	

W Indies & Atlantic

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appealed	% of appeals despatched within 3 mth
Bridgetown	290	275	8	2.8%	4	50.0%	100.0%
Georgetown	117	80	23	19.7%	10	43.5%	60.0%
Kingston	1,466	552	988	67.4%	748	75.7%	100.0%
Port of Spain	242	250	6	2.5%	3	50.0%	66.7%
Santo Domingo	61	71	2	3.3%	1	50.0%	100.0%
Totals	2,176	1,228	1,027	47.2%	766	74.6%	

Western Europe

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appealed	% of appeals despatched within 3 mth
Amsterdam	72	66	8	11.1%	5	62.5%	100.0%
Berlin	0	0	0		0		
Berne	0	0	0		0		
Brussels	51	54	0	0.0%	0		
Copenhagen	29	33	3	10.3%	1	33.3%	100.0%
Dublin	124	117	11	8.9%	7	63.6%	*
Dusseldorf	188	171	12	6.4%	4	33.3%	100.0%
Geneva	46	44	1	2.2%	0	0.0%	
Helsinki	9	9	1	11.1%	1	100.0%	100.0%
Luxembourg	6	6	0	0.0%	0		
Oslo	14	14	1	7.1%	0	0.0%	
Paris	96	95	6	6.3%	3	50.0%	100.0%
Reykjavik	0	0	0		0		
Rome	79	65	4	5.1%	2	50.0%	100.0%
Stockholm	34	35	4	11.8%	1	25.0%	100.0%
Vienna	9	10	1	11.1%	1	100.0%	100.0%
Totals	757	719	52	6.9%	25	48.1%	

* No reliable figure

Global Summary - Non-Settlement Applications

Region	Received	Issued	Refused	Refusal Percentage %	% of refusal appealed
Australia & South Pacific	46,337	45,778	339	0.7%	0.3%
Central Europe & Former Soviet Union	298,197	270,474	25,754	8.6%	6.5%
Equatorial Africa	390,884	215,949	157,116	40.2%	5.9%
Far East	203,921	178,370	23,672	11.6%	7.9%
Latin America	29,000	25,839	2,946	10.2%	3.9%
Middle East	217,611	199,415	15,679	7.2%	3.0%
Near East & Northern Africa	105,211	85,210	10,651	10.1%	2.7%
North America	129,390	122,513	3,560	2.8%	1.8%
South Asia	584,758	406,770	175,359	30.0%	10.0%
South East Asia	129,513	112,442	11,338	8.8%	11.4%
Southern Africa	78,007	62,087	15,676	20.1%	12.1%
Southern Europe	72,911	62,312	3,644	5.0%	4.0%
UKvisas, London *	795	795	0	0.0%	
West Indies & Atlantic	28,588	18,637	10,259	35.9%	3.6%
Western Europe	139,031	128,227	9,759	7.0%	2.0%
Totals	2,454,154	1,934,818	465,752	19.0%	

* Visas issued to diplomatic missions in London

Australia & S Pacific

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appealed	% of appeals despatched within 1 mth
Canberra	36,056	35,795	77	0.2%	0	0.0%	
Honiara	15	15	0	0.0%	0		
Nuku'alofa	28	24	4	14.3%	1	25.0%	100.0%
Port Moresby	154	153	1	0.6%	0	0.0%	
Suva	1,275	1,092	109	8.5%	0	0.0%	
Vila	1	1	0	0.0%	0		
Wellington	8,808	8,698	148	1.7%	0	0.0%	
Totals	46,337	45,778	339	0.7%	1	0.3%	

Equatorial Africa

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appealed	% of appeals despatched within 1 mth
Abidjan	3,673	1,824	794	21.6%	0	0.0%	
Abuja	60,291	37,487	21,418	35.5%	571	2.7%	77.9%
Accra	70,178	29,437	39,962	56.9%	5,238	13.1%	69.2%
Addis Ababa	4,916	3,729	783	15.9%	11	1.4%	27.3%
Antananarivo	330	312	18	5.5%	0	0.0%	
Banjul	7,278	4,465	2,469	33.9%	113	4.6%	95.6%
Dakar	2,245	1,392	524	23.3%	20	3.8%	85.0%
Dar Es Salaam	8,687	8,041	1,810	20.8%	118	6.5%	100.0%
Freetown	7,823	5,174	3,120	39.9%	127	4.1%	87.4%
Kampala	15,977	6,852	8,680	54.3%	358	4.1%	100.0%
Kigali	134	134	0	0.0%	0		
Kinshasa	4,417	3,178	1,172	26.5%	0	0.0%	
Lagos	175,497	95,931	69,783	39.8%	2,415	3.5%	17.2%
Nairobi	20,441	11,999	3,886	19.0%	0	0.0%	
Port Louis	3,862	3,002	541	14.0%	89	16.5%	74.2%
Victoria	281	262	7	2.5%	1	14.3%	100.0%
Yaounde	4,854	2,730	2,149	44.3%	231	10.7%	100.0%
Totals	390,884	215,949	157,116	40.2%	9,292	5.9%	

C Europe & FSU

Post	Received	Issued	Refused	Refusal	Appeals	% of refusal	% of appeals
				Percentage	Recd	appealed	despatched
				%			within 1 mth
Almaty	9,207	8,554	413	4.5%	27	6.5%	100.0%
Ashgabat	2,347	2,252	95	4.0%	1	1.1%	100.0%
Baku	4,240	4,009	196	4.6%	6	3.1%	100.0%
Belgrade	14,845	14,267	578	3.9%	17	2.9%	35.3%
Bratislava	18	83	9	50.0%	0	0.0%	
Bucharest	32,643	27,846	4,725	14.5%	193	4.1%	100.0%
Budapest	1,571	1,410	134	8.5%	9	6.7%	55.6%
Chisinau	2,485	1,490	978	39.4%	21	2.1%	*
Ekaterinburg	7,210	6,762	222	3.1%	5	2.3%	100.0%
Kiev	30,640	26,647	3,134	10.2%	198	6.3%	100.0%
Minsk	11,226	10,636	568	5.1%	7	1.2%	85.7%
Moscow	98,022	92,730	3,369	3.4%	26	0.8%	100.0%
Prague	1,710	1,487	227	13.3%	1	0.4%	100.0%
Riga	1,709	1,542	169	9.9%	2	1.2%	100.0%
St Petersburg	14,698	14,311	273	1.9%	16	5.9%	100.0%
Sarajevo	2,894	2,772	93	3.2%	4	4.3%	100.0%
Skopje	6,361	4,319	2,101	33.0%	311	14.8%	100.0%
Sofia	22,337	20,311	4,283	19.2%	745	17.4%	99.9%
Tallinn	681	627	50	7.3%	11	22.0%	100.0%
Tashkent	3,573	2,115	1,314	36.8%	8	0.6%	100.0%
Tbilisi	3,688	3,086	536	14.5%	4	0.7%	100.0%
Tirana	8,744	6,504	1,875	21.4%	42	2.2%	88.1%
Vilnius	427	404	24	5.6%	2	8.3%	100.0%
Warsaw	894	664	123	13.8%	1	0.8%	100.0%
Yerevan	1,293	1,169	121	9.4%	7	5.8%	100.0%
Zagreb	14,734	14,477	144	1.0%	4	2.8%	100.0%
Totals	298,197	270,474	25,754	8.6%	1,668	6.5%	

* Statistics unavailable

North America				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appealed	despatched
				%			within 1 mth
Chicago	18,283	17,125	571	3.1%	7	1.2%	100.0%
Los Angeles	29,163	28,144	236	0.8%	17	7.2%	100.0%
New York	60,007	56,664	2,481	4.1%	34	1.4%	100.0%
Ottawa	21,937	20,580	272	1.2%	7	2.6%	100.0%
Totals	129,390	122,513	3,560	2.8%	65	1.8%	

Latin America				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appealed	despatched
				%			within 1 mth
Bogota	13,723	11,506	2,036	14.8%	97	4.8%	36.1%
Brasilia	116	116	0	0.0%	0		
Buenos Aires	703	692	23	3.3%	2	8.7%	100.0%
Caracas	456	411	45	9.9%	6	13.3%	83.3%
Guatemala City	0	0	0		0		
Havana	1,746	1,805	20	1.1%	1	5.0%	100.0%
La Paz	240	189	41	17.1%	0	0.0%	
Lima	3,565	3,299	262	7.3%	2	0.8%	100.0%
Mexico City	2,001	1,957	43	2.1%	0	0.0%	
Montevideo	44	44	0	0.0%	0		
Panama City	307	301	6	2.0%	0	0.0%	
Quito	2,710	2,354	356	13.1%	4	1.1%	50.0%
Rio de Janeiro	2,797	2,573	113	4.0%	4	3.5%	100.0%
Santiago	592	592	1	0.2%	0	0.0%	
Totals	29,000	25,839	2,946	10.2%	116	3.9%	

Middle East				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appealed	despatched
				%			within 1 mth
Abu Dhabi	22,124	19,912	2,072	9.4%	21	1.0%	95.2%
Bahrain	10,961	10,534	397	3.6%	17	4.3%	100.0%
Doha	11,873	11,610	205	1.7%	7	3.4%	100.0%
Dubai	36,996	34,990	2,006	5.4%	93	4.6%	100.0%
Jedda	18,876	17,832	563	3.0%	5	0.9%	100.0%
Kuwait	42,560	40,775	1,319	3.1%	28	2.1%	67.9%
Muscat	10,190	9,633	426	4.2%	23	5.4%	100.0%
Riyadh	28,146	26,973	1,029	3.7%	14	1.4%	100.0%
Sana'a	*	*	*		*		*
Tehran	35,885	27,156	7,662	21.4%	268	3.5%	82.8%
Totals	217,611	199,415	15,679	7.2%	476	3.0%	
Far East				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appealed	despatched
				%			within 1 mth
Beijing (Peking)	71,480	54,745	15,756	22.0%	674	4.3%	93.3%
Chongqing	286	247	30	10.5%	0	0.0%	
Guangzhou	35,603	31,702	3,695	10.4%	228	6.2%	72.4%
Pyongyang	65	65	0	0.0%	0		
Seoul	10,084	9,544	397	3.9%	14	3.5%	100.0%
Shanghai	31,158	27,486	2,952	9.5%	930	31.5%	99.9%
Taipei	37,042	37,042	0	0.0%	0		
Tokyo	16,848	16,751	268	1.6%	14	5.2%	100.0%
Ulaanbaatar	1,355	788	574	42.4%	12	2.1%	100.0%
Totals	203,921	178,370	23,672	11.6%	1872	7.9%	

* Statistics unavailable

N E & N. Africa				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appealed	despatched
				%			within 1 mth
Algiers	7,697	7,592	147	1.9%	9	6.1%	100.0%
Amman	16,644	13,218	1,657	10.0%	18	1.1%	100.0%
Asmara	593	296	264	44.5%	9	3.4%	33.3%
Beirut	9,553	8,740	802	8.4%	17	2.1%	100.0%
Cairo	23,288	20,704	1,711	7.3%	24	1.4%	100.0%
Casablanca	5,826	5,159	840	14.4%	53	6.3%	75.5%
Damascus	6,277	800	526	8.4%	5	1.0%	* No reliable figure
Jerusalem	1,928	1,659	155	8.0%	9	5.8%	100.0%
Khartoum	5,678	3,750	425	7.5%	17	4.0%	100.0%
Rabat	646	646	0	0.0%	0		
Tel Aviv	2,616	2,446	64	2.4%	5	7.8%	100.0%
Tripoli	16,400	14,582	1,612	9.8%	51	3.2%	96.1%
Tunis	8,065	5,618	2,448	30.4%	73	3.0%	94.5%
Totals	105,211	85,210	10,651	10.1%	290	2.7%	
South Asia				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appealed	despatched
				%			within 1 mth
Chennai (Madras)	81,667	68,041	13,557	16.6%	352	2.6%	95.2%
Colombo	27,216	18,741	7,122	26.2%	946	13.3%	100.0%
Dhaka	37,435	18,173	17,389	46.5%	5856	33.7%	23.2%
Islamabad	157,249	82,192	73,359	46.7%	5894	8.0%	0.0%
Karachi	20,288	10,443	4,796	23.6%	421	8.8%	68.4%
Kathmandu	5,356	3,401	1,910	35.7%	216	11.3%	42.1%
Kolkata (Calcutta)	14,311	13,019	1,078	7.5%	66	6.1%	63.6%
Mumbai (Bombay)	128,527	106,773	24,917	19.4%	1766	7.1%	85.5%
New Delhi	112,709	85,987	31,231	27.7%	2046	6.6%	27.0%
Totals	584,758	406,770	175,359	30.0%	17,563	10.0%	

South East Asia				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appealed	despatched
				%			within 1 mth
Bandar S B	1,610	1,518	92	5.7%	3	3.3%	0.0%
Bangkok	40,475	37,290	2,203	5.4%	122	5.5%	60.7%
Hanoi	5,518	4,993	472	8.6%	10	2.1%	60.0%
Hong Kong	13,298	12,467	823	6.2%	0	0.0%	
Jakarta	14,790	13,453	974	6.6%	29	3.0%	100.0%
Kuala Lumpur	12,163	9,269	1,234	10.1%	214	17.3%	94.9%
Manila	32,130	24,908	4,752	14.8%	882	18.6%	100.0%
Phnom Penh	310	223	15	4.8%	0	0.0%	
Rangoon	1,574	1,276	268	17.0%	20	7.5%	30.0%
Singapore	7,645	7,045	505	6.6%	17	3.4%	100.0%
Totals	129,513	112,442	11,338	8.8%	1297	11.4%	
Southern Africa				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appealed	despatched
				%			within 1 mth
Gaborone	2,298	1,798	474	20.6%	52	11.0%	94.2%
Harare	25,043	16,045	8,998	35.9%	1143	12.7%	100.0%
Lilongwe	1,638	1,233	355	21.7%	22	6.2%	100.0%
Luanda	3,482	2,963	273	7.8%	4	1.5%	*
Lusaka	5,461	4,891	437	8.0%	48	11.0%	100.0%
Maputo	898	833	49	5.5%	11	22.4%	100.0%
Mbabane	347	246	86	24.8%	0	0.0%	
Pretoria	36,976	32,631	4,535	12.3%	573	12.6%	66.0%
Windhoek	1,864	1,447	469	25.2%	46	9.8%	100.0%
Totals	78,007	62,087	15,676	20.1%	1899	12.1%	

* Statistics unavailable

Southern Europe				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appealed	despatched
				%			within 1 mth
Ankara	15,924	15,256	232	1.5%	19	8.2%	100.0%
Athens	1,441	1,209	188	13.0%	4	2.1%	100.0%
Istanbul	36,983	30,432	1,146	3.1%	66	5.8%	*
Lisbon	2,578	2,432	93	3.6%	0	0.0%	
Madrid	9,572	8,524	860	9.0%	12	1.4%	100.0%
Nicosia	5,758	3,894	1,046	18.2%	46	4.4%	100.0%
Valetta	655	565	79	12.1%	0	0.0%	
Totals	72,911	62,312	3,644	5.0%	147	4.0%	

W Indies & Atlantic				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appealed	despatched
				%			within 1 mth
Bridgetown	1,569	1,551	45	2.9%	6	13.3%	100.0%
Georgetown	1,990	1,700	284	14.3%	20	7.0%	70.0%
Kingston	21,075	11,463	9,832	46.7%	322	3.3%	83.2%
Port of Spain	2,805	2,812	1	0.0%	19	1900.0%	84.2%
Santo Domingo	1,149	1,111	97	8.4%	2	2.1%	100.0%
Totals	28,588	18,637	10,259	35.9%	369	3.6%	

* No reliable figure

Western Europe Post	Received	Issued	Refused	Refusal	Appeals	% of refusal	% of appeals
				Percentage	Recd	appealed	despatched
				%			within 1 mth
Amsterdam	11,793	9,772	1,332	11.3%	27	2.0%	100.0%
Berlin	360	354	0	0.0%	0		
Berne	52	52	0	0.0%	0		
Brussels	6,589	6,359	95	1.4%	0	0.0%	
Copenhagen	3,888	3,369	485	12.5%	11	2.3%	100.0%
Dublin	13,077	11,440	1,053	8.1%	31	2.9%	*
Dusseldorf	35,815	32,581	2,319	6.5%	42	1.8%	100.0%
Geneva	10,903	10,484	280	2.6%	8	2.9%	100.0%
Helsinki	1,012	956	30	3.0%	0	0.0%	
Luxembourg	328	331	0	0.0%	0		
Oslo	4,496	4,057	199	4.4%	1	0.5%	100.0%
Paris	25,925	26,941	1,219	4.7%	16	1.3%	100.0%
Reykjavik	402	398	2	0.5%	0	0.0%	
Rome	16,039	13,613	2,125	13.2%	17	0.8%	82.4%
Stockholm	5,260	4,768	318	6.0%	22	6.9%	100.0%
Vienna	3,092	2,752	302	9.8%	25	8.3%	100.0%
Totals	139,031	128,227	9,759	7.0%	200	2.0%	

* No reliable figure

Global Summary - Visitor, Family Visit, Work Permit

Region	Visitor				Family Visit				Work Permit			
	Recd	Issued	Refused	Refusal % age	Recd	Issued *	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Australia & South Pacific	3,646	3,231	184	5.0%	1,220	1,078	115	9.4%	2,260	2,239	8	0.4%
Central Europe & Former Soviet Union	230,327	212,565	14,125	6.1%	28,460	24,680	3,154	11.1%	15,985	15,231	624	3.9%
Equatorial Africa	329,104	186,575	127,876	38.9%	87,184	40,528	44,738	51.3%	1,742	1,227	455	26.1%
Far East	132,731	119,880	11,030	8.3%	11,227	8,626	2,354	21.0%	4,532	4,379	898	19.8%
Latin America	17,169	15,679	1,435	8.4%	3,435	2,937	422	12.3%	1,359	1,335	15	1.1%
Middle East	188,863	175,539	11,682	6.2%	23,532	17,687	5,327	22.6%	2,132	2,080	46	2.2%
Near East & Northern Africa	83,531	71,564	8,205	9.8%	17,760	14,620	2,749	15.5%	1,266	1,222	36	2.8%
North America	75,078	71,126	2,329	3.1%	24,902	23,524	830	3.3%	8,508	8,373	49	0.6%
South Asia	417,224	307,388	109,580	26.3%	153,727	90,490	59,855	38.9%	31,359	22,309	8,848	28.2%
South East Asia	84,696	71,707	7,213	8.5%	14,952	11,783	2,840	19.0%	7,144	6,341	771	10.8%
Southern Africa	31,487	22,146	8,868	28.2%	15,713	8,890	6,477	41.2%	6,079	5,905	245	4.0%
Southern Europe	55,846	51,144	2,513	4.5%	6,154	5,345	674	11.0%	926	859	28	3.0%
UKvisas, London	0	0	0		0	0	0		0	0	0	
West Indies & Atlantic	21,724	12,940	9,035	41.6%	12,580	5,029	7,274	57.8%	1,511	1,272	201	13.3%
Western Europe	112,204	100,415	8,561	7.6%	26,013	23,725	1,716	6.6%	2,225	2,153	39	1.8%
Totals	1,783,630	1,421,899	322,636	18.1%	426,859	278,943	138,525	32.5%	87,028	74,925	12,263	14.1%

* For family visit applications, our Annual Statistical Returns gathered information on received and refused only. Building in an assumption (as with visitor visas) that 2.2% of applications are lapsed or withdrawn, we have subtracted refusals from 97.8% of applications received to come up with an estimated figure for family visit visas issued.

Australia & S Pacific	Visitor				Family Visit				Work Permit			
	Post	Recd	Issued	Refusal	Recd	Issued *	Refused	Refusal	Recd	Issued	Refused	Refusal
				% age				% age				% age
Canberra	2,065	1,915	29	1.4%	217	211	1	0.5%	1,856	1,851	0	0.0%
Honiara	3	3	0	0.0%	0	0	0		0	0	0	
Nuku'alofa	1	1	0	0.0%	0	0	0		2	1	1	50.0%
Port Moresby	92	83	0	0.0%	11	11	0	0.0%	3	3	0	0.0%
Suva	911	786	86	9.4%	883	766	98	11.1%	13	6	6	46.2%
Vila	0	0	0		0	0	0		0	0	0	
Wellington	574	443	69	12.0%	109	91	16	14.7%	386	378	1	0.3%
Totals	3,646	3,231	184	5.0%	1,220	1,078	115	9.4%	2,260	2,239	8	0.4%

Equatorial Africa	Visitor				Family Visit				Work Permit			
	Post	Recd	Issued	Refusal	Recd	Issued *	Refused	Refusal	Recd	Issued	Refused	Refusal
				% age				% age				% age
Abidjan	2,910	1,567	317	10.9%	95	88	5	5.3%	3	3	0	0.0%
Abuja	53,177	33,804	18,055	34.0%	10,667	5,338	5,094	47.8%	363	274	84	23.1%
Accra	52,423	22,575	29,198	55.7%	23,421	8,912	13,994	59.7%	465	204	243	52.3%
Addis Ababa	4,198	3,104	735	17.5%	210	160	45	21.4%	19	19	0	0.0%
Antananarivo	301	283	18	6.0%	114	109	2	1.8%	0	0	0	
Banjul	5,846	3,794	1,763	30.2%	1,511	906	572	37.9%	46	44	5	10.9%
Dakar	1,814	1,103	362	20.0%	99	76	21	21.2%	131	127	1	0.8%
Dar Es Salaam	6,647	5,531	1,098	16.5%	1,448	1,145	271	18.7%	38	34	2	5.3%
Freetown	6,471	4,619	2,188	33.8%	1,027	494	510	49.7%	5	3	2	40.0%
Kampala	12,921	5,742	6,773	52.4%	2,926	1,119	1,743	59.6%	65	51	12	18.5%
Kigali	0	0	0		0	0	0		0	0	0	
Kinshasa	4,031	2,893	1,171	29.0%	381	225	148	38.8%	77	43	14	18.2%
Lagos	159,076	87,631	61,439	38.6%	38,500	16,694	20,959	54.4%	318	256	59	18.6%
Nairobi	14,247	10,451	3,304	23.2%	5,173	4,141	918	17.7%	0	0	0	
Port Louis	1,319	1,089	131	9.9%	745	670	59	7.9%	82	72	4	4.9%
Victoria	116	108	2	1.7%	0	0	0		13	13	0	0.0%
Younde	3,607	2,281	1,322	36.7%	867	451	397	45.8%	117	84	29	24.8%
Totals	329,104	186,575	127,876	38.9%	87,184	40,528	44,738	51.3%	1,742	1,227	455	26.1%

C Europe & FSU	Visitor				Family Visit				Work Permit			
	Recd	Issued	Refused	Refusal % age	Recd	Issued *	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Almaty	6,158	5,836	136	2.2%	204	179	21	10.3%	151	147	4	2.6%
Ashgabat	1,939	1,890	35	1.8%	30	25	4	13.3%	16	16	0	0.0%
Baku	3,246	3,104	125	3.9%	322	311	4	1.2%	70	70	0	0.0%
Belgrade	11,671	11,214	449	3.8%	3,149	2,976	104	3.3%	133	131	1	0.8%
Bratislava	27	22	2	7.4%	1	1	0	0.0%	1	1	0	0.0%
Bucharest	23,766	20,202	3,086	13.0%	584	359	212	36.3%	2,097	1,983	92	4.4%
Budapest	1,181	1,046	102	8.6%	109	89	18	16.5%	38	37	1	2.6%
Chisinau	1,204	695	497	41.3%	174	119	51	29.3%	420	291	125	29.8%
Ekaterinburg	4,465	4,369	70	1.6%	509	488	10	2.0%	1,315	1,307	8	0.6%
Kiev	19,796	16,136	2,382	12.0%	2,610	2,265	288	11.0%	8,591	8,287	245	2.9%
Minsk	7,217	7,041	154	2.1%	633	601	18	2.8%	359	350	9	2.5%
Moscow	84,981	82,144	2,257	2.7%	5,962	5,570	261	4.4%	771	720	38	4.9%
Prague	1,454	1,229	227	15.6%	134	131	0	0.0%	29	29	1	3.4%
Riga	1,128	1,002	128	11.3%	160	144	12	7.5%	38	38	0	0.0%
St Petersburg	14,498	14,118	267	1.8%	1,313	1,224	60	4.6%	455	445	5	1.1%
Sarajevo	2,681	2,539	71	2.6%	229	220	4	1.7%	25	25	0	0.0%
Skopje	3,204	2,625	532	16.6%	2,186	1,156	982	44.9%	37	33	4	10.8%
Sofia	14,851	13,424	1,196	8.1%	3,029	2,655	307	10.1%	801	745	42	5.2%
Tallinn	412	399	10	2.4%	72	70	0	0.0%	4	4	0	0.0%
Tashkent	1,473	1,225	190	12.9%	320	261	52	16.3%	76	70	6	7.9%
Tbilisi	2,667	2,399	244	9.1%	315	283	25	7.9%	146	139	6	4.1%
Tirana	7,972	5,977	1,664	20.9%	4,423	3,694	632	14.3%	229	185	33	14.4%
Vilnius	186	168	16	8.6%	22	21	1	4.5%	3	3	0	0.0%
Warsaw	584	492	92	15.8%	11	5	6	54.5%	22	20	2	9.1%
Yerevan	958	870	87	9.1%	179	149	26	14.5%	24	23	1	4.2%
Zagreb	12,608	12,399	106	0.8%	1,780	1,685	56	3.1%	134	132	1	0.7%
Totals	230,327	212,565	14,125	6.1%	28,460	24,680	3,154	11.1%	15,985	15,231	624	3.9%

North America	Visitor				Family Visit				Work Permit			
	Recd	Issued	Refused	Refusal % age	Recd	Issued *	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Chicago	9,528	8,818	486	5.1%	3,339	3,140	126	3.8%	1,120	1,106	3	0.3%
Los Angeles	20,393	19,591	191	0.9%	3,735	3,515	138	3.7%	2,975	2,931	6	0.2%
New York	34,799	32,875	1,537	4.4%	14,536	13,690	526	3.6%	3,516	3,459	35	1.0%
Ottawa	10,358	9,842	115	1.1%	3,292	3,180	40	1.2%	897	877	5	0.6%
Totals	75,078	71,126	2,329	3.1%	24,902	23,524	830	3.3%	8,508	8,373	49	0.6%
Latin America	Visitor				Family Visit				Work Permit			
	Recd	Issued	Refused	Refusal % age	Recd	Issued *	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Bogota	9,378	8,293	989	10.5%	2,041	1,710	286	14.0%	145	134	10	6.9%
Brasilia	57	57	0	0.0%	0	0	0		4	4	0	0.0%
Buenos Aires	107	103	7	6.5%	8	8	0	0.0%	131	130	0	0.0%
Caracas	141	130	11	7.8%	15	14	1	6.7%	79	78	1	1.3%
Guatemala City	0	0	0		0	0	0		0	0	0	
Havana	1,453	1,517	15	1.0%	90	88	0	0.0%	242	242	0	0.0%
La Paz	63	51	12	19.0%	13	7	6	46.2%	20	20	0	0.0%
Lima	2,900	2,736	150	5.2%	747	681	50	6.7%	41	39	2	4.9%
Mexico City	374	365	9	2.4%	3	2	1	33.3%	158	158	0	0.0%
Montevideo	12	12	0	0.0%	0	0	0		15	15	0	0.0%
Panama City	77	75	2	2.6%	139	132	4	2.9%	3	3	0	0.0%
Quito	2,022	1,809	217	10.7%	379	297	74	19.5%	23	22	1	4.3%
Rio de Janeiro	410	356	22	5.4%	0	0	0		427	419	1	0.2%
Santiago	175	175	1	0.6%	0	0	0		71	71	0	0.0%
Totals	17,169	15,679	1,435	8.4%	3,435	2,937	422	12.3%	1,359	1,335	15	1.1%

Middle East	Visitor				Family Visit				Work Permit			
	Post	Recd	Issued	Refusal	Recd	Issued *	Refused	Refusal	Recd	Issued	Refused	Refusal
				% age				% age				% age
Abu Dhabi	18,824	17,329	1,725	9.2%	1,170	959	185	15.8%	149	147	1	0.7%
Bahrain	8,950	8,727	220	2.5%	256	202	48	18.8%	97	83	12	12.4%
Doha	10,223	10,052	166	1.6%	877	816	42	4.8%	20	20	0	0.0%
Dubai	32,759	31,038	1,721	5.3%	1,511	849	629	41.6%	991	987	4	0.4%
Jedda	15,958	15,057	461	2.9%	519	430	78	15.0%	123	120	3	2.4%
Kuwait	41,402	39,773	1,182	2.9%	303	86	210	69.3%	64	58	7	10.9%
Muscat	7,304	6,859	346	4.7%	1,887	1,768	77	4.1%	66	59	3	4.5%
Riyadh	20,769	19,877	730	3.5%	745	616	113	15.2%	542	534	11	2.0%
Sana'a	2,533	2,114	69	2.7%	153	142	8	5.2%	12	11	1	8.3%
Tehran	30,141	24,713	5,062	16.8%	16,111	11,820	3,937	24.4%	68	61	4	5.9%
Totals	188,863	175,539	11,682	6.2%	23,532	17,687	5,327	22.6%	2,132	2,080	46	2.2%
Far East	Visitor				Family Visit				Work Permit			
	Post	Recd	Issued	Refusal	Recd	Issued *	Refused	Refusal	Recd	Issued	Refused	Refusal
				% age				% age				% age
Beijing (Peking)	50,066	42,396	6,831	13.6%	2,166	617	1,501	69.3%	1,207	805	332	27.5%
Chongqing	244	219	20	8.2%	69	56	11	15.9%	10	4	3	30.0%
Guangzhou	28,735	26,611	1,874	6.5%	3,392	2,743	574	16.9%	891	1,200	543	60.9%
Pyongyang	53	53	0	0.0%	0	0	0		0	0	0	
Seoul	459	332	106	23.1%	40	18	21	52.5%	302	297	2	0.7%
Shanghai	23,318	20,896	1,783	7.6%	2,402	2,162	187	7.8%	273	230	13	4.8%
Taipei	27,012	27,012	0	0.0%	2,855	2,792	0	0.0%	164	164	0	0.0%
Tokyo	2,014	1,806	139	6.9%	95	89	4	4.2%	1,672	1,669	2	0.1%
Ulaanbaatar	830	555	277	33.4%	208	147	56	26.9%	13	10	3	23.1%
Totals	132,731	119,880	11,030	8.3%	11,227	8,626	2,354	21.0%	4,532	4,379	898	19.8%

N E & N. Africa	Visitor				Family Visit				Work Permit			
	Post	Recd	Issued	Refused	Refusal % age	Recd	Issued *	Refused	Refusal % age	Recd	Issued	Refused
Algiers	4,604	4,293	92	2.0%	2,843	2,732	48	1.7%	23	23	0	0.0%
Amman	13,878	10,970	1,343	9.7%	1,883	1,453	389	20.7%	55	47	4	7.3%
Asmara	563	287	243	43.2%	268	124	138	51.5%	0	1	0	
Beirut	8,352	7,655	693	8.3%	2,113	1,860	207	9.8%	186	181	4	2.2%
Cairo	21,462	18,983	1,608	7.5%	832	595	219	26.3%	242	242	0	0.0%
Casablanca	5,392	4,699	648	12.0%	2,035	1,647	343	16.9%	42	33	11	26.2%
Damascus	4,374	3,697	363	8.3%	1,192	1,106	60	5.0%	13	11	2	15.4%
Jerusalem	1,559	1,457	102	6.5%	380	326	46	12.1%	13	12	1	7.7%
Khartoum	4,935	4,241	125	2.5%	1,432	1,275	125	8.7%	14	4	0	0.0%
Rabat	646	646	0	0.0%	0	0	0		0	0	0	
Tel Aviv	721	592	35	4.9%	57	52	4	7.0%	608	611	0	0.0%
Tripoli	9,682	8,843	800	8.3%	2,956	2,474	417	14.1%	25	26	0	0.0%
Tunis	7,363	5,201	2,153	29.2%	1,769	977	753	42.6%	45	31	14	31.1%
Totals	83,531	71,564	8,205	9.8%	17,760	14,620	2,749	15.5%	1,266	1,222	36	2.8%

South Asia	Visitor				Family Visit				Work Permit			
	Post	Recd	Issued	Refused	Refusal % age	Recd	Issued *	Refused	Refusal % age	Recd	Issued	Refused
Chennai (Madras)	45,346	39,404	4,991	11.0%	12,115	10,494	1,354	11.2%	8,261	7,661	775	9.4%
Colombo	15,644	11,673	2,984	19.1%	4,801	3,265	1,430	29.8%	290	232	41	14.1%
Dhaka	18,651	10,572	7,096	38.0%	8,209	4,958	3,070	37.4%	6,161	999	4,910	79.7%
Islamabad	121,933	70,791	48,800	40.0%	47,438	15,504	30,890	65.1%	4,630	2,442	2,054	44.4%
Karachi	13,886	10,208	2,416	17.4%	3,593	2,369	1,145	31.9%	764	564	101	13.2%
Kathmandu	3,066	2,089	960	31.3%	968	596	351	36.3%	177	128	50	28.2%
Kolkata (Calcutta)	10,700	10,040	787	7.4%	3,393	3,165	153	4.5%	753	698	34	4.5%
Mumbai (Bombay)	95,451	79,978	17,978	18.8%	31,339	23,518	7,132	22.8%	6,713	6,446	360	5.4%
New Delhi	92,547	72,633	23,568	25.5%	41,871	26,620	14,330	34.2%	3,610	3,139	523	14.5%
Totals	417,224	307,388	109,580	26.3%	153,727	90,490	59,855	38.9%	31,359	22,309	8,848	28.2%

South East Asia	Visitor				Family Visit				Work Permit			
	Recd	Issued	Refused	Refusal % age	Recd	Issued *	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Bandar S B	472	388	75	15.9%	58	31	26	44.8%	6	6	0	0.0%
Bangkok	35,648	31,029	1,689	4.7%	3,798	3,332	382	10.1%	686	606	121	17.6%
Hanoi	3,480	3,266	198	5.7%	307	248	52	16.9%	497	404	61	12.3%
Hong Kong	4,380	4,032	348	7.9%	414	350	55	13.3%	915	839	76	8.3%
Jakarta	12,864	11,808	822	6.4%	1,201	1,071	104	8.7%	195	169	19	9.7%
Kuala Lumpur	1,301	964	231	17.8%	56	17	38	67.9%	835	578	313	37.5%
Manila	22,052	16,120	3,515	15.9%	8,299	5,994	2,122	25.6%	3,384	3,124	171	5.1%
Phnom Penh	196	187	11	5.6%	38	36	1	2.6%	1	2	1	100.0%
Rangoon	915	796	82	9.0%	429	381	39	9.1%	14	13	1	7.1%
Singapore	3,388	3,117	242	7.1%	352	323	21	6.0%	611	600	8	1.3%
Totals	84,696	71,707	7,213	8.5%	14,952	11,783	2,840	19.0%	7,144	6,341	771	10.8%

Southern Africa	Visitor				Family Visit				Work Permit			
	Recd	Issued	Refused	Refusal % age	Recd	Issued *	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Gaborone	1,073	898	150	14.0%	453	373	70	15.5%	109	110	0	0.0%
Harare	18,284	11,771	6,513	35.6%	12,589	6,619	5,693	45.2%	368	331	37	10.1%
Lilongwe	667	544	75	11.2%	194	165	25	12.9%	99	96	8	8.1%
Luanda	2,870	2,450	237	8.3%	35	18	16	45.7%	14	14	0	0.0%
Lusaka	3,990	3,600	247	6.2%	1,312	1,163	120	9.1%	704	690	11	1.6%
Maputo	772	712	45	5.8%	90	76	12	13.3%	20	20	0	0.0%
Mbabane	100	79	18	18.0%	15	13	2	13.3%	28	28	0	0.0%
Pretoria	3,515	1,918	1,543	43.9%	1,019	463	534	52.4%	4,656	4,538	188	4.0%
Windhoek	216	174	40	18.5%	6	1	5	83.3%	81	78	1	1.2%
Totals	31,487	22,146	8,868	28.2%	15,713	8,890	6,477	41.2%	6,079	5,905	245	4.0%

Southern Europe	Visitor				Family Visit				Work Permit				
	Post	Recd	Issued	Refusal		Recd	Issued *	Refusal		Recd	Issued	Refusal	
				Refused	% age			Refused	% age			Refused	% age
Ankara	13,906	13,429	174	1.3%	1,342	1,243	69	5.1%	139	135	3	2.2%	
Athens	1,090	882	181	16.6%	246	215	26	10.6%	18	16	2	11.1%	
Istanbul	28,652	26,544	447	1.6%	1,118	1,019	74	6.6%	469	411	23	4.9%	
Lisbon	858	773	67	7.8%	252	232	14	5.6%	18	16	0	0.0%	
Madrid	6,913	5,931	827	12.0%	1,051	910	118	11.2%	245	244	0	0.0%	
Nicosia	3,921	3,164	746	19.0%	2,135	1,716	372	17.4%	15	15	0	0.0%	
Valletta	506	421	71	14.0%	10	9	1	10.0%	22	22	0	0.0%	
Totals	55,846	51,144	2,513	4.5%	6,154	5,345	674	11.0%	926	859	28	3.0%	

W Indies & Atlantic	Visitor				Family Visit				Work Permit				
	Post	Recd	Issued	Refusal		Recd	Issued *	Refusal		Recd	Issued	Refusal	
				Refused	% age			Refused	% age			Refused	% age
Bridgetown	568	545	18	3.2%	133	122	8	6.0%	47	47	0	0.0%	
Georgetown	1,520	1,275	202	13.3%	598	463	122	20.4%	342	297	32	9.4%	
Kingston	17,904	9,410	8,711	48.7%	11,723	4,356	7,109	60.6%	1,006	814	169	16.8%	
Port of Spain	633	644	13	2.1%	63	54	8	12.7%	98	96	0	0.0%	
Santo Domingo	1,099	1,066	91	8.3%	63	35	27	42.9%	18	18	0	0.0%	
Totals	21,724	12,940	9,035	41.6%	12,580	5,029	7,274	57.8%	1,511	1,272	201	13.3%	

Western Europe Post	Visitor				Family Visit				Work Permit			
	Recd	Issued	Refused	Refusal % age	Recd	Issued *	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Amsterdam	8,980	7,131	1,194	13.3%	607	409	185	30.5%	202	200	2	1.0%
Berlin	351	345	0	0.0%	0	0	0		1	1	0	0.0%
Berne	**	**	**		**	**	**		**	**	**	
Brussels	4,489	4,302	86	1.9%	589	566	10	1.7%	90	90	0	0.0%
Copenhagen	2,735	2,259	451	16.5%	713	602	95	13.3%	41	41	0	0.0%
Dublin	11,229	9,844	884	7.9%	1,211	1,065	119	9.8%	269	256	6	2.2%
Dusseldorf	25,705	23,013	1,890	7.4%	8,018	7,149	693	8.6%	572	547	15	2.6%
Geneva	9,254	8,859	264	2.9%	2,537	2,419	62	2.4%	188	187	1	0.5%
Helsinki	824	730	29	3.5%	143	129	11	7.7%	46	46	0	0.0%
Luxembourg	260	258	0	0.0%	0	0	0		7	6	0	0.0%
Oslo	3,007	2,607	186	6.2%	685	620	50	7.3%	36	33	0	0.0%
Paris	24,449	23,118	1,037	4.2%	7,056	6,772	129	1.8%	514	497	11	2.1%
Reykjavik	327	323	1	0.3%	25	24	0	0.0%	2	2	0	0.0%
Rome	14,545	12,246	2,006	13.8%	2,146	1,876	223	10.4%	102	92	4	3.9%
Stockholm	3,811	3,455	217	5.7%	1,950	1,801	106	5.4%	75	77	0	0.0%
Vienna	2,238	1,925	316	14.1%	333	293	33	9.9%	80	78	0	0.0%
Total	112,204	100,415	8,561	7.6%	26,013	23,725	1,716	6.6%	2,225	2,153	39	1.8%

** Statistics unavailable

Global Summary - Students, Au Pairs, Working Holiday Makers

Region	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Australia & South Pacific	816	742	39	4.8%	0	0	0		28,280	28,133	62	0.2%
Central Europe & Former Soviet Union	20,457	14,986	5,624	27.5%	2,309	1,814	457	19.8%	136	116	22	16.2%
Equatorial Africa	38,601	15,508	23,534	61.0%	85	50	31	36.5%	7,893	3,631	4,079	51.7%
Far East	56,051	44,933	10,901	19.4%	0	0	0		150	142	4	2.7%
Latin America	7,768	6,227	1,371	17.6%	0	0	0		51	52	0	0.0%
Middle East	19,021	16,987	1,747	9.2%	0	0	0		247	95	150	60.7%
Near East & Northern Africa	9,108	7,117	1,834	20.1%	5	0	5	100.0%	69	60	5	7.2%
North America	11,888	11,453	220	1.9%	0	0	0		6,205	5,932	121	2.0%
South Asia	72,093	30,257	42,030	58.3%	1	0	1	100.0%	11,296	2,819	8,322	73.7%
South East Asia	24,746	22,249	2,007	8.1%	0	0	0		4,018	2,100	503	12.5%
Southern Africa	4,431	2,860	1,614	36.4%	0	0	0		27,177	23,845	3,826	14.1%
Southern Europe	6,651	5,278	827	12.4%	717	555	116	16.2%	109	100	8	7.3%
UKvisas, London	0	0	0		0	0	0		0	0	0	
West Indies & Atlantic	1,464	980	495	33.8%	0	0	0		1,351	1,031	377	27.9%
Western Europe	3,384	2,832	477	14.1%	24	18	6	25.0%	1,975	1,448	448	22.7%
Totals	276,479	182,409	92,720	33.5%	3,141	2,437	616	19.6%	88,957	69,504	17,927	20.2%

Australia & S Pacific

Post	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Canberra	636	603	14	2.2%	0	0	0		23,226	23,268	28	0.1%
Honiara	3	3	0	0.0%	0	0	0		0	0	0	
Nuku'alofa	2	2	0	0.0%	0	0	0		23	20	3	13.0%
Port Moresby	16	15	1	6.3%	0	0	0		1	1	0	0.0%
Suva	24	16	6	25.0%	0	0	0		15	10	3	20.0%
Vila	1	1	0	0.0%	0	0	0		0	0	0	
Wellington	134	102	18	13.4%	0	0	0		5,015	4,834	28	0.6%
Totals	816	742	39	4.8%	0	0	0		28,280	28,133	62	0.2%

Equatorial Africa

Post	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Abidjan	598	141	434	72.6%	0	0	0		0	0	0	
Abuja	5,868	2,837	2,973	50.7%	80	50	27	33.8%	191	100	90	47.1%
Accra	7,660	1,749	6,563	85.7%	0	0	0		6935	3233	3463	49.9%
Addis Ababa	196	159	27	13.8%	0	0	0		2	1	1	50.0%
Antananarivo	28	24	3	10.7%	0	0	0		1	1	0	0.0%
Banjul	1,277	549	675	52.9%	1	0	0	0.0%	5	1	4	80.0%
Dakar	236	84	154	65.3%	0	0	0		1	0	1	100.0%
Dar Es Salaam	1,327	782	545	41.1%	0	0	0		20	13	7	35.0%
Freetown	1,187	273	915	77.1%	0	0	0		14	1	15	107.1%
Kampala	2,675	897	1,812	67.7%	0	0	0		68	20	54	79.4%
Kigali	0	0	0		0	0	0		0	0	0	
Kinshasa	257	104	149	58.0%	0	0	0		0	0	0	
Lagos	12,423	5,208	7,266	58.5%	3	0	3	100.0%	460	169	359	78.0%
Nairobi	2,052	991	1,022	49.8%	0	0	0		0	0	0	
Port Louis	1,712	1,305	259	15.1%	0	0	0		142	62	61	43.0%
Victoria	65	62	2	3.1%	0	0	0		30	26	3	10.0%
Yaounde	1,040	343	735	70.7%	1	0	1	100.0%	24	4	21	87.5%
Totals	38,601	15,508	23,534	61.0%	85	50	31	36.5%	7,893	3,631	4,079	51.7%

C Europe & FSU

Post	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Almaty	2,638	2,324	270	10.2%	0	0	0		0	0	0	
Ashgabat	385	312	60	15.6%	0	0	0		0	0	0	
Baku	498	424	67	13.5%	18	18	0	0.0%	0	0	0	
Belgrade	1,524	1,420	104	6.8%	9	8	1	11.1%	1	1	0	0.0%
Bratislava	4	4	0	0.0%	0	0	0		0	0	0	
Bucharest	1,078	780	281	26.1%	1,885	1,491	358	19.0%	6	5	1	16.7%
Budapest	108	87	19	17.6%	3	3	0	0.0%	12	12	0	0.0%
Chisinau	448	140	305	68.1%	1	1	0	0.0%	1	1	0	0.0%
Ekaterinburg	1,385	1,219	147	10.6%	0	0	0		2	1	1	50.0%
Kiev	2,479	2,098	783	31.6%	0	0	0		2	2	0	0.0%
Minsk	881	474	387	43.9%	0	0	0		2	2	0	0.0%
Moscow	2,706	1,483	1,201	44.4%	0	0	0		30	21	7	23.3%
Prague	125	123	2	1.6%	2	2	0	0.0%	19	21	0	0.0%
Riga	102	71	29	28.4%	0	0	0		1	1	1	100.0%
St Petersburg	1,127	1,032	89	7.9%	0	0	0		20	8	12	60.0%
Sarajevo	143	129	21	14.7%	43	39	1	2.3%	2	2	0	0.0%
Skopje	261	162	99	37.9%	89	45	43	48.3%	1	1	0	0.0%
Sofia	763	582	177	23.2%	136	99	39	28.7%	3	3	0	0.0%
Tallinn	109	73	38	34.9%	0	0	0		1	1	0	0.0%
Tashkent	1,567	434	1,065	68.0%	0	0	0		0	0	0	
Tbilisi	806	528	266	33.0%	0	0	0		0	0	0	
Tirana	374	208	152	40.6%	0	0	0		0	0	0	
Vilnius	60	52	8	13.3%	0	0	0		6	6	0	0.0%
Warsaw	83	56	24	28.9%	0	0	0		11	12	0	0.0%
Yerevan	160	144	16	10.0%	0	0	0		0	0	0	
Zagreb	643	627	14	2.2%	123	108	15	12.2%	16	16	0	0.0%
Totals	20,457	14,986	5,624	27.5%	2,309	1,814	457	19.8%	136	116	22	16.2%

Far East	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Beijing (Peking)	18,123	9,963	8,156	45.0%	0	0	0		8	7	1	12.5%
Chongqing	32	24	7	21.9%	0	0	0		0	0	0	
Guangzhou	4,984	3,726	1,217	24.4%	0	0	0		2	1	0	0.0%
Pyongyang	12	12	0	0.0%	0	0	0		0	0	0	
Seoul	7,612	7,339	176	2.3%	0	0	0		26	24	1	3.8%
Shanghai	6,829	5,672	1,092	16.0%	0	0	0		10	7	1	10.0%
Taipei	9,116	9,116	0	0.0%	0	0	0		24	24	0	0.0%
Tokyo	9,044	8,961	72	0.8%	0	0	0		80	79	1	1.3%
Ulaanbaatar	299	120	181	60.5%	0	0	0		0	0	0	
Totals	56,051	44,933	10,901	19.4%	0	0	0		150	142	4	2.7%
Middle East	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Abu Dhabi	1,128	1,033	88	7.8%	0	0	0		20	8	13	65.0%
Bahrain	903	801	87	9.6%	0	0	0		8	2	5	62.5%
Doha	592	574	18	3.0%	0	0	0		10	6	4	40.0%
Dubai	1,263	1,171	92	7.3%	0	0	0		144	53	91	63.2%
Jedda	2,786	2,651	98	3.5%	0	0	0		9	4	1	11.1%
Kuwait	1,081	943	118	10.9%	0	0	0		13	1	12	92.3%
Muscat	1,829	1,767	49	2.7%	0	0	0		18	5	13	72.2%
Riyadh	7,045	6,749	277	3.9%	0	0	0		23	14	11	47.8%
Sana'a	205	147	32	15.6%	0	0	0		1	1	0	0.0%
Tehran	2,189	1,151	888	40.6%	0	0	0		1	1	0	0.0%
Totals	19,021	16,987	1,747	9.2%	0	0	0		247	95	150	60.7%

Latin America Post	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Bogota	3,468	2,469	975	28.1%	0	0	0		3	3	0	0.0%
Brasilia	0	0	0		0	0	0		0	0	0	
Buenos Aires	149	146	8	5.4%	0	0	0		16	18	0	0.0%
Caracas	183	151	32	17.5%	0	0	0		0	0	0	
Guatemala City	0	0	0		0	0	0		0	0	0	
Havana	50	45	5	10.0%	0	0	0		1	1	0	0.0%
La Paz	150	125	25	16.7%	0	0	0		1	1	0	0.0%
Lima	385	302	87	22.6%	0	0	0		4	4	0	0.0%
Mexico City	1,173	1,142	31	2.6%	0	0	0		5	5	0	0.0%
Montevideo	16	16	0	0.0%	0	0	0		0	0	0	
Panama City	21	21	0	0.0%	0	0	0		0	0	0	
Quito	524	398	125	23.9%	0	0	0		1	1	0	0.0%
Rio de Janeiro	1,369	1,132	83	6.1%	0	0	0		11	10	0	0.0%
Santiago	280	280	0	0.0%	0	0	0		9	9	0	0.0%
Totals	7,768	6,227	1,371	17.6%	0	0	0		51	52	0	0.0%

N E & N. Africa	Students				Au Pairs				Working Holiday Makers			
	Post	Recd	Issued	Refusal	Recd	Issued	Refused	Refusal	Recd	Issued	Refused	Refusal
				% age				% age				% age
Algiers	219	229	0	0.0%	0	0	0		0	0	0	
Amman	1,095	808	183	16.7%	0	0	0		2	1	0	0.0%
Asmara	28	7	21	75.0%	0	0	0		0	0	0	
Beirut	464	387	75	16.2%	0	0	0		4	3	1	25.0%
Cairo	511	426	85	16.6%	0	0	0		12	12	0	0.0%
Casablanca	403	243	155	38.5%	5	0	5	100.0%	2	2	0	0.0%
Damascus	780	570	153	19.6%	0	0	0		3	3	0	0.0%
Jerusalem	207	159	51	24.6%	0	0	0		3	3	0	0.0%
Khartoum	593	488	83	14.0%	0	0	0		0	0	0	
Rabat	0	0	0		0	0	0		0	0	0	
Tel Aviv	899	866	21	2.3%	0	0	0		42	35	4	9.5%
Tripoli	3,450	2,745	736	21.3%	0	0	0		0	0	0	
Tunis	459	189	271	59.0%	0	0	0		1	1	0	0.0%
Totals	9,108	7,117	1,834	20.1%	5	0	5	100.0%	69	60	5	7.2%
North America	Students				Au Pairs				Working Holiday Makers			
	Post	Recd	Issued	Refusal	Recd	Issued	Refused	Refusal	Recd	Issued	Refused	Refusal
				% age				% age				% age
Chicago	1,723	1,690	17	1.0%	0	0	0		114	109	5	4.4%
Los Angeles	3,207	3,121	21	0.7%	0	0	0		194	173	9	4.6%
New York	4,918	4,683	168	3.4%	0	0	0		445	392	50	11.2%
Ottawa	2,040	1,959	14	0.7%	0	0	0		5,452	5,258	57	1.0%
Totals	11,888	11,453	220	1.9%	0	0	0		6,205	5,932	121	2.0%

South Asia	Students				Au Pairs				Working Holiday Makers			
	Post	Recd	Issued	Refusal	Recd	Issued	Refused	Refusal	Recd	Issued	Refused	Refusal
				% age				% age				% age
Chennai (Madras)	9,780	5,331	4,705	48.1%	0	0	0		1953	254	1667	85.4%
Colombo	2,727	1,641	1,035	38.0%	0	0	0		2204	639	1493	67.7%
Dhaka	6,504	2,133	4,104	63.1%	0	0	0		849	101	647	76.2%
Islamabad	30,675	8,953	22,503	73.4%	0	0	0		11	6	2	18.2%
Karachi	5,515	1,906	2,701	49.0%	1	0	1	100.0%	0	0	0	
Kathmandu	995	341	699	70.3%	0	0	0		2	2	0	0.0%
Kolkata (Calcutta)	830	641	182	21.9%	0	0	0		285	85	185	64.9%
Mumbai (Bombay)	9,034	5,510	3,715	41.1%	0	0	0		2501	953	1443	57.7%
New Delhi	6,033	3,801	2,386	39.5%	0	0	0		3491	779	2885	82.6%
Totals	72,093	30,257	42,030	58.3%	1	0	1	100.0%	11,296	2,819	8,322	73.7%
South East Asia	Students				Au Pairs				Working Holiday Makers			
	Post	Recd	Issued	Refusal	Recd	Issued	Refused	Refusal	Recd	Issued	Refused	Refusal
				% age				% age				% age
Bandar S B	444	440	3	0.7%	0	0	0		17	11	5	29.4%
Bangkok	5,509	4,936	377	6.8%	0	0	0		58	52	1	1.7%
Hanoi	1,530	1,314	213	13.9%	0	0	0		11	9	0	0.0%
Hong Kong	6,851	6,497	354	5.2%	0	0	0		217	162	55	25.3%
Jakarta	966	862	96	9.9%	0	0	0		1	1	0	0.0%
Kuala Lumpur	6,431	5,947	312	4.9%	0	0	0		3229	1470	360	11.1%
Manila	727	275	365	50.2%	0	0	0		2	2	0	0.0%
Phnom Penh	35	29	3	8.6%	0	0	0		1	0	0	0.0%
Rangoon	351	192	159	45.3%	0	0	0		0	0	0	
Singapore	1,902	1,757	125	6.6%	0	0	0		482	393	82	17.0%
Totals	24,746	22,249	2,007	8.1%	0	0	0		4,018	2,100	503	12.5%

Southern Africa	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Gaborone	368	327	41	11.1%	0	0	0		411	139	269	65.5%
Harare	1,653	751	902	54.6%	0	0	0		720	409	311	43.2%
Lilongwe	447	303	151	33.8%	0	0	0		276	173	98	35.5%
Luanda	329	272	46	14.0%	0	0	0		0	0	0	
Lusaka	688	569	142	20.6%	0	0	0		78	32	37	47.4%
Maputo	61	57	3	4.9%	0	0	0		5	5	0	0.0%
Mbabane	50	41	9	18.0%	0	0	0		119	53	64	53.8%
Pretoria	753	469	305	40.5%	0	0	0		24,115	21,933	2,634	10.9%
Windhoek	82	71	15	18.3%	0	0	0		1,453	1,101	413	28.4%
Totals	4,431	2,860	1,614	36.4%	0	0	0		27,177	23,845	3,826	14.1%
Southern Europe	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Ankara	1,666	1,525	47	2.8%	211	165	8	3.8%	2	2	0	0.0%
Athens	91	79	12	13.2%	0	0	0		9	8	1	11.1%
Istanbul	3,665	2,709	545	14.9%	81	62	14	17.3%	0	0	0	
Lisbon	77	77	0	0.0%	0	0	0		15	13	1	6.7%
Madrid	468	455	11	2.4%	0	0	0		72	66	5	6.9%
Nicosia	627	383	205	32.7%	425	328	94	22.1%	5	4	1	20.0%
Valletta	57	50	7	12.3%	0	0	0		6	7	0	0.0%
Totals	6,651	5,278	827	12.4%	717	555	116	16.2%	109	100	8	7.3%

W Indies & Atlantic	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Bridgetown	273	252	18	6.6%	0	0	0		153	145	4	2.6%
Georgetown	85	60	27	31.8%	0	0	0		38	17	23	60.5%
Kingston	620	211	424	68.4%	0	0	0		538	250	295	54.8%
Port of Spain	457	433	20	4.4%	0	0	0		622	619	55	8.8%
Santo Domingo	29	24	6	20.7%	0	0	0		0	0	0	
Totals	1,464	980	495	33.8%	0	0	0		1351	1031	377	27.9%

Western Europe Post	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Amsterdam	292	227	57	19.5%	2	0	2	100.0%	79	55	18	22.8%
Berlin	2	2	0	0.0%	0	0	0		0	0	0	
Berne	*	*	*		*	*	*		*	*	*	
Brussels	118	111	5	4.2%	0	0	0		50	43	4	8.0%
Copenhagen	80	71	12	15.0%	1	1	0	0.0%	14	10	3	21.4%
Dublin	310	236	55	17.7%	0	0	0		413	310	83	20.1%
Dusseldorf	621	504	105	16.9%	13	12	1	7.7%	820	571	227	27.7%
Geneva	243	231	14	5.8%	0	0	0		10	10	0	0.0%
Helsinki	55	43	1	1.8%	0	0	0		25	16	0	0.0%
Luxembourg	15	15	0	0.0%	0	0	0		14	14	0	0.0%
Oslo	88	78	8	9.1%	3	3	0	0.0%	26	25	1	3.8%
Paris	795	696	90	11.3%	4	2	2	50.0%	158	116	32	20.3%
Reykjavik	16	15	1	6.3%	0	0	0		3	3	0	0.0%
Rome	492	395	96	19.5%	1	0	1	100.0%	26	20	4	15.4%
Stockholm	123	93	20	16.3%	0	0	0		324	245	73	22.5%
Vienna	134	115	13	9.7%	0	0	0		13	10	3	23.1%
Totals	3,384	2,832	477	14.1%	24	18	6	25.0%	1,975	1448	448	22.7%

* Statistics unavailable

Global Summary - EEA Family Permit, DNA Testing

Region	EEA Family Permit				DNA Testing			
	Recd	Issued	Refused	Refusal % age	Govt Funded	Not Unrelated	Privately Funded	Not Unrelated
					Tests Commissioned	As Claimed	Tests Commissioned	As Claimed
Australia & South Pacific	346	349	0	0.0%	0	0	0	0
Central Europe & Former Soviet Union	1,331	1,253	40	3.0%	1	0	0	0
Equatorial Africa	643	475	133	20.7%	2,891	224	107	0
Far East	137	133	2	1.5%	0	0	5	0
Latin America	835	812	18	2.2%	0	0	31	1
Middle East	131	125	2	1.5%	32	0	1	0
Near East & Northern Africa	352	329	11	3.1%	118	23	10	0
North America	501	498	28	5.6%	0	0	0	0
South Asia	2,453	2,436	372	15.2%	3,167	141	419	5
South East Asia	207	199	9	4.3%	16	0	10	0
Southern Africa	488	474	7	1.4%	74	16	4	0
Southern Europe	1,539	1,483	30	1.9%	16	2	12	2
UKvisas, London	0	0	0		0	0	0	0
West Indies & Atlantic	46	42	3	6.5%	0	0	2	0
Western Europe	16,748	16,322	194	1.2%	9	0	0	0
Totals	25,757	24,930	849	3.3%	6,324	406	601	8

Equatorial Africa	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
						Tests	Not Unrelated	Tests	Not Unrelated
						Commissioned	As Claimed	Commissioned	As Claimed
Abidjan	38	36	32	84.2%	22	6	0	0	
Abuja	22	18	3	13.6%	17	1	2	0	
Accra	235	148	37	15.7%	240	31	74	N/K	
Addis Ababa	128	56	15	11.7%	1,096	21	10	0	
Antananarivo	0	0	0		0	0	0	0	
Banjul	7	15	0	0.0%	75	9	0	0	
Dakar	10	8	4	40.0%	4	0	0	0	
Dar Es Salaam	15	11	4	26.7%	82	3	0	0	
Freetown	14	13	3	21.4%	140	49	0	0	
Kampala	16	10	7	43.8%	440	18	0	0	
Kigali	0	0	0		10	0	0	0	
Kinshasa	23	18	1	4.3%	385	69	3	0	
Lagos	81	84	19	23.5%	115	5	13	0	
Nairobi	17	15	4	23.5%	196	1	5	0	
Port Louis	26	26	0	0.0%	0	0	0	0	
Victoria	3	3	0	0.0%	0	0	0	0	
Yaounde	8	14	4	50.0%	69	11	0	0	
Totals	643	475	133	20.7%	2,891	224	107	0	

North America	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
						Tests	No. Unrelated	Tests	No. Unrelated
						Commissioned	As Claimed	Commissioned	As Claimed
Chicago	0	43	0		0	0	0	0	
Los Angeles	111	106	1	0.9%	0	0	0	0	
New York	322	284	27	8.4%	0	0	0	0	
Ottawa	68	65	0	0.0%	0	0	0	0	
Totals	501	498	28	5.6%	0	0	0	0	

C Europe & FSU	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
						Tests Commissioned	Not Unrelated As Claimed	Tests Commissioned	Not Unrelated As Claimed
	Almaty	13	13	0	0.0%	1	0	0	0
	Ashgabat	0	0	0		0	0	0	0
	Baku	5	5	0	0.0%	0	0	0	0
	Belgrade	25	22	3	12.0%	0	0	0	0
	Bratislava	2	2	0	0.0%	*	*	*	*
	Bucharest	30	29	0	0.0%	0	0	0	0
	Budapest	128	123	5	3.9%	0	0	0	0
	Chisinau	8	7	1	12.5%	*	*	*	*
	Ekaterinburg	5	4	1	20.0%	0	0	0	0
	Kiev	91	75	4	4.4%	0	0	0	0
	Minsk	19	18	1	5.3%	0	0	0	0
	Moscow	118	113	1	0.8%	0	0	0	0
	Prague	36	36	0	0.0%	0	0	0	0
	Riga	309	305	5	1.6%	0	0	0	0
	St Petersburg	41	41	0	0.0%	0	0	0	0
	Sarajevo	0	0	0		0	0	0	0
	Skopje	23	9	14	60.9%	0	0	0	0
	Sofia	38	34	3	7.9%	0	0	0	0
	Tallinn	98	97	0	0.0%	0	0	0	0
	Tashkent	3	3	0	0.0%	0	0	0	0
	Tbilisi	4	3	1	25.0%	0	0	0	0
	Tirana	82	69	1	1.2%	0	0	0	0
	Vilnius	126	126	0	0.0%	0	0	0	0
	Warsaw	90	83	0	0.0%	0	0	0	0
	Yerevan	2	2	0	0.0%	0	0	0	0
	Zagreb	35	34	0	0.0%	0	0	0	0
	Totals	1,331	1,253	40	3.0%	1	0	0	0

* Statistics unavailable

Far East	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
						Tests	Not Unrelated	Tests	Not Unrelated
						Commissioned	As Claimed	Commissioned	As Claimed
Beijing (Peking)	40	39	1	2.5%	0	0	0	0	
Chongqing	0	0	0		0	0	0	0	
Guangzhou	7	7	0	0.0%	0	0	4	0	
Pyongyang	0	0	0		0	0	0	0	
Seoul	3	3	0	0.0%	0	0	0	0	
Shanghai	9	8	1	11.1%	0	0	0	0	
Taipei	16	16	0	0.0%	0	0	0	0	
Tokyo	62	60	0	0.0%	0	0	1	0	
Ulaanbaatar	0	0	0		0	0	0	0	
Totals	137	133	2	1.5%	0	0	5	0	
Middle East	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
						Tests	Not Unrelated	Tests	Not Unrelated
						Commissioned	As Claimed	Commissioned	As Claimed
Abu Dhabi	18	18	0	0.0%	0	0	0	0	
Bahrain	14	13	1	7.1%	0	0	0	0	
Doha	7	7	0	0.0%	0	0	0	0	
Dubai	27	27	0	0.0%	0	0	1	0	
Jedda	9	9	0	0.0%	28	0	0	0	
Kuwait	1	1	0	0.0%	0	0	0	0	
Muscat	6	6	0	0.0%	0	0	0	0	
Riyadh	10	10	0	0.0%	3	0	0	0	
Sana'a	4	4	0	0.0%	*	*	*	*	
Tehran	35	30	1	2.9%	1	0	0	0	
Totals	131	125	2	1.5%	32	0	1	0	

* Statistics unavailable

Latin America	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
						Tests	Not Unrelated	Tests	Not Unrelated
						Commissioned	As Claimed	Commissioned	As Claimed
Bogota	122	109	9	7.4%	0	0	0	0	
Brasilia	0	0	0		0	0	0	0	
Buenos Aires	87	88	0	0.0%	0	0	0	0	
Caracas	39	38	1	2.6%	0	0	0	0	
Guatemala City	0	0	0		0	0	31	1	
Havana	2	3	0	0.0%	0	0	0	0	
La Paz	1	1	0	0.0%	0	0	0	0	
Lima	62	56	4	6.5%	0	0	0	0	
Mexico City	35	34	1	2.9%	0	0	0	0	
Montevideo	1	1	0	0.0%	0	0	0	0	
Panama City	0	0	0		0	0	0	0	
Quito	32	27	2	6.3%	0	0	0	0	
Rio de Janeiro	441	442	1	0.2%	0	0	0	0	
Santiago	13	13	0	0.0%	0	0	0	0	
Totals	835	812	18	2.2%	0	0	31	1	

South East Asia	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
						Tests	Not Unrelated	Tests	Not Unrelated
						Commissioned	As Claimed	Commissioned	As Claimed
Bandar S B	0	0	0		0	0	1	0	
Bangkok	61	59	0	0.0%	9	0	0	0	
Hanoi	2	2	0	0.0%	0	0	6	0	
Hong Kong	23	23	0	0.0%	0	0	0	0	
Jakarta	26	25	1	3.8%	0	0	3	0	
Kuala Lumpur	20	20	1	5.0%	0	0	0	0	
Manila	50	47	7	14.0%	7	0	0	0	
Phnom Penh	0	0	0		0	0	0	0	
Rangoon	1	1	0	0.0%	0	0	0	0	
Singapore	24	22	0	0.0%	0	0	0	0	
Totals	207	199	9	4.3%	16	0	10	0	

Southern Africa	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
						Tests	Not Unrelated	Tests	Not Unrelated
						Commissioned	As Claimed	Commissioned	As Claimed
Gaborone	1	1	0	0.0%	0	0	0	0	
Harare	73	71	2	2.7%	6	0	0	0	
Lilongwe	10	8	0	0.0%	1	1	0	0	
Luanda	55	53	2	3.6%	*	*	*	*	
Lusaka	3	2	0	0.0%	57	15	2	0	
Maputo	8	8	0	0.0%	2	0	0	0	
Mbabane	0	0	0		0	0	0	0	
Pretoria	328	322	3	0.9%	8	0	2	0	
Windhoek	10	9	0	0.0%	0	0	0	0	
Totals	488	474	7	1.4%	74	16	4	0	

* Statistics unavailable

N E & N. Africa

EEA Family Permit

Post	EEA Family Permit			Refusal
	Recd	Issued	Refused	% age
Algiers	58	55	1	1.7%
Amman	21	18	0	0.0%
Asmara	1	1	0	0.0%
Beirut	22	22	0	0.0%
Cairo	45	41	4	8.9%
Casablanca	26	18	4	15.4%
Damascus	12	12	0	0.0%
Jerusalem	2	2	0	0.0%
Khartoum	19	17	0	0.0%
Rabat	0	0	0	
Tel Aviv	82	81	0	0.0%
Tripoli	7	7	0	0.0%
Tunis	57	55	2	3.5%
Totals	352	329	11	3.1%

DNA Testing

Govt Funded		Privately Funded	
Tests	Not Unrelated	Tests	Not Unrelated
Commissioned	As Claimed	Commissioned	As Claimed
0	0	0	0
0	0	0	0
6	0	0	0
0	0	0	0
3	2	0	0
0	0	0	0
86	20	10	0
0	0	0	0
23	1	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
118	23	10	0

South Asia

EEA Family Permit

Post	EEA Family Permit			Refusal
	Recd	Issued	Refused	% age
Chennai (Madras)	71	60	5	7.0%
Colombo	31	30	0	0.0%
Dhaka	20	16	2	10.0%
Islamabad	419	456	31	7.4%
Karachi	20	23	5	25.0%
Kathmandu	1	1	0	0.0%
Kolkata (Calcutta)	7	7	0	0.0%
Mumbai (Bombay)	1,788	1,752	310	17.3%
New Delhi	96	91	19	19.8%
Totals	2,453	2,436	372	15.2%

DNA Testing

Govt Funded		Privately Funded	
Tests	Not Unrelated	Tests	Not Unrelated
Commissioned	As Claimed	Commissioned	As Claimed
2	0	0	0
91	3	0	0
757	46	140	0
1,822	56	268	5
60	6	0	0
88	0	3	0
0	0	0	0
342	27	4	0
5	3	4	0
3,167	141	419	5

Southern Europe	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
						Tests	Not Unrelated	Tests	Not Unrelated
						Commissioned	As Claimed	Commissioned	As Claimed
Ankara	17	17	0	0.0%	0	0	0	0	
Athens	161	154	7	4.3%	0	0	0	0	
Istanbul	29	20	1	3.4%	16	2	12	2	
Lisbon	260	246	8	3.1%	0	0	0	0	
Madrid	927	903	12	1.3%	0	0	0	0	
Nicosia	117	115	2	1.7%	0	0	0	0	
Valletta	28	28	0	0.0%	0	0	0	0	
Totals	1,539	1483	30	1.9%	16	2	12	2	

W Indies & Atlantic	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
						Tests	Not Unrelated	Tests	Not Unrelated
						Commissioned	As Claimed	Commissioned	As Claimed
Bridgetown	5	4	1	20.0%	0	0	0	0	
Georgetown	2	2	0	0.0%	0	0	2	0	
Kingston	22	19	2	9.1%	0	0	0	0	
Port of Spain	0	0	0		0	0	0	0	
Santo Domingo	17	17	0	0.0%	0	0	0	0	
Totals	46	42	3	6.5%	0	0	2	0	

Western Europe	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
						Tests	Not Unrelated	Tests	Not Unrelated
						Commissioned	As Claimed	Commissioned	As Claimed
Amsterdam	1,555	1,505	37	2.4%	5	0	0	0	
Berlin	0	0	0		0	0	0	0	
Berne	0	0	0		*	*	*	*	
Brussels	929	915	0	0.0%	2	0	0	0	
Copenhagen	793	777	9	1.1%	0	0	0	0	
Dublin	578	532	18	3.1%	0	0	0	0	
Dusseldorf	6,761	6,661	27	0.4%	1	0	0	0	
Geneva	842	836	1	0.1%	0	0	0	0	
Helsinki	99	87	0	0.0%	0	0	0	0	
Luxembourg	92	92	0	0.0%	*	*	*	*	
Oslo	909	891	5	0.6%	0	0	0	0	
Paris	2,317	2,279	19	0.8%	1	0	0	0	
Reykjavik	43	44	0	0.0%	0	0	0	0	
Rome	482	464	4	0.8%	0	0	0	0	
Stockholm	813	792	8	1.0%	0	0	0	0	
Vienna	535	447	66	12.3%	0	0	0	0	
Totals	16,748	16,322	194	1.2%	9	0	0	0	

* Statistics unavailable

Australia & S Pacific	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
						Tests Commissioned	Not Unrelated As Claimed	Tests Commissioned	Not Unrelated As Claimed
Canberra	259	255	0	0.0%	0	0	0	0	
Honiara	0	0	0		0	0	0	0	
Nuku'alofa	0	0	0		0	0	0	0	
Port Moresby	1	1	0	0.0%	*	*	*	*	
Suva	0	0	0		0	0	0	0	
Vila	0	0	0		0	0	0	0	
Wellington	86	93	0	0.0%	0	0	0	0	
Totals	346	349	0	0.0%	0	0	0	0	

* Statistics unavailable

PART 3

PERFORMANCE

INDICATORS

Australia & S Pacific	PSA 3 interview Average wait during year (months)	PSA 3 interview Longest wait during year (months)	PSA 3 interview Wait at 31-Mar-05 (months)	Number waiting for first PSA 3 interview at 31-Mar-05
Canberra	0.0	0.0	0.0	0
Honiara	0.0	0.0	0.0	0
Nuku'alofa	0.0	0.0	0.0	0
Port Moresby *	0.1	0.3	-	-
Suva	1.0	3.0	1.0	1
Vila	0.0	0.2	0.0	0
Wellington	0.0	0.0	0.0	0

Equatorial Africa	PSA 3 interview Average wait during year (months)	PSA 3 interview Longest wait during year (months)	PSA 3 interview Wait at 31-Mar-05 (months)	Number waiting for first PSA 3 interview at 31-Mar-05
Abidjan	0.0	1.0	0.0	0
Abuja	1.0	1.5	1.0	12
Accra	2.1	2.5	2.5	432
Addis Ababa	7.5	14.0	1.0	439
Antananarivo	0.1	0.1	0.0	0
Banjul	1.0	3.0	3.0	108
Dakar	0.2	1.0	0.3	4
Dar Es Salaam	0.0	0.0	0.0	0
Freetown	1.0	1.0	0.5	43
Kampala	0.0	0.0	0.0	0
Kigali	0.0	0.0	0.0	0
Kinshasa	2.0	2.0	2.0	42
Lagos	0.7	1.5	0.3	57
Nairobi	1.0	1.0	1.0	10
Port Louis	0.3	0.8	0.5	19
Victoria	0.2	0.2	0.2	0
Yaounde	0.0	0.0	0.0	0

* Tier statistics for March 05 not available

C Europe & FSU

Post	PSA 3 interview Average wait during year (months)	PSA 3 interview Longest wait during year (months)	PSA 3 interview Wait at 31-Mar-05 (months)	Number waiting for first PSA 3 interview at 31-Mar-05
Almaty	0.3	0.5	0.5	1
Ashgabat	0.0	0.0	0.0	0
Baku	0.2	0.2	0.2	0
Belgrade	0.0	0.0	0.0	0
Bratislava	0.0	0.0	n/a *	n/a *
Bucharest	0.0	0.0	0.0	0
Budapest	0.0	0.0	0.0	0
Chisinau	0.0	0.0	0.0	0
Ekaterinburg	0.0	0.0	0.0	0
Kiev	0.1	0.1	0.0	5
Minsk	0.7	1.0	0.5	5
Moscow	0.0	0.0	0.0	0
Prague	0.3	0.3	0.3	1
Riga	0.2	0.5	0.0	0
St Petersburg	0.0	0.0	0.0	0
Sarajevo	1.0	1.0	1.0	8
Skopje	1.0	1.0	1.0	1
Sofia	0.0	0.0	0.0	0
Tallinn	0.0	0.0	0.0	0
Tashkent	2.0	2.5	0.0	0
Tbilisi	0.0	0.0	0.0	1
Tirana	2.5	3.0	2.5	299
Vilnius	0.0	0.0	0.0	0
Warsaw	0.0	0.0	0.0	0
Yerevan	0.3	0.3	0.3	1
Zagreb	0.0	0.0	0.0	0

* n/a as Bratislava closed in April 2004

North America	PSA 3 interview Average wait during year (months)	PSA 3 interview Longest wait during year (months)	PSA 3 interview Wait at 31-Mar-05 (months)	Number waiting for first PSA 3 interview at 31-Mar-05
Post				
Chicago	0.0	0.0	0.0	0
Los Angeles	0.0	0.0	0.0	0
New York	0.0	0.0	0.0	0
Ottawa	0.0	0.0	0.0	0

Latin America	PSA 3 interview Average wait during year (months)	PSA 3 interview Longest wait during year (months)	PSA 3 interview Wait at 31-Mar-05 (months)	Number waiting for first PSA 3 interview at 31-Mar-05
Post				
Bogota	0.0	0.0	0.0	0
Brasilia	0.0	0.0	0.0	0
Buenos Aires	0.1	0.2	0.1	0
Caracas	0.0	1.0	0.0	0
Guatemala City	0.0	0.0	0.0	0
Havana	0.0	0.0	0.0	2
La Paz	0.1	0.1	0.1	5
Lima	0.0	0.2	0.4	0
Mexico City	0.0	0.0	0.0	0
Montevideo	0.0	0.0	0.0	0
Panama City	0.0	0.0	0.0	0
Quito	0.0	0.0	0.0	0
Rio de Janeiro	1.0	1.5	1.0	0
Santiago	0.1	0.2	0.1	0

Middle East	PSA 3 interview Average wait during year (months)	PSA 3 interview Longest wait during year (months)	PSA 3 interview Wait at 31-Mar-05 (months)	Number waiting for first PSA 3 interview at 31-Mar-05
Post				
Abu Dhabi	0.1	1.2	0.0	0
Bahrain	0.5	1.0	0.5	0
Doha	0.1	0.1	0.1	0
Dubai	0.0	0.0	0.0	0
Jedda	0.2	0.2	0.2	2
Kuwait	0.5	1.0	0.3	2
Muscat	0.1	0.4	0.1	1
Riyadh	0.2	0.2	0.0	0
Sana'a	*	*	*	*
Tehran	0.8	1.5	0.5	60

* Statistics unavailable

N E & N. Africa

Post	PSA 3 interview Average wait during year (months)	PSA 3 interview Longest wait during year (months)	PSA 3 interview Wait at 31-Mar-05 (months)	Number waiting for first PSA 3 interview at 31-Mar-05
Algiers	0.0	0.0	0.0	0
Amman	0.0	2.0	0.0	0
Asmara	0.0	0.0	0.0	0
Beirut	0.0	0.0	0.0	0
Cairo	1.9	3.5	1.2	46
Casablanca	2.9	3.1	3.1	85
Damascus	2.5	3.0	2.5	4
Jerusalem	0.5	0.5	0.0	0
Khartoum	0.7	1.5	0.0	0
Rabat	0.0	0.0	0.0	0
Tel Aviv	0.0	0.0	0.0	0
Tripoli	0.0	0.0	0.0	0
Tunis	0.0	0.0	0.0	0

Far East

Post	PSA 3 interview Average wait during year (months)	PSA 3 interview Longest wait during year (months)	PSA 3 interview Wait at 31-Mar-05 (months)	Number waiting for first PSA 3 interview at 31-Mar-05
Beijing (Peking)	0.0	0.0	0.0	0
Chongqing	0.1	0.1	0.1	0
Guangzhou	1.0	2.0	1.5	36
Pyongyang	0.0	0.0	0.0	0
Seoul	1.2	2.8	1.2	1
Shanghai	0.0	0.0	0.0	0
Taipei	0.0	0.0	0.0	0
Tokyo	0.5	0.5	0.4	4
Ulaanbaatar	0.0	0.0	0.0	0

South East Asia	PSA 3 interview Average wait during year (months)	PSA 3 interview Longest wait during year (months)	PSA 3 interview Wait at 31-Mar-05 (months)	Number waiting for first PSA 3 interview at 31-Mar-05
Post				
Bandar S B	0.0	0.0	0.0	0
Bangkok	2.2	2.7	2.7	350
Hanoi	1.5	1.5	1.5	14
Hong Kong	0.4	0.6	0.3	7
Jakarta	0.5	1.0	0.5	7
Kuala Lumpur	0.5	0.7	0.5	N/K
Manila	2.0	2.0	2.0	230
Phnom Penh	2.2	2.7	2.7	2
Rangoon	0.3	0.7	0.0	0
Singapore	0.3	0.5	0.3	2

Southern Africa	PSA 3 interview Average wait during year (months)	PSA 3 interview Longest wait during year (months)	PSA 3 interview Wait at 31-Mar-05 (months)	Number waiting for first PSA 3 interview at 31-Mar-05
Post				
Gaborone	0.0	0.0	0.0	0
Harare	0.0	0.0	0.0	0
Lilongwe	0.3	1.0	0.0	0
Luanda	0.0	0.0	0.0	0
Lusaka	0.2	0.6	0.1	0
Maputo	0.1	0.3	0.1	0
Mbabane	0.0	0.1	0.0	0
Pretoria	1.0	1.5	0.5	2
Windhoek	0.2	0.4	0.1	0

Southern Europe	PSA 3 interview Average wait during year (months)	PSA 3 interview Longest wait during year (months)	PSA 3 interview Wait at 31-Mar-05 (months)	Number waiting for first PSA 3 interview at 31-Mar-05
Post				
Ankara	1.5	2.0	1.7	66
Athens	0.2	0.3	0.0	0
Istanbul	2.0	10.0	6.0	210
Lisbon	0.2	0.2	0.0	0
Madrid	0.3	0.5	0.5	2
Nicosia	0.0	0.0	0.0	0
Valletta	0.1	0.1	0.1	0

W Indies & Atlantic	PSA 3 interview Average wait during year (months)	PSA 3 interview Longest wait during year (months)	PSA 3 interview Wait at 31-Mar-05 (months)	Number waiting for first PSA 3 interview at 31-Mar-05
Post				
Bridgetown	0.0	0.0	0.0	0
Georgetown	0.0	1.0	0.0	0
Kingston	2.0	3.0	2.5	153
Port of Spain	0.8	1.0	0.8	15
Santo Domingo	2.0	3.0	2.0	4

Western Europe	PSA 3 interview Average wait during year (months)	PSA 3 interview Longest wait during year (months)	PSA 3 interview Wait at 31-Mar-05 (months)	Number waiting for first PSA 3 interview at 31-Mar-05
Amsterdam	0.5	0.8	0.5	0
Berlin	0.0	0.0	0.0	0
Berne	0.0	0.0	n/a *	n/a *
Brussels	0.3	1.0	0.2	1
Copenhagen	0.0	0.5	0.0	0
Dublin	0.9	1.9	0.3	2
Dusseldorf	0.0	0.0	0.0	0
Geneva	0.0	0.0	0.0	0
Helsinki	0.0	0.0	0.0	0
Luxembourg	0.0	0.0	n/a *	n/a *
Oslo	0.0	0.0	0.0	0
Paris	0.1	0.1	0.1	1
Reykjavik	0.0	0.0	0.0	0
Rome	0.3	0.3	0.3	4
Stockholm	0.5	0.8	0.3	1
Vienna	0.0	0.0	0.0	0

* n/a as Berne closed in September 2004 & Luxembourg closed in November 2004

South Asia Post	PSA 3 interview Average wait during year	PSA 3 interview Longest wait during year	PSA 3 interview Wait at 31-Mar-05	Number waiting for first PSA 3 interview at				31-Mar-05	Number waiting for first PSA 3 interview at			
				Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4
Chennai (Madras)	2.0	3.0	0.0					0				
Colombo	0.0	0.0	0.0					71				
Dhaka	4.3	12.9	*	4.6	4.6	4.6	0.0	*	89	280	42	0
Islamabad	0.8	4.0	0.3					110				
Karachi	3.0	4.0	3.0					1				
Kathmandu	1.5	3.0	1.5					69				
Kolkata (Calcutta)	0.0	0.0	0.0					0				
Mumbai (Bombay)	1.3	3.0	0.3					219				
New Delhi	0.0	0.0	*	1.0	2.0	2.5	3.5	*	13	234	25	63

* Post operates a four queue system for Settlement applications

Region	PSA 1 Applications resolved	Processed in 24 hrs	% Processed in 24 hours
Australia & South Pacific	11,494	9,710	84.5%
Central Europe & Former Soviet Union	260,951	231,255	88.6%
Equatorial Africa	172,681	157,740	91.3%
Far East	168,179	142,279	84.6%
Latin America	22,875	21,992	96.1%
Middle East	195,586	185,830	95.0%
Near East & Northern Africa	86,614	78,773	90.9%
North America	71,539	70,148	98.1%
South Asia *	260,434	252,224	96.8%
South East Asia	104,819	92,677	88.4%
Southern Africa	47,531	41,368	87.0%
Southern Europe **	25,835	24,680	95.5%
West Indies & Atlantic	11,082	9,748	88.0%
Western Europe	109,448	90,731	82.9%
Totals * **	1,549,068	1,409,155	91.0%

* For the purposes of determining overall performance against PSA Target for straightforward non-settlement applications, figures from Islamabad and Karachi have been excluded from this calculation due to the restricted visa service offered at these Posts.

** Istanbul have been unable to supply reliable statistics. Therefore, for the purposes of determining overall performance against PSA Target for straightforward non-settlement applications, figures from Istanbul have been excluded from this calculation.

Australia & S Pacific

Post	PSA 1 Applications resolved	Processed in 24 hrs	% Processed in 24 hours	PSA 2 interviews waiting at 31 March 2005 (days)
Canberra	8,794	8,047	91.5%	0
Honiara	15	15	100.0%	0
Nuku'alofa	9	5	55.6%	0
Port Moresby *	132	131	99.2%	-
Suva	895	55	6.1%	2
Vila	1	1	100.0%	0
Wellington	1,648	1,456	88.3%	0
Totals	11,494	9,710	84.5%	

* Tier statistics for March-05 not available

Equatorial Africa

Post	PSA 1 Applications resolved	Processed in 24 hrs	% Processed in 24 hours	PSA 2 interviews waiting at 31 March 2005 (days)
Abidjan	1,475	1,359	92.1%	0
Abuja	24,650	22,190	90.0%	7
Accra	12,109	10,315	85.2%	0
Addis Ababa	4,048	4,048	100.0%	1
Antananarivo	292	292	100.0%	2
Banjul	3,275	2,856	87.2%	24
Dakar	1,178	1,118	94.9%	10
Dar Es Salaam	6,449	6,258	97.0%	0
Freetown	3,394	3,394	100.0%	20
Kampala	6,642	5,696	85.8%	0
Kigali	134	0	0.0%	0
Kinshasa	2,336	2,078	89.0%	0
Lagos	91,397	86,570	94.7%	9
Nairobi	10,276	7,240	70.5%	10
Port Louis	2,812	2,256	80.2%	15
Victoria	231	231	100.0%	1
Yaounde	1,983	1,839	92.7%	0
Totals	172,681	157,740	91.3%	

C Europe & FSU Post	PSA 1		%	PSA 2 interviews
	Applications resolved	Processed in 24 hrs	Processed in 24 hours	waiting at 31 March 2005 (days)
Almaty	8,298	7,580	91.3%	8
Ashgabat	2,157	2,157	100.0%	2
Baku	3,840	3,278	85.4%	1
Belgrade	14,336	14,137	98.6%	0
Bratislava	16	14	87.5%	n/a *
Bucharest	26,352	24,640	93.5%	0
Budapest	1,395	1,324	94.9%	0
Chisinau	908	698	76.9%	0
Ekaterinburg	6,746	6,300	93.4%	0
Kiev	21,006	18,020	85.8%	4
Minsk	10,437	9,889	94.7%	3
Moscow	94,037	80,521	85.6%	0
Prague	1,314	1,278	97.3%	3
Riga	1,450	1,315	90.7%	3
St Petersburg	16,986	16,137	95.0%	1
Sarajevo	2,760	2,665	96.6%	20
Skopje	3,026	2,796	92.4%	3
Sofia	18,739	13,810	73.7%	0
Tallinn	601	500	83.2%	1
Tashkent	1,802	1,517	84.2%	5
Tbilisi	2,860	2,092	73.1%	7
Tirana	6,013	5,332	88.7%	20
Vilnius	342	342	100.0%	0
Warsaw	675	558	82.7%	3
Yerevan	1,020	1,020	100.0%	0
Zagreb	13,835	13,335	96.4%	0
Totals	260,951	231,255	88.6%	

* n/a as Bratislava closed in April 2004

North America	PSA 1		%	PSA 2 interviews
Post	Applications resolved	Processed in 24 hrs	Processed in 24 hours	waiting at 31 March 2005 (days)
Chicago	6,978	6,509	93.3%	0
Los Angeles	13,085	12,785	97.7%	0
New York	46,200	46,106	99.8%	0
Ottawa	5,276	4,748	90.0%	0
Totals	71,539	70,148	98.1%	
Latin America	PSA 1		%	PSA 2 interviews
Post	Applications resolved	Processed in 24 hrs	Processed in 24 hours	waiting at 31 March 2005 (days)
Bogota	11,366	11,366	100.0%	0
Brasilia	113	105	92.9%	0
Buenos Aires	661	424	64.1%	5
Caracas	398	374	94.0%	4
Guatemala City	0	n/a	n/a	0
Havana	1,677	1,560	93.0%	1
La Paz	106	14	13.2%	10
Lima	3,194	3,183	99.7%	1
Mexico City	1,760	1,579	89.7%	1
Montevideo	39	39	100.0%	0
Panama City	304	296	97.4%	0
Quito	2,300	2,127	92.5%	1
Rio de Janeiro	341	309	90.6%	14
Santiago	616	616	100.0%	0
Totals	22,875	21,992	96.1%	

Middle East	PSA 1	Processed	%	PSA 2 interviews
Post	Applications resolved	in 24 hrs	Processed in 24 hours	waiting at 31 March 2005 (days)
Abu Dhabi	19,943	19,943	100.0%	0
Bahrain	6,578	6,266	95.3%	6
Doha	12,176	12,119	99.5%	1
Dubai	34,621	32,484	93.8%	0
Jedda	18,313	18,275	99.8%	1
Kuwait	40,685	40,595	99.8%	5
Muscat	9,201	8,736	94.9%	3
Riyadh	27,448	23,330	85.0%	0
Sana'a	*	*	*	*
Tehran	26,621	24,082	90.5%	0
Totals	195,586	185,830	95.0%	
Far East	PSA 1	Processed	%	PSA 2 interviews
Post	Applications resolved	in 24 hrs	Processed in 24 hours	waiting at 31 March 2005 (days)
Beijing (Peking)	52,223	42,349	81.1%	0
Chongqing	242	212	87.6%	1
Guangzhou	30,031	18,763	62.5%	0
Pyongyang	14	14	100.0%	0
Seoul	8,837	7,354	83.2%	4
Shanghai	27,069	24,993	92.3%	0
Taipei	37,042	37,042	100.0%	0
Tokyo	12,063	10,983	91.0%	5
Ulaanbaatar	658	569	86.5%	0
Totals	168,179	142,279	84.6%	

* Statistics unavailable

N E & N. Africa	PSA 1		%	PSA 2 interviews
	Applications resolved	Processed in 24 hrs	Processed in 24 hours	waiting at 31 March 2005 (days)
Algiers	7,559	7,397	97.9%	0
Amman	12,106	12,877	106.4%	0
Asmara	195	16	8.2%	0
Beirut	8,661	8,500	98.1%	0
Cairo	21,098	19,938	94.5%	0
Casablanca	4,530	2,892	63.8%	0
Damascus	5,038	2,490	49.4%	15
Jerusalem	1,560	1,396	89.5%	0
Khartoum	4,573	3,194	69.8%	3
Rabat	646	646	100.0%	0
Tel Aviv	2,267	2,147	94.7%	0
Tripoli	13,707	12,690	92.6%	0
Tunis	4,674	4,590	98.2%	0
Totals	86,614	78,773	90.9%	

South Asia	PSA 1		%	PSA 2 interviews
	Applications resolved	Processed in 24 hrs	Processed in 24 hours	waiting at 31 March 2005 (days)
Chennai (Madras)	53,706	53,706	100.0%	0
Colombo	15,350	13,671	89.1%	5
Dhaka	12,194	11,462	94.0%	3
Islamabad	108,884	0	0.0%	18
Karachi	13,343	0	0.0%	16
Kathmandu	2,049	2,049	100.0%	9
Kolkata (Calcutta)	12,892	11,310	87.7%	0
Mumbai (Bombay)	90,297	86,666	96.0%	2
New Delhi	73,946	73,360	99.2%	2
Totals *	260,434	252,224	96.8%	

* For the purposes of determining overall performance against PSA Target for straightforward non-settlement applications, figures from Islamabad and Karachi have been excluded from this calculation due to the restricted visa service offered at these Posts.

South East Asia Post	PSA 1	Processed in 24 hrs	%	PSA 2 interviews
	Applications resolved		Processed in 24 hours	waiting at 31 March 2005 (days)
Bandar S B	1,428	1,401	98.1%	0
Bangkok	36,884	36,082	97.8%	26
Hanoi	3,420	1,664	48.7%	5
Hong Kong	10,681	8,969	84.0%	6
Jakarta	12,620	10,777	85.4%	10
Kuala Lumpur	8,513	4,513	53.0%	14
Manila	22,933	22,477	98.0%	48
Phnom Penh	301	301	100.0%	26
Rangoon	1,170	337	28.8%	11
Singapore	6,869	6,156	89.6%	5
Totals	104,819	92,677	88.4%	

Southern Africa Post	PSA 1	Processed in 24 hrs	%	PSA 2 interviews
	Applications resolved		Processed in 24 hours	waiting at 31 March 2005 (days)
Gaborone	1,726	1,541	89.3%	8
Harare	15,973	15,802	98.9%	0
Lilongwe	954	745	78.1%	0
Luanda	2,867	2,273	79.3%	7
Lusaka	4,897	4,476	91.4%	3
Maputo	832	686	82.5%	0
Mbabane	214	200	93.5%	0
Pretoria	18,212	14,329	78.7%	0
Windhoek	1,856	1,316	70.9%	0
Totals	47,531	41,368	87.0%	

Southern Europe				
Post	PSA 1 Applications resolved	Processed in 24 hrs	% Processed in 24 hours	PSA 2 interviews waiting at 31 March 2005 (days)
Ankara	12,810	12,490	97.5%	22
Athens	940	849	90.3%	7
Istanbul	32,228	*	*	35
Lisbon	2,306	2,290	99.3%	0
Madrid	5,462	5,094	93.3%	8
Nicosia	3,797	3,717	97.9%	0
Valletta	520	240	46.2%	3
Totals *	25,835	24,680	95.5%	
W Indies & Atlantic				
Post	PSA 1 Applications resolved	Processed in 24 hrs	% Processed in 24 hours	PSA 2 interviews waiting at 31 March 2005 (days)
Bridgetown	1,103	1,068	96.8%	0
Georgetown	1,490	1,490	100.0%	5
Kingston	4,619	4,073	88.2%	2
Port of Spain	2,773	2,177	78.5%	15
Santo Domingo	1,097	940	85.7%	22
Totals	11,082	9,748	88.0%	

* Istanbul have been unable to supply reliable statistics. Therefore, for the purposes of determining overall performance against PSA Target for straightforward non-settlement applications, figures from Istanbul have been excluded from this calculation.

Western Europe Post	PSA 1	Processed in 24 hrs	%	PSA 2 interviews
	Applications resolved		Processed in 24 hours	waiting at 31 March 2005 (days)
Amsterdam	9,535	9,081	95.2%	10
Berlin	268	245	91.4%	N/A
Berne	52	52	100.0%	n/a *
Brussels	6,093	5,867	96.3%	2
Copenhagen	2,807	2,456	87.5%	0
Dublin	7,617	3,905	51.3%	6
Dusseldorf	32,023	26,382	82.4%	0
Geneva	8,463	7,425	87.7%	0
Helsinki	503	426	84.7%	8
Luxembourg	328	328	100.0%	n/a *
Oslo	2,642	2,269	85.9%	7
Paris	22,419	22,367	99.8%	2
Reykjavik	349	335	96.0%	0
Rome	11,560	5,173	44.7%	10
Stockholm	2,376	2,176	91.6%	5
Vienna	2,413	2,244	93.0%	0
Totals	109,448	90,731	82.9%	

N/A because Berlin only serves the Diplomatic Community

* n/a as Berne closed in September 2004 & Luxembourg closed in November 2004

Global Summary

Region	Number of UK Applications resolved at			% of UK Applications resolved at		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Australia & South Pacific	47,460	464	5,244	89.3%	0.9%	9.9%
Central Europe & Former Soviet Union	265,633	37,388	4,272	86.4%	12.2%	1.4%
Equatorial Africa	180,048	204,580	12,711	45.3%	51.5%	3.2%
Far East	176,088	26,427	981	86.5%	13.0%	0.5%
Latin America	25,284	4,145	1,637	81.4%	13.3%	5.3%
Middle East	201,510	20,010	1,054	90.5%	9.0%	0.5%
Near East & Northern Africa	87,387	15,294	4,108	81.8%	14.3%	3.8%
North America	123,521	4,268	4,313	93.5%	3.2%	3.3%
South Asia	356,397	236,622	22,986	57.9%	38.4%	3.7%
South East Asia	111,974	19,510	5,546	81.7%	14.2%	4.0%
Southern Africa	60,848	18,613	5,095	72.0%	22.0%	6.0%
Southern Europe	64,700	6,328	2,416	88.1%	8.6%	3.3%
UKvisas, London	0	0	0			
West Indies & Atlantic	13,317	15,862	2,163	42.5%	50.6%	6.9%
Western Europe	128,388	12,360	630	90.8%	8.7%	0.4%
Totals	1,842,555	621,871	73,156	72.6%	24.5%	2.9%

Australia & S Pacific

Post	Number of UK Applications resolved at			% of UK Applications resolved at			
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3	
Canberra	37,033	95	3,714	90.7%	0.2%	9.1%	
Honiara	17	0	0	100.0%	0.0%	0.0%	
Nuku'alofa	9	20	5	26.5%	58.8%	14.7%	
Port Moresby *	130	4	5	93.5%	2.9%	3.6%	* Tier statistics for March-05 not available
Suva	1,127	173	38	84.2%	12.9%	2.8%	
Vila	5	1	0	83.3%	16.7%	0.0%	
Wellington	9,139	171	1,482	84.7%	1.6%	13.7%	
Totals	47,460	464	5,244	89.3%	0.9%	9.9%	

Equatorial Africa

Post	Number of UK Applications resolved at			% of UK Applications resolved at		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Abidjan	1,481	1,017	102	57.0%	39.1%	3.9%
Abuja	27,866	27,667	466	49.8%	49.4%	0.8%
Accra	12,150	58,387	1,997	16.8%	80.5%	2.8%
Addis Ababa	4,048	1,342	4,099	42.7%	14.1%	43.2%
Antananarivo	292	44	6	85.4%	12.9%	1.8%
Banjul	3,275	3,871	495	42.9%	50.7%	6.5%
Dakar	1,442	622	42	68.5%	29.5%	2.0%
Dar Es Salaam	7,051	2,387	291	72.5%	24.5%	3.0%
Freetown	3,612	4,273	480	43.2%	51.1%	5.7%
Kampala	6,883	9,257	492	41.4%	55.7%	3.0%
Kigali	134	0	0	100.0%	0.0%	0.0%
Kinshasa	2,348	1,693	575	50.9%	36.7%	12.5%
Lagos	91,755	82,556	1,426	52.2%	47.0%	0.8%
Nairobi	12,438	7,652	1,772	56.9%	35.0%	8.1%
Port Louis	2,975	787	244	74.3%	19.6%	6.1%
Victoria	231	42	37	74.5%	13.5%	11.9%
Yaounde	2,067	2,983	187	39.5%	57.0%	3.6%
Totals	180,048	204,580	12,711	45.3%	51.5%	3.2%

C Europe & FSU

Post	Number of UK Applications resolved at			% of UK Applications resolved at		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Almaty	8,297	596	80	92.5%	6.6%	0.9%
Ashgabat	2,262	255	6	89.7%	10.1%	0.2%
Baku	3,741	432	35	88.9%	10.3%	0.8%
Belgrade	14,309	825	172	93.5%	5.4%	1.1%
Bratislava	29	10	1	72.5%	25.0%	2.5%
Bucharest	26,124	7,341	252	77.5%	21.8%	0.7%
Budapest	1,395	161	7	89.3%	10.3%	0.4%
Chisinau	924	1,579	37	36.4%	62.2%	1.5%
Ekaterinburg	6,746	297	94	94.5%	4.2%	1.3%
Kiev	22,739	4,278	519	82.6%	15.5%	1.9%
Minsk	10,437	806	101	92.0%	7.1%	0.9%
Moscow	95,726	4,467	624	95.0%	4.4%	0.6%
Prague	1,379	348	13	79.3%	20.0%	0.7%
Riga	1,460	294	8	82.9%	16.7%	0.5%
St Petersburg	16,986	421	169	96.6%	2.4%	1.0%
Sarajevo	2,760	128	51	93.9%	4.4%	1.7%
Skopje	3,262	2,787	293	51.4%	43.9%	4.6%
Sofia	19,258	6,236	74	75.3%	24.4%	0.3%
Tallinn	608	73	11	87.9%	10.5%	1.6%
Tashkent	1,811	1,671	45	51.3%	47.4%	1.3%
Tbilisi	2,860	794	42	77.4%	21.5%	1.1%
Tirana	6,013	2,845	1,537	57.8%	27.4%	14.8%
Vilnius	343	39	1	89.6%	10.2%	0.3%
Warsaw	675	230	9	73.9%	25.2%	1.0%
Yerevan	1,086	214	22	82.1%	16.2%	1.7%
Zagreb	14,403	261	69	97.8%	1.8%	0.5%
Totals	265,633	37,388	4,272	86.4%	12.2%	1.4%

North America

Post	Number of UK Applications resolved at			% of UK Applications resolved at		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Chicago	16,992	827	509	92.7%	4.5%	2.8%
Los Angeles	28,438	318	1,179	95.0%	1.1%	3.9%
New York	56,500	2,729	1,822	92.5%	4.5%	3.0%
Ottawa	21,591	394	803	94.7%	1.7%	3.5%
Totals	123,521	4,268	4,313	93.5%	3.2%	3.3%

Latin America

Post	Number of UK Applications resolved at			% of UK Applications resolved at		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Bogota	10,874	2,852	462	76.6%	20.1%	3.3%
Brasilia	116	0	0	100.0%	0.0%	0.0%
Buenos Aires	661	43	101	82.1%	5.3%	12.5%
Caracas	398	94	76	70.1%	16.5%	13.4%
Guatemala City	0	0	2	0.0%	0.0%	100.0%
Havana	1,878	31	44	96.2%	1.6%	2.3%
La Paz	178	40	8	78.8%	17.7%	3.5%
Lima	3,240	416	111	86.0%	11.0%	2.9%
Mexico City	1,916	75	150	89.5%	3.5%	7.0%
Montevideo	39	5	10	72.2%	9.3%	18.5%
Panama City	304	26	2	91.6%	7.8%	0.6%
Quito	2,281	417	53	82.9%	15.2%	1.9%
Rio de Janeiro	2,679	143	539	79.7%	4.3%	16.0%
Santiago	720	3	79	89.8%	0.4%	9.9%
Totals	25,284	4,145	1,637	81.4%	13.3%	5.3%

Middle East

Post	Number of UK Applications resolved at			% of UK Applications resolved at		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Abu Dhabi	19,779	2,511	72	88.4%	11.2%	0.3%
Bahrain	9,203	605	25	93.6%	6.2%	0.3%
Doha	12,177	311	18	97.4%	2.5%	0.1%
Dubai	36,658	2,269	40	94.1%	5.8%	0.1%
Jedda	20,619	1,030	100	94.8%	4.7%	0.5%
Kuwait	40,685	2,021	24	95.2%	4.7%	0.1%
Muscat	9,595	634	30	93.5%	6.2%	0.3%
Riyadh	27,448	1,078	81	95.9%	3.8%	0.3%
Sana'a	*	*	*	*	*	*
Tehran	25,346	9,551	664	71.3%	26.9%	1.9%
Totals	201,510	20,010	1,054	90.5%	9.0%	0.5%

Far East

Post	Number of UK Applications resolved at			% of UK Applications resolved at		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Beijing (Peking)	53,567	15,564	233	77.2%	22.4%	0.3%
Chongqing	242	35	4	86.1%	12.5%	1.4%
Guangzhou	30,542	5,326	544	83.9%	14.6%	1.5%
Pyongyang	64	1	0	98.5%	1.5%	0.0%
Seoul	9,526	556	28	94.2%	5.5%	0.3%
Shanghai	27,231	3,830	27	87.6%	12.3%	0.1%
Taipei	37,020	23	78	99.7%	0.1%	0.2%
Tokyo	17,233	398	40	97.5%	2.3%	0.2%
Ulaanbaatar	663	694	27	47.9%	50.1%	2.0%
Totals	176,088	26,427	981	86.5%	13.0%	0.5%

* Statistics unavailable

N E & N. Africa

Post	Number of UK Applications resolved at			% of UK Applications resolved at		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Algiers	7,627	251	33	96.4%	3.2%	0.4%
Amman	13,384	2,216	1,347	79.0%	13.1%	7.9%
Asmara	184	398	76	28.0%	60.5%	11.6%
Beirut	8,609	999	170	88.0%	10.2%	1.7%
Cairo	20,906	2,299	365	88.7%	9.8%	1.5%
Casablanca	4,863	1,198	447	74.7%	18.4%	6.9%
Damascus	5,114	1,013	295	79.6%	15.8%	4.6%
Jerusalem	1,669	193	40	87.7%	10.1%	2.1%
Khartoum	4,420	1,261	257	74.4%	21.2%	4.3%
Rabat	646	0	0	100.0%	0.0%	0.0%
Tel Aviv	2,312	90	246	87.3%	3.4%	9.3%
Tripoli	13,017	2,068	4	86.3%	13.7%	0.0%
Tunis	4,636	3,308	828	52.8%	37.7%	9.4%
Totals	87,387	15,294	4,108	81.8%	14.3%	3.8%

W Indies & Atlantic

Post	Number of UK Applications resolved at			% of UK Applications resolved at		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Bridgetown	1,452	147	275	77.5%	7.8%	14.7%
Georgetown	1,520	434	111	73.6%	21.0%	5.4%
Kingston	6,684	14,870	1,529	29.0%	64.4%	6.6%
Port of Spain	2,645	246	198	85.6%	8.0%	6.4%
Santo Domingo	1,016	165	50	82.5%	13.4%	4.1%
Totals	13,317	15,862	2,163	42.5%	50.6%	6.9%

South Asia

Post	Number of UK Applications resolved at			% of UK Applications resolved at		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Chennai (Madras)	56,539	24,709	739	69.0%	30.1%	0.9%
Colombo	15,533	11,619	1,545	54.1%	40.5%	5.4%
Dhaka	12,984	23,608	3,745	32.2%	58.5%	9.3%
Islamabad	80,031	83,311	5,891	47.3%	49.2%	3.5%
Karachi	13,343	5,456	1,007	67.4%	27.5%	5.1%
Kathmandu	2,049	3,810	1,234	28.9%	53.7%	17.4%
Kolkata (Calcutta)	12,901	1,417	133	89.3%	9.8%	0.9%
Mumbai (Bombay)	90,297	41,021	5,306	66.1%	30.0%	3.9%
New Delhi	72,720	41,671	3,386	61.7%	35.4%	2.9%
Totals	356,397	236,622	22,986	57.9%	38.4%	3.7%

South East Asia

Post	Number of UK Applications resolved at			% of UK Applications resolved at		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Bandar S B	1,497	159	3	90.2%	9.6%	0.2%
Bangkok	37,108	3,907	2,968	84.4%	8.9%	6.7%
Hanoi	4,904	468	140	89.0%	8.5%	2.5%
Hong Kong	12,442	1,307	253	88.9%	9.3%	1.8%
Jakarta	13,584	1,238	212	90.4%	8.2%	1.4%
Kuala Lumpur	9,467	2,101	92	81.2%	18.0%	0.8%
Manila	24,336	9,353	1,636	68.9%	26.5%	4.6%
Phnom Penh	303	45	36	78.9%	11.7%	9.4%
Rangoon	1,203	379	36	74.4%	23.4%	2.2%
Singapore	7,130	553	170	90.8%	7.0%	2.2%
Totals	111,974	19,510	5,546	81.7%	14.2%	4.0%

Southern Africa

Post	<u>Number of UK Applications resolved at</u>			<u>% of UK Applications resolved at</u>		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Gaborone	1,767	527	52	75.3%	22.5%	2.2%
Harare	15,072	9,777	3,374	53.4%	34.6%	12.0%
Lilongwe	1,066	633	71	60.2%	35.8%	4.0%
Luanda	2,900	366	55	87.3%	11.0%	1.7%
Lusaka	4,897	633	140	86.4%	11.2%	2.5%
Maputo	825	72	24	89.6%	7.8%	2.6%
Mbabane	221	123	2	63.9%	35.5%	0.6%
Pretoria	32,758	5,926	1,355	81.8%	14.8%	3.4%
Windhoek	1,342	556	22	69.9%	29.0%	1.1%
Totals	60,848	18,613	5,095	72.0%	22.0%	6.0%

Southern Europe

Post	<u>Number of UK Applications resolved at</u>			<u>% of UK Applications resolved at</u>		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Ankara	15,751	1,692	740	86.6%	9.3%	4.1%
Athens	1,038	380	37	71.3%	26.1%	2.5%
Istanbul	32,519	1,498	1,478	91.6%	4.2%	4.2%
Lisbon	2,418	137	7	94.4%	5.3%	0.3%
Madrid	8,574	1,050	24	88.9%	10.9%	0.2%
Nicosia	3,797	1,456	104	70.9%	27.2%	1.9%
Valletta	603	115	26	81.0%	15.5%	3.5%
Totals	64,700	6,328	2,416	88.1%	8.6%	3.3%

Western Europe

Post	Number of UK Applications resolved at			% of UK Applications resolved at		
	PSA 1	PSA 2	PSA 3	PSA 1	PSA 2	PSA 3
Amsterdam	10,372	1,354	62	88.0%	11.5%	0.5%
Berlin	322	13	0	96.1%	3.9%	0.0%
Berne	52	0	0	100.0%	0.0%	0.0%
Brussels	6,093	239	43	95.6%	3.7%	0.7%
Copenhagen	3,468	550	14	86.0%	13.6%	0.3%
Dublin	11,287	1,496	144	87.3%	11.6%	1.1%
Dusseldorf	32,360	3,107	111	91.0%	8.7%	0.3%
Geneva	10,395	366	17	96.4%	3.4%	0.2%
Helsinki	1,016	72	18	91.9%	6.5%	1.6%
Luxembourg	328	0	6	98.2%	0.0%	1.8%
Oslo	4,095	377	27	91.0%	8.4%	0.6%
Paris	26,963	1,807	78	93.5%	6.3%	0.3%
Reykjavik	396	6	0	98.5%	1.5%	0.0%
Rome	13,719	2,281	68	85.4%	14.2%	0.4%
Stockholm	4,886	352	33	92.7%	6.7%	0.6%
Vienna	2,636	340	9	88.3%	11.4%	0.3%
Totals	128,388	12,360	630	90.8%	8.7%	0.4%

ANNEXES

ANNEX 1**List of countries whose nationals require a visa to enter the UK (as of 13/01/04)**

Afghanistan	Egypt	Mali	Thailand
Albania	Equatorial Guinea	Mauritania	Togo
Algeria	Eritrea	Moldova	Tunisia
Angola	Ethiopia	Mongolia	Turkey
Armenia	Fiji	Morocco	Turkish Republic of Northern Cyprus
Azerbaijan	Gabon	Mozambique	Turkmenistan
Bahrain	Gambia	Nepal	Uganda
Bangladesh	Georgia	Niger	Ukraine
Belarus	Ghana	Nigeria	United Arab Emirates
Benin	Guinea	Oman	Uzbekistan
Bhutan	Guinea-Bissau	Pakistan	Vatican City (service and emergency passports only)
Bosnia-Herzegovina	Guyana	Palestinian Authority	Vietnam
Bulgaria	Haiti	Peru	Yemen
Burkina Faso	India	Philippines	Zambia
Burma (Myanmar)	Indonesia	Qatar	Zimbabwe
Burundi	Iran	Romania	
Cambodia	Iraq	Russia	
Cameroon	Ivory Coast	Rwanda	
Cape Verde	Jamaica	Sao Tome & Principe	
Central African Republic	Jordan	Saudi Arabia	
Chad	Kazakhstan	Senegal	
China, People's Rep. of	Kenya	Serbia & Montenegro	
Colombia	Korea (Dem. People's Rep.)	Sierra Leone	
Comoros	Kuwait	Somalia	
Congo, Democratic Republic of	Kyrgyzstan	Sri Lanka	
Congo, Republic of	Laos	Sudan	
Croatia	Lebanon	Surinam	
Cuba	Liberia	Syria	
Djibouti	Libya	Taiwan	
Dominican Republic	Macedonia	Tajikistan	
Ecuador	Madagascar	Tanzania	

ANNEX 2**Direct Airside Transit Visa (DATV) Nationals (as of 09/03/05)**

In addition to needing a visa to enter the United Kingdom, nationals of the following countries also require a visa to transit through the UK, known as Direct Airside Transit (DATV).

Afghanistan	Mongolia
Albania	Nepal
Algeria	Nigeria
Angola	Pakistan
Bangladesh	Palestinian Authority
Belarus	Rwanda
Burma	Senegal
Burundi	Serbia & Montenegro (including documents issued by the United Nations Mission in Kosovo)
Cameroon	Sierra Leone
China, People's Republic of	Somalia
Colombia	Sri Lanka
Congo	Sudan
Congo, Democratic Republic of	Tanzania
Ecuador	Turkey
Eritrea	Turkish Republic of Northern Cyprus
Ethiopia	Uganda
Gambia	Vietnam
Ghana	Zimbabwe
Guinea	
Guinea-Bissau	
India	
Iran	
Iraq	
Ivory Coast	
Kenya	
Lebanon	
Liberia	
Macedonia	
Moldova	

ANNEX 3**List of Entry Clearance Posts**

Abidjan *	Bucharest	Harare	Luxembourg *	Rabat	Ulaanbaator
Abu Dhabi	Budapest	Havana	Madrid	Rangoon	Valletta
Abuja	Buenos Aires	Helsinki	Manila	Reykjavik	Victoria
Accra	Cairo	Hong Kong	Maputo	Riga	Vienna
Addis Ababa	Canberra	Honiara	Mbabane *	Rio de Janeiro	Vilnius
Algiers	Caracas	Islamabad	Mexico City	Riyadh	Warsaw
Almaty	Casablanca	Istanbul	Minsk	Rome	Wellington
Amman	Chennai (Madras)	Jakarta	Montevideo	Sana'a	Windhoek
Amsterdam	Chicago	Jedda	Moscow	Santiago	Yaounde
Ankara	Chisinau	Jerusalem	Mumbai (Bombay)	Santo Domingo	Yerevan
Antananarivo	Chongqing	Kampala	Muscat	Sarajevo	Zagreb
Ashgabat	Colombo	Karachi	Nairobi	Seoul	
Asmara	Copenhagen	Kathmandu	New Delhi	Shanghai	
Athens	Dakar	Khartoum	New York	Singapore	
Bahrain	Damascus	Kiev	Nicosia	Skopje	
Baku	Dar Es Salaam	Kigali	Nuku Alofa	Sofia	
Bandar Seri Begawan	Dhaka	Kingston	Oslo	St Petersburg	
Bangkok	Doha	Kinshasa	Ottawa	Stockholm	
Banjul	Dubai	Kolkata (Calcutta)	Panama City	Suva	
Beijing (Peking)	Dublin	Kuala Lumpur	Paris	Taipei	
Beirut	Dusseldorf	Kuwait	Phnom Penh	Tallin	
Belgrade	Ekaterinburg	La Paz	Port Louis	Tashkent	
Berlin	Freetown	Lagos	Port Moresby	Tbilisi	
Berne *	Gaborone	Lilongwe	Port of Spain	Tehran	
Bogota	Geneva	Lima	Port Vila	Tel Aviv	
Brasilia	Georgetown	Lisbon	Prague	Tirana	
Bratislava *	Guanzhou	Los Angeles	Pretoria	Tokyo	
Bridgetown	Guatemala City	Luanda	Pyongyang	Tripoli	
Brussels	Hanoi	Lusaka	Quito	Tunis	

* Post now closed